



2019 International Conference & Exposition

Conference Program & Exhibit Hall Guide



February 7 - 10, 2019
Denver, Colorado, USA

Insuring the World's Fun

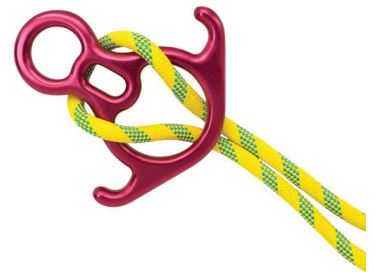
K&K has over 65 years of sports, leisure & entertainment insurance expertise and has been a managing general underwriter for the Nationwide companies for over a decade. Hibbs-Hallmark has been a leader in providing insurance products to the aerial adventure industry for the past 25 years. We are clipped in to bring you competitive pricing and coverage with excellent service from our experienced personnel.

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- Ropes & Challenge Courses
- Canopy Tours
- Aerial Adventure Parks

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 - Non-auditable premium
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- Property
- Inland Marine
- Auto
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- Participant Accident



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ACCT MISSION STATEMENT

The Association for Challenge Course Technology (ACCT) is an international trade association dedicated to standards, government relations, credentialing, professional development and advancement of our members.

ACCT is an American National Standards Institute (ANSI) accredited standards developer for the global challenge course, aerial adventure park, canopy tour, and zip line industry.

THE ACCT OFFICE

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ACCT CONFERENCE WORK GROUP

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Rohan Shahani	Terry Smith
Carina Surface	John Voegtlin
Alexis Webb Bechtold	

All photos and videography taken at the conference by ACCT staff and designated photographers are property of ACCT and may be used in publications and promotional materials.

2019 Conference Program edited by Alexis Webb Bechtold of X37Adventures.
2018 Conference photos by Cory Rossnagel.

TABLE OF CONTENTS

Session Schedules	5
Floor Plans	10
All-Conference Events	14
General Information	15
Overall Schedule	16
Conference Scholarships	17
Conference Sponsors	22
ACCT Board of Directors	27
Exhibitor Directory	28
ICE CEUs List	37
Workshop Guide	44
Session Descriptions	
<i>Trainings & Certification Workshops</i>	38
<i>Pre-Conference Workshops</i>	40
<i>Demonstration Workshops</i>	42
<i>Conference Workshops</i>	45
Presenter Info	63
Thanks	71

ACCT BOARD OF DIRECTORS

Ben Kopp, Chair	Sara Bell
Bahman Azarm, Vice-Chair	Dylan Burt
Carson Rivers, Treasurer	Paul Cummings
Mandy Stewart, Secretary	Ryan Olson

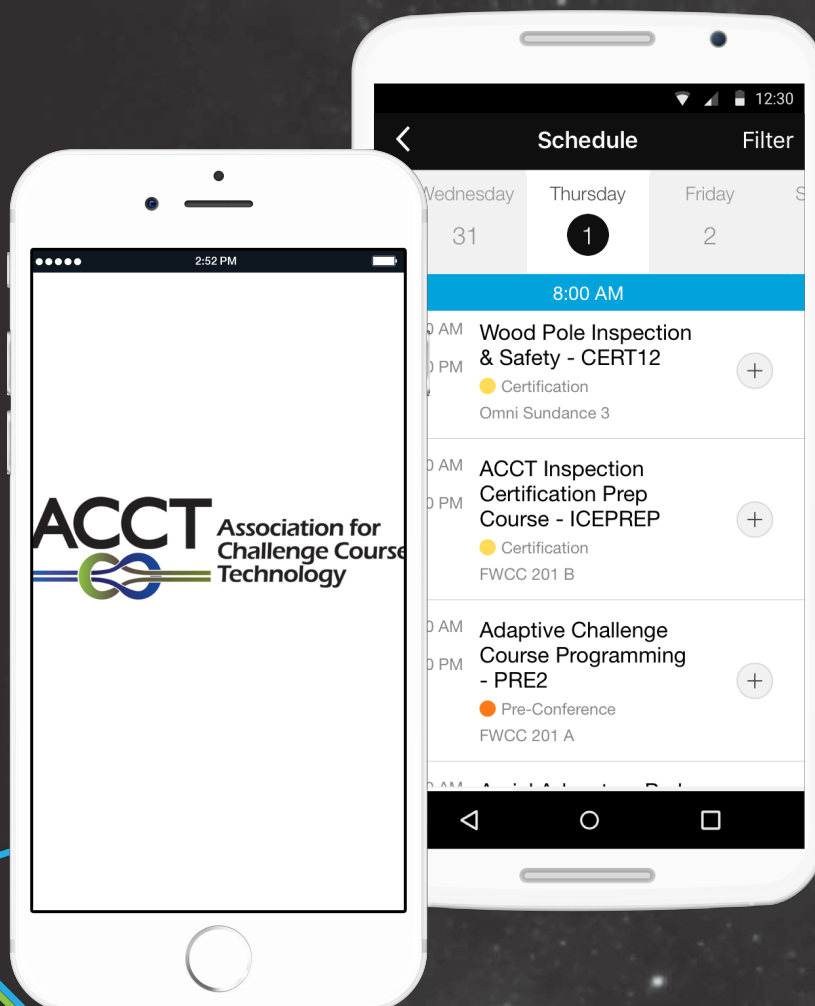
ACCT COMMITTEES AND CHAIRS

Accreditation & Certification Committee	Micah Henderson
ACCT University Work Group	
Insurance & Risk Mangament	Paul Cummings*
	Gary Nesbit
Finance	Carson Rivers*
	Jennifer Ottinger
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Inspector Certification Panel	Mike Holder
International Committee	Ken Jacquot
International Relations Affinity Group	Paul Hancock
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Program Accreditation Completion Task Force	Bahman Azarm
Standards Development Committee	Rich Klajnscek
Practitioner Certification Implementation Task Force	Lauren Stover
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Research Work Group	Elizabeth Lange
Universal Access Affinity Group	Melanie Wills
Vendor Accreditation Panel	Wayne Berger

*Board Liason

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Welcome to the conference in Denver!

We are pleased that you could join us for our 29th annual event. A special welcome to all our international attendees! This conference offers you many opportunities to learn, network and have fun in the process!

We start off with pre-conference sessions on Wednesday and Thursday, followed by our Opening Ceremony and Tech Talk Series on Thursday evening. Also Thursday evening, we offer you the first opportunity to visit our expanded Exhibit Hall with over 110 top-notch industry vendors, and an evening reception with complimentary light hors d'oeuvres!

Friday morning, we move on to the first day of over 130 different workshops offered during the conference. We shifted gears this year, and our Annual General Meeting and ACCT Annual Awards Ceremony will be held at the Hyatt on Friday evening. Be sure to join us for a night of recognition!

On Saturday, in addition to continued workshop and demo sessions, we have the ACCT Olympics in the afternoon, and finish up with a low-key networking event at an off-site venue in the evening.

The Exhibit Hall is open both Friday and Saturday. Check later in this program for specific hours so you don't miss it! Remember to bid on auction items Friday night, view the displays, and check out the tables with job fair and local information.

Our Conference Work Group worked long hours to bring all of these special opportunities to you, and to tailor them to our professional community.

Enjoy!--ACCT Conference Work Group

Monday - Wednesday

Check the conference app & large grids for up-to-the minute changes.

CERTIFICATIONS & TRAININGS	103 CCC	105 CCC	401 CCC	402 CCC	403 CCC	501 CCC	502 CCC	503 CCC	Mile High Ballroom CCC	Mile High Ballroom Pre-Function CCC	Marble Hyatt	Slate Hyatt
Monday, Feb 4, 8:00am-5:00pm	Breakouts	Breakouts				Breakouts	Breakouts	Breakouts			ACCT Board Meeting	Vendor Accreditation Panel Meeting
Tuesday Feb 5 8:30am-5:00pm	Petzl Inspection of PPE Competent Person Cliff Kirk CERT1	2018 Professional Inspector's Forum Rich Klajnscek Kathy Haras Keith Jacobs PRE3				Breakouts	Insurance Advisory Committee Meeting	ACC Micah Henderson			ACCT Board Meeting	Vendor Accreditation Panel Meeting
Wednesday, Feb 6 8:30am-3:30pm	Petzl Inspection of PPE Competent Person Cliff Kirk CERT1	Trainers Forum: Exploring Concepts and Outcomes Rohan Shahani Mandy Stewart Brenda Reed Andrea Vogt PRE1	ACCT PVM Symposium	ACCT PVM Symposium	ACCT PVM Symposium Breakout	Breakouts	Breakouts	Demystifying ACCT Design, Performance, Inspection Standards ACCT Standard Writing Committees PRE2	ACCT Exhibit Hall Setup 10a-7p	ACCT Registration 2p-7p	Boardroom	Boardroom

PRE- CONFERENCE	102 CCC	103 CCC	104 CCC	105 CCC	301 CCC	302 CCC	303 CCC	401 CCC	402 CCC	403 CCC	404 CCC
Thurs, Feb 7 8:30am - 3:00pm	ACCT Inspector Certification Prep Course 7:30a-3p	Portable Teambuilding Activities, 2019 Chris Cavert PRE8	ACCT Inspector Certification Prep Course 7:30a-3p	The Inspired and Thoughtful Facilitator Jennifer Stanchfield PRE7	Legal Requirements for Challenge Course Industry Charles Lee Mudd Jr. PRE4	Demystifying the ACCT Operational Standards ACCT Operation & Training Standards Writing Committee PRE5	Universal Design on Challenge Courses Melanie Wills PRE6	OSHA Work at Height Jack Moeding CERT2	Inspiring Staff: Mentoring, Tools & Debriefing Kelsey Tonner PRE10	Guide Training Models for Commercial Operations Michael Smith PRE11	Practitioner Certification Task Force Meeting 1p-4p

Friday

Thursday Day

Check the conference app & large grids for up-to-the minute changes.

General Sessions Friday	103 CCC	105 CCC	301 CCC	302 CCC	303 CCC	304 CCC	402 CCC	403 CCC
Friday, Feb 8 8:00am - 8:20am				ACCT New Attendee Orientation 8a - 8:20a				
Friday, Feb 8 8:30am - 10:00am	Process Communication Model: The Assessing Matrix Sandra Browand FP39	Educational Use Collaborative Forum Jason Marker Kevin Trump Nate Folan FP7	Standardizing Training Design for Canopy-Tour Guides Jose Gonzalez Luis Acevedo CZ4	Effective Debriefing Tools and Techniques Michelle Cummings FP19	Words Matter Charles Lee Mudd Keith Jacobs IB16	Your Course, Your Students, Their Future. Courtney Terilli Jessica Brown OM22	Legalize it! Making Zipline State Law Korey Hampton Ken Jacquot IB4	Introduction to the ASTM F2959 Standard Micah Henderson TT11
Friday, Feb 8 10:15am - 11:45am	Mindfulness and Positive Psychology in Facilitation Lizzie Lange FP33	Waldo's Leadership Sherpa Brian Pritchard FP37	Strategic Approach To Inventory Management Kay Schuster OM42	Deeper Facilitation: Brainstorming Mindblowing AHA Activities. Joshua Friedman FP14	Project Adventure Staff Answer Your Questions Wayne Berger MB Buckner OM33	DO It Yourself!?! Alex Moore Erik Marter IB9	Curved Ropes Courses- The Future Vision Ivaylo Sotirov IB8	Managing University Based Ropes Course Operations Jason Thornton OM12
Friday, Feb 8 12:00pm - 12:45pm			California Adventure Professionals Adam Bondeson CZ8	Worlds Colliding: Focus Group for Education Joshua Friedman IB16	Facilitator Give 'N Take Mark Suroviec Kristin Thompson FP44	NCAAA (North Carolina Aerial Adventure Association) Annual Meeting		
Friday, Feb 8 1:00pm - 2:30pm	Get A Rope! Dick Hammond FP22	Meaningful Reflection Brings Learning to Life Jennifer Stanchfield FP45	Managing Your Legal Duty of Care Reb Gregg OM29	The Struggle is Real Lisa Hunt FP24	Rescue Systems: Traditional to Emergent Technology Joel McCombs TT4	Career Paths in this Industry Jose Gonzalez Chris Ortiz IB6	ACCT/ANSI Standards Development Procedures and Process John Lazarus Keith Jacobs IB15	Judgement vs. Rule Based Decision Making Christian Santelices OM35
Friday, Feb 8 2:45pm - 4:15pm	Experiential Creative Generalist: Choice of Change Kim Neal Wasserburger FP17	Silent Football: Creating Communities of Possibility Floyd Hinman FP23	Insurance 101 Cameron Annas Robert Monaghan OM39	Tools for Tough Talks Jason Ryba OM23	Guiding: More than Just Clipping Kevin Trump Alex Moore CZ6	IWRC 6 By What? David Horan Rich Klajnscek TT12	How to Measure Your Marketing ROI Thomas Kratsch OM4	ANSI Standard Tree Inspection and Management Guy Meilleur TT17
Friday, Feb 8 4:30pm - 6:00pm		Tag - Whats the Point? Nate Folan FP41	Webbing: Weft, Warp, and Wear Factors Richard Reynolds TT1	Open Discussion for Owners and Operators Bodhi Ogle Derek Green OM18	Experiential Methodologies Enhancing Social Emotional Learning Scott VanderWey FP34	The Magic of Mechanical Advantage Brian Lisson TT9	Zip Line Testing Marc Reich Tim Davis CZ3	ACCT Volunteering - Join The Team! Leadership & Nominations IB14

	Centennial Ballroom Hyatt	Mile High Ballroom CCC	Mile High Ballroom Workshop Area CCC	Mile High Ballroom Demo Area CCC	Mile High Ballroom Pre-Function CCC
Thurs, Feb 7, Evening Festivities	Opening Ceremony / Tech Talk Series 4-5:30p	ACCT Reception 6-8p	NOTHING! Dick Hammond Lura Hammond FP1 6-7:30p	Driving Additional Revenue with XOLA Booking Software Brandon DuBols Xola 6-7p	ACCT Registration 7:30a-8p

Thursday Evening

Check the conference app & large grids for up-to-the minute changes.

Friday

404 CCC	501 CCC	502 CCC	503 CCC	504 CCC	Mile High Ballroom Demo Area CCC	Mile High Ballroom Demo Area CCC	General Sessions Friday
							Friday, Feb 8 8:00am - 8:20am
Tree Health: Damage, Disease, and Decline Timothy Slape TT7	Financing Adventure Paul Cummings OM7	Give Away Photos, Grow Your Business! Ryan O'Grady OM8	Loss Trends - Lessons Learned Cameron Annas Robert Monaghan OM40	Dealing with Dirt, Science or Witchcraft Mark Glynn TT2			Friday, Feb 8 8:30am - 10:00am
Compression Sleeve Terminations for Wire Rope with Material and Assembly Considerations Carl Petersen TT19	Identity Crisis: Education or Amusement Park John Coombs R. John Reidy OM2	Be Found! Maximizing Free Online Traffic Abby Burt Jennifer Winters OM41	Challenging the Senses: a Neurodiversity Perspective Lorlei Dreibelbis John Dreibelbis FP30	Facilitator Belief Systems Don Nagy Michelle Cummings Carla Hacker Chris Cavert FP16			Friday, Feb 8 10:15am - 11:45am
							Friday, Feb 8 12:00pm - 12:45pm
Avoiding Mistakes in Designing Canopy Courses Dave Leonard Scott Baker CZ5	You Know Its a Job Site Cliff Kirk Tedd Brenner OM15	Trainers Toolbox Rachel Robinson Natalie Justice OM16	Speaking Without a Voice Lauren Stover FP27	Adventure Therapy for Recovery from Addiction Barney Straus FP21	Portable Teambuilding Activities Chris Cavert FP4		Friday, Feb 8 1:00pm - 2:30pm
PPE Inspection Practicum Mark Taber-Miller TT6	How's Business? An Industry Analysis Sarah Borodaeff Rick Kahl IB2	Recruit & Train Extraordinary Guides Kelsey Tonner OM32	I Like Camp In The Summer! Philip Andrews FP32	Facilitation and Model of Positive Communication Luke Nipper FP8	Playing With a Full Deck Michelle Cummings FP5	Saferoller® Kids Trail Kanopeo GmbH 2:30-3:30pm	Friday, Feb 8 2:45pm - 4:15pm
Equipment - Care, Inspection, Retirement (v.2019) Niels Damman TT16	Make Your Marketing Plan Go Social Rachel Moore Paul Cummings OM28	The Power of Storytelling in Marketing Cory Rossnagel OM9	Training to Choose Robyn Bryers FP13	The CORE of Facilitator/Guide Training Don Stock OM3	Building (with) Blocks for Leadership Development Matthew Broda Trevor Dunlap FP2	The Flybook Demo The Flybook 4:30-5:30pm	Friday, Feb 8 4:30pm - 6:00pm

Saturday

General Sessions Saturday	103 CCC	105 CCC	301 CCC	302 CCC	303 CCC	304 CCC	402 CCC	403 CCC
Saturday, Feb 9 8:30am - 10:00am	These Five Activities for Anything <i>Chris Cavert</i> FP18	Underestimating the Lows: Examining Perceived Risk <i>Nicolas Salibrici</i> FP12	Intro to Zipline Braking Systems <i>Valdo Lallemand</i> CZ2	Bridging Gaps Between Experiential and Pay-for-Play <i>Olivia Cellini</i> OM26	Adapting to Inadequate Spaces <i>Jon Grizzle</i> FP15	Pitchfest: Tell Your Story <i>Dave Meeker</i> IB1	Operation Accreditation IB13	Establishing Zip Line G-Forces on Patrons <i>Alan Black</i> <i>Kai Quizon</i> <i>Madi Glozer</i> <i>Shelly Sicat</i> TT15
Saturday, Feb 9 10:15am - 11:45am	The Inspired and Thoughtful Facilitator <i>Jennifer Stanchfield</i> FP35	4 Strategies for Effective Group Leadership <i>Nate Folan</i> FP29	Got Papers? - Information on Operational Paperwork <i>Lori Pingle</i> CZ7	Harness Your Customer Service <i>Ruthie Nathan</i> <i>Korey Hampton</i> OM30	Evaluating Staff Pay and Incentive Plans <i>George Powell</i> OM10	Marketing Before Opening Day <i>Stephanie Sibille</i> IB3	Exploring ACCT Design, Performance and Inspection Standards <i>Design, Performance, and Inspection Standards Writing Committee</i> IB12	Introduction to Amusement Ride Inspector Certification <i>Nat Johnson</i> TT10
Saturday, Feb 9 12:00pm - 12:45pm	Educational Use Affinity Group	Universal Access Affinity Group	International Affinity Group	Canopy Zip Affinity Group				
Saturday, Feb 9 1:00pm - 2:30pm	The ABCs of Engagement & Relevance <i>Trevor Dunlap</i> <i>Matthew Broda</i> FP9	Interactive Staff Training Activities <i>Michelle Cummings</i> FP20	Saving the World Through Adventure <i>Brian Pritchard</i> FP36	Dialogue with ACCT Leadership <i>Board of Directors</i> IB11		Análisis de riesgo en el trabajo (Analysis of risk at work) <i>Luis Acevedo</i> <i>Tedd Brenner</i> OM1	Networking with Other Businesses for Success <i>Michael Cellini</i> IB7	Inspectors Forum Highlights <i>Keith Jacobs</i> <i>Kathy Haras</i> <i>Rich Klajnscek</i> TT20
Saturday, Feb 9 2:45pm - 4:15pm	Loina Hawai'i Team Building Through Culture <i>Michael Lee</i> FP11	Stepping off the Platform: Encouraging Participants <i>Sarah McNichols</i> FP25	Creative Staff Management for Better Programs <i>Emily Cosnett</i> <i>LilliAnn Plourde</i> OM24	How to Feed Alligators <i>Skip King</i> OM17		ACCT Operations Standards Update <i>ACCT Standards Development Committees</i> IB10	How to Read Engineering Drawings (and other Engineering Basics) <i>Michael Rickard</i> TT18	Using Experiential Learning in Treatment Settings <i>Cathi Neal</i> FP10
Saturday, Feb 9 4:30pm - 6:00pm								

Sunday

POST-CONFERENCE	Mineral Hall Hyatt	Agate Hyatt	Granite Hyatt	Quartz Hyatt	
Sunday, Feb 10, 8am-noon	ICE Testing	Standards Development Meeting	Consensus Group Meeting	Accreditation Certification Committee Meeting	

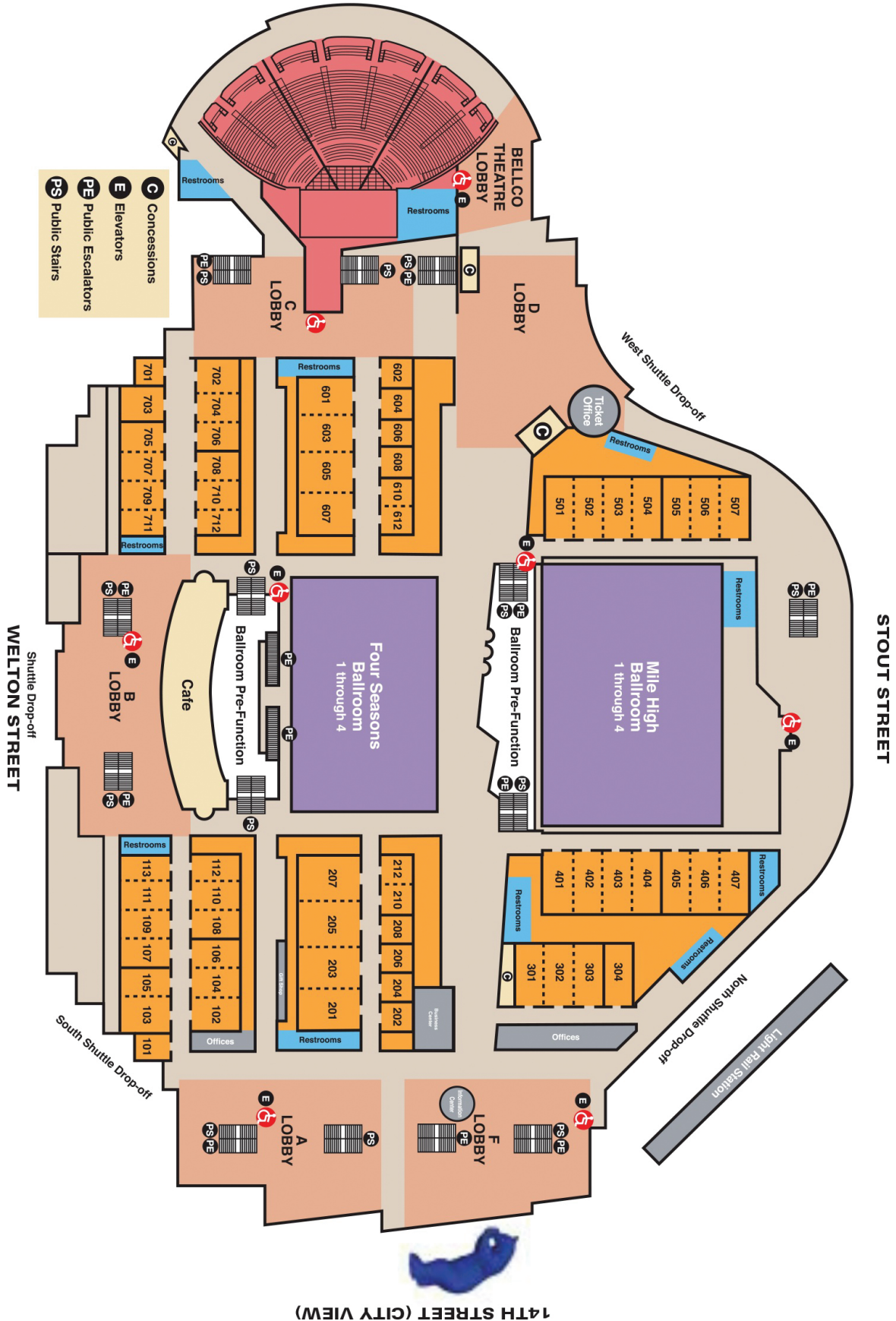
Saturday

404 CCC	501 CCC	502 CCC	503 CCC	504 CCC	Mile High Ballroom Demo Area CCC	Mile High Ballroom Demo Area CCC	General Sessions Saturday
Things We Stopped Doing and Why <i>Josh Tod</i> <i>Keith Jacobs</i> TT13		Facilitation Toward Transformation <i>Dan Caston</i> FP43	Digital Documentation for Dummies <i>Jeremy Yarbrough</i> OM31	Creating The Ultimate Vendor/Client Team <i>Carla Hacker</i> <i>Kurt Horcher</i> OM19		Digital Waivers that make Money – Benefits of paperless <i>Ben Calder</i> <i>Wherewolf</i> 8:30-9:30am	Saturday, Feb 9 8:30am - 10:00am
Failure Modes and Effects Analysis (FMEA) <i>Luke Winkler</i> TT5		Bring Your Compass, The Commissioning Process <i>Kyle Bruser</i> <i>Erik Marter</i> OM34	Meaningful Reflection: Asking Better Questions <i>Sandra Browand</i> <i>Rohan Shahani</i> FP38	Scenario-Based Programming - Moving beyond Sequencing <i>Lauren Stover</i> FP26	Awesome Icebreakers and Energizers <i>Michelle Cummings</i> FP6	The Flybook Demo <i>The Flybook</i> 10:30-11:30am	Saturday, Feb 9 10:15am - 11:45am
						Driving Additional Revenue with XOLA Booking Software <i>Brandon DuBois</i> <i>Xola</i> 12:30-1:30pm	Saturday, Feb 9 12:00pm - 12:45pm
Rope Design, Use and Manufacture <i>Matt Andrews</i> TT3		What Are the Courts Saying? <i>Erik Marter</i> OM36	Risk Management for Camps <i>Maddy Massoud</i> <i>Josh Williams</i> <i>Karl Luebbe</i> OM37	Origins Informing Today - Team Building <i>Eric Howden</i> <i>Carla Hacker</i> FP31	Beginnings, Endings, Strings and Things! <i>Gregory Glover</i> <i>Noel Pompa</i> FP3		Saturday, Feb 9 1:00pm - 2:30pm
Complacency in the Adventure Industry <i>Ash Duarte</i> OM13		Near Miss Reporting: Strategic Insight <i>Insurance & Risk Management Committee</i> <i>Gary Nesbit</i> <i>Matt Snow</i> OM38	Recognizing and Managing Your Unconscious Bias <i>Pamela Krist</i> FP40	Breakout Boxes Come to Team Development <i>Chris Ortiz</i> FP28			Saturday, Feb 9 2:45pm - 4:15pm
					ACCT OLYMPICS		Saturday, Feb 9 4:30pm - 6:00pm

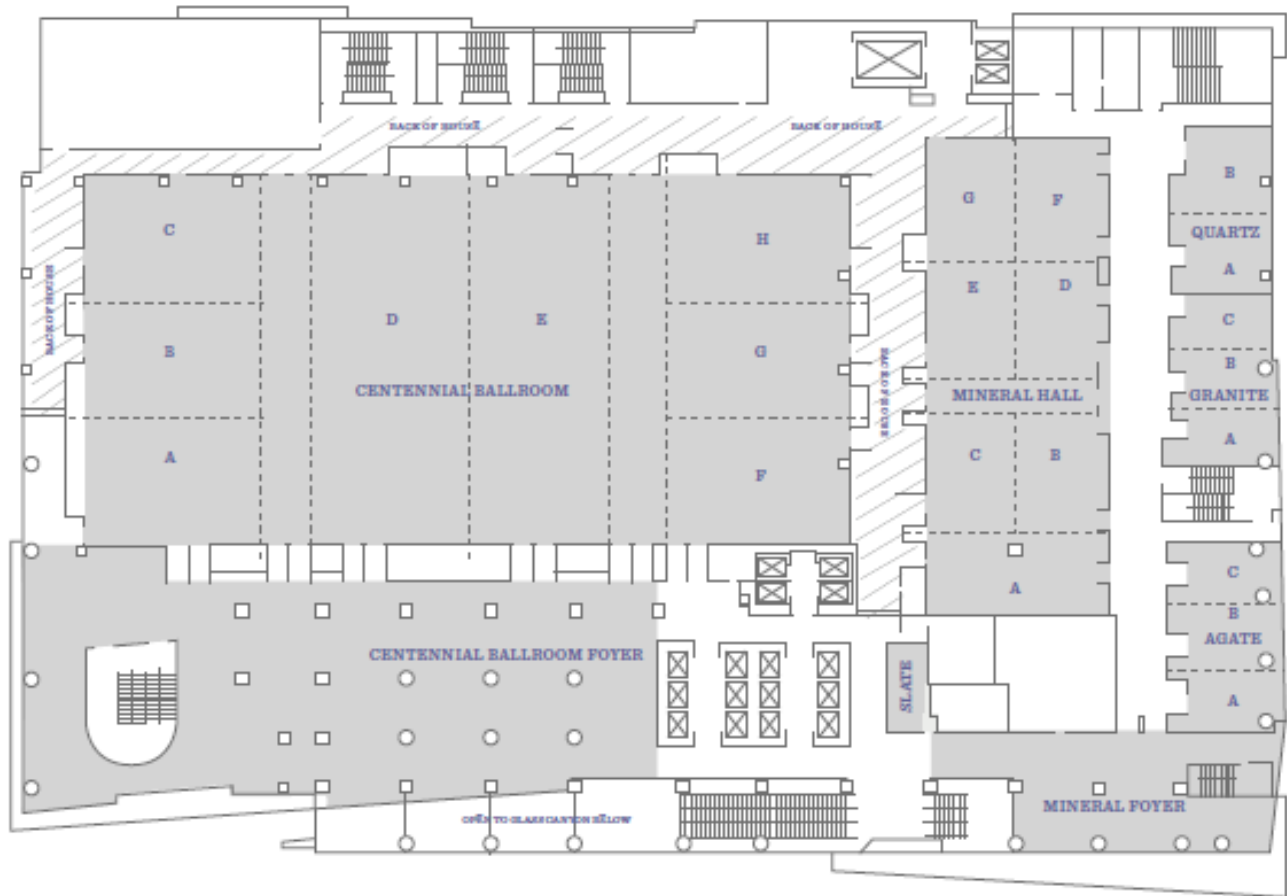
Check the conference app & large grids for up-to-the minute changes.

Colorado Convention Center (CCC)

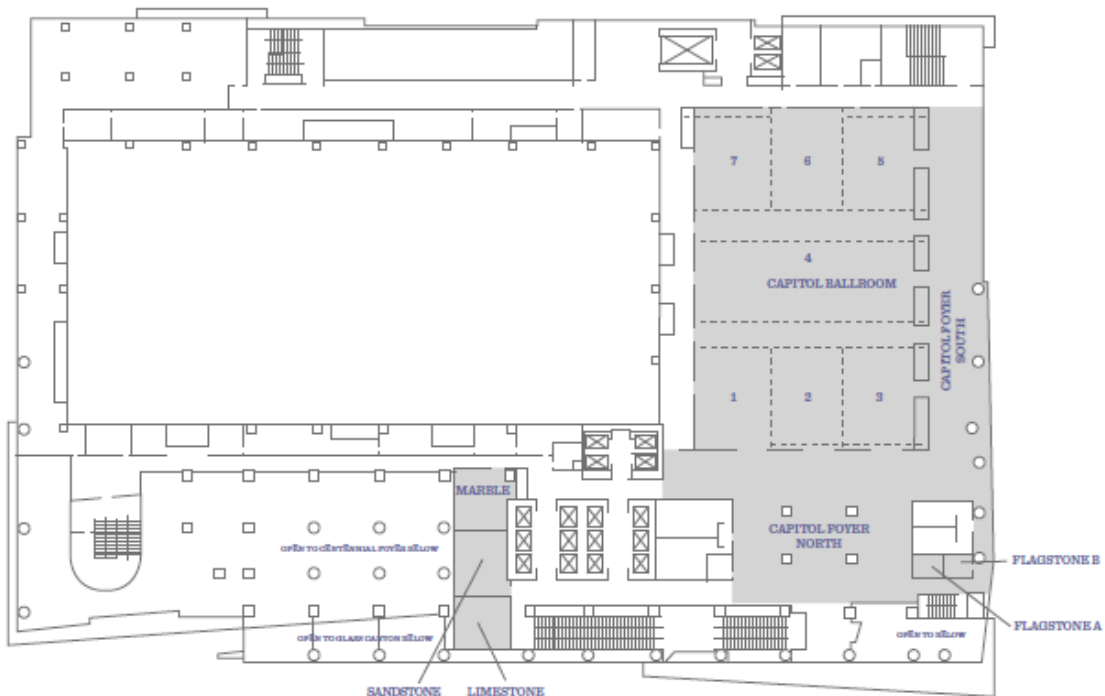
SPEER BOULEVARD (MOUNTAIN VIEW)



Denver Hyatt Regency Hotel at CCC - Third Floor

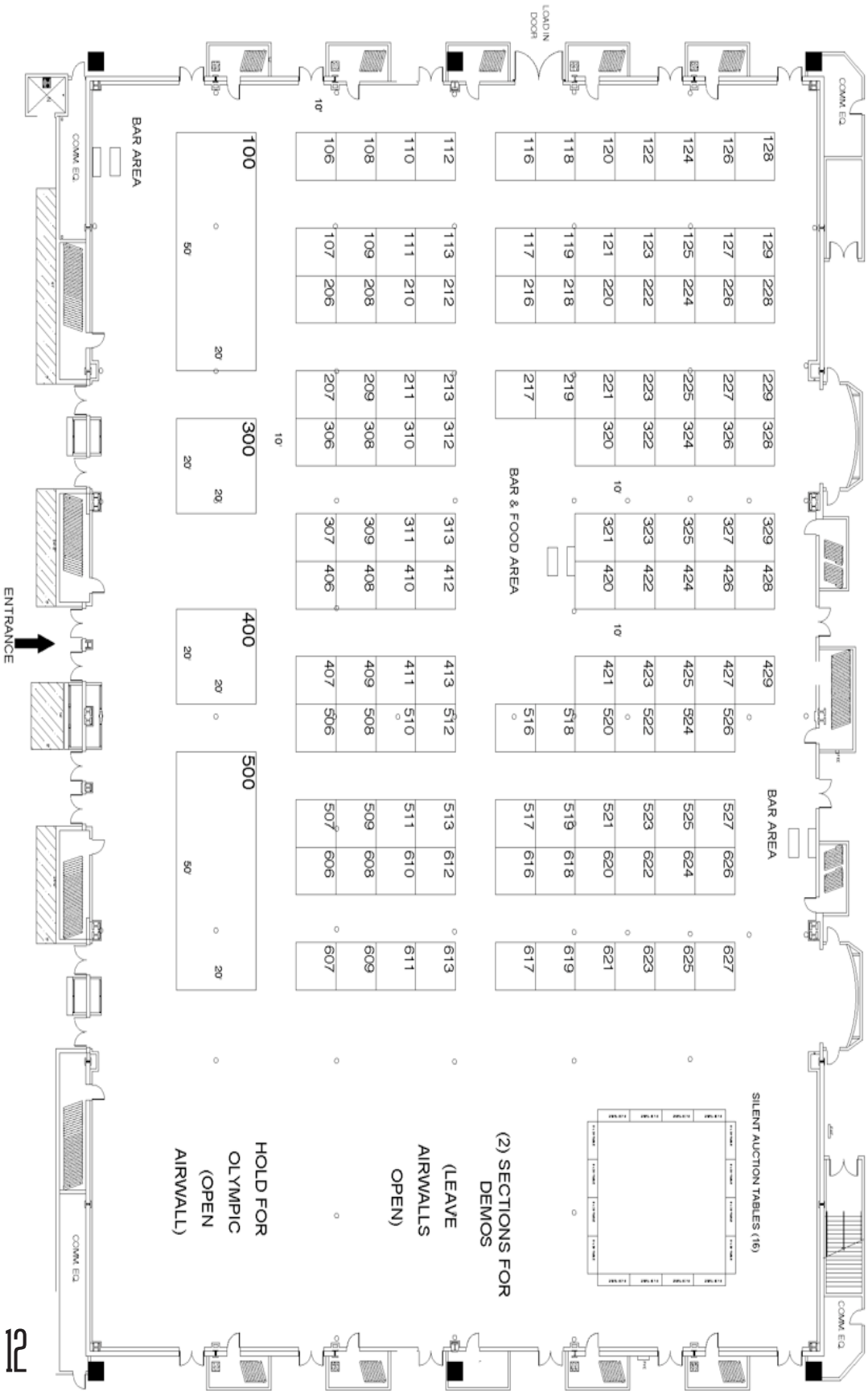


Denver Hyatt Regency Hotel at CCC - Fourth Floor



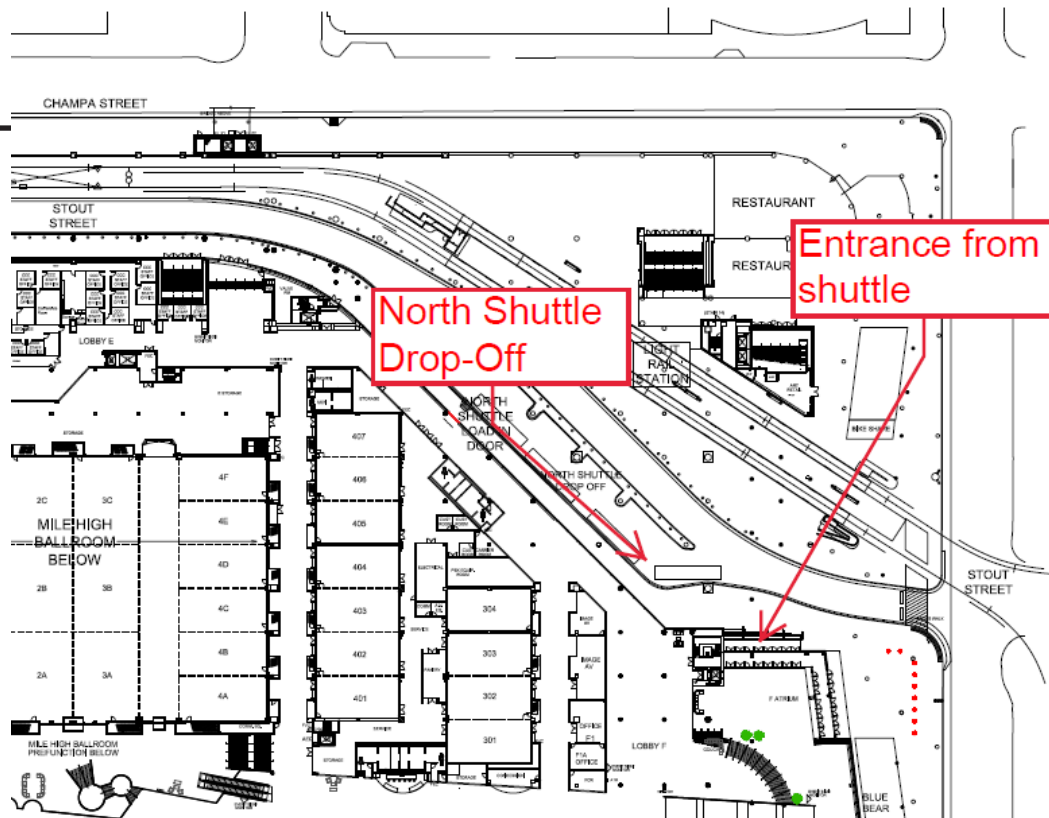
Colorado Convention Center (CCC) - Mile High Ballroom - Exhibit Hall

2019 INTL CHALLENGE COURSE SYMP CONF & EXHIBITION
FEBRUARY 6-9, 2019
COLORADO CONVENTION CENTER - MILE HIGH BALLROOM - DENVER, COLORADO



Off-Site Transportation

The pick-up and drop-off location for the off-site portion of the February 7 pre-con will be the North Shuttle Drop-Off location. This floorplan shows the location where the shuttle will stage for pickup and where they will drop guests upon return. The floorplan also identifies the location for the entrance back into the building.



All-Conference Events

EARLY ARRIVALS RECEPTION

Wednesday, Feb 6, 5pm-7pm - Hyatt Former Saint
Start off your conference right at the Early Arrivals Reception. All are welcome to join the fun!

THURSDAY EVENING RECEPTION

Thursday, Feb 7, 6pm-8pm - CCC Mile High Ballroom
Come join the fun in the Exhibit Hall Thursday night. Beverages and light appetizers will be available. Swing by the ACCT Booth to meet all of our Tech Talk Presenters!

COCKTAIL RECEPTION

Friday, Feb 8, 6pm-7pm - CCC Mile High Ballroom
Come to the Exhibit Hall Friday night to join the FUN and make new friends!

ANNUAL GENERAL MEETING (AGM) & ACCT AWARDS RECEPTION

Friday, Feb 8 - Hyatt Centennial Ballroom
7pm - Cocktail Reception
7:30p - end - AGM and Awards
Come celebrate the fun and interesting moments that are captured in the conference slide show and see who is recognized for their service within our industry!

CRITICAL LINK AWARD

Presented Friday, Feb 8th, 7:30pm, - Hyatt Centennial Ballroom
Volunteers are the shining lights of this association. Over the years, many people have contributed greatly to ACCT. At the 2002 conference, the Critical Link Award was given for the first time, recognizing two individuals, Michelle Liggett and Randy Smith. In 2003 Tim Kempfe was recognized; in 2004 the award went to Cindi Walker; in 2005 to Bob Ryan; in 2006 to Jeff Boeke; in 2007 to Andrew Hubert; in 2008 to Rich Klajnscek; in 2009 to John Lazarus; in 2010 to Dan Pervorse; in 2011 to Tom Leahy; in 2012 to Bill Weaver; in 2013 to Ken Jacquot; in 2014 to Sarah Oosterhuis; 2015 to Keith Jacobs; 2016 to Jim Wall; 2017 to Erik & Jennifer Marter; and 2018 to Josh Tod. This year's award will be presented at the Awards Ceremony on Friday evening. Everyone is welcome!

ACCT OLYMPICS

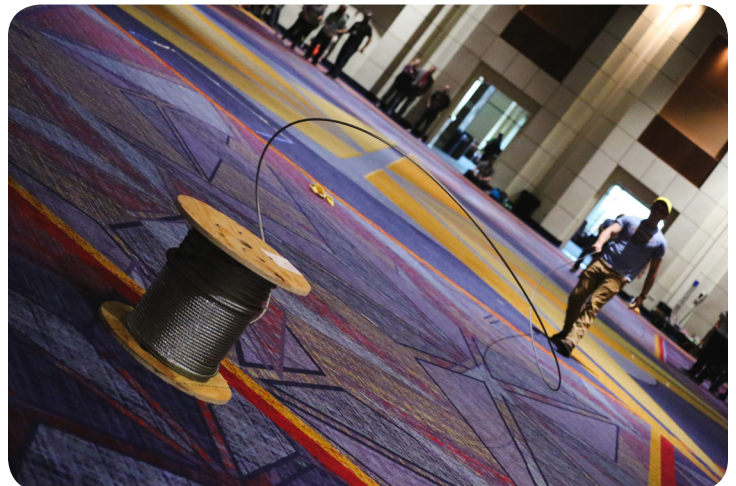
Saturday, Feb 9, 4:30pm-6pm - CCC Mile High Ballroom
The ACCT Olympics are ones you won't see anywhere else in the world! Open to anyone who would like to join. For information and to sign up, go to the ACCT Resource Booth located in the Mile High Ballroom pre-function area near the ACCT Registration Booth.

REGISTRATION INFORMATION

ACCT Registration Desk - Mile High Ballroom Pre-function Area
The Registration Desk will be open on Wednesday, Thursday, Friday and Saturday as listed in the conference program. Other information available at the ACCT Resource Booth in the registration area includes ACCT Olympics team registration, Continuing Education Units (CEU's), and information about the local area. You can also check at the concierge desk in the lobby for more local information.

ANNOUNCEMENTS, SCHEDULE CHANGES & MESSAGE BOARD

ACCT Registration Desk - Mile High Ballroom Pre-function Area
Workshop room or schedule changes and other conference announcements will be available on the announcements board and will be announced whenever possible. A message board for attendees is also available.



General Information

CONTINUING EDUCATION UNITS (CEUs)

ACCT Registration Desk - Mile High Ballroom Pre-function Area

Earn CEUs for your attendance at this year's ACCT Conference from Colorado State University-Pueblo. For every 10 hours of attendance, participants can earn 1 CEU from CSU-Pueblo. Simply fill out the registration form (get yours at the ACCT Registration Desk!) and return it via the information on the form. Once your registration is processed by CSU-Pueblo, you'll receive a certificate, letter of recognition, and copy of an unofficial transcript denoting the CEUs you earned as a way to officially document your attendance and professional development to your employer. If you have any questions, please contact Kathryn Starkey, Outreach Specialist, at 719-549-2849 or kathryn.starkey@csupueblo.edu

MEALS

There will NOT be organized meals for the 2019 conference. Attendees will have multiple options with the various on-site restaurants, buffets, grab and go food sales offered by the Hotels & the CCC, as well as numerous restaurants within walking distance of our host facilities. Specifically, at the CCC, the Blue Bear Cafe will be open Wed-Sat, 7a-4p.

NAME BADGES

You must wear your name badge to enter all conference areas. Badges will be checked at the doors to all workshops, exhibit hall, receptions, etc.

EXHIBITS

CCC Mile High Ballroom

The Exhibitions are an important part of the conference which offer a full range of exhibits -- equipment, books, and services -- that support all aspects of challenge course programming and canopy / zip line tours. Our networking receptions are in the Exhibit Hall. The receptions are a highlight for both exhibitors and attendees as it promotes an environment for networking and an exchange of industry products, services, and information that are readily available. The Exhibit Hall opens on Thursday at 6:00 p.m. and closes on Saturday at 3:00 p.m.

U.S. Manufacturer of Zipline / Challenge Course Harnesses & Lanyards

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Overall Conference Schedule

Monday 2/4/2019 and Tuesday 2/5/2019		
8:30 – 5:00	Certification / Training Courses	see certification schedule for locations
Wednesday 2/6/2019		
8:00 – 5:00	PVM Symposium	
8:00 – 5:00	Certification / Training Courses	see certification schedule for locations
10:00 – 7:00	Exhibit Hall Move In	Mile High Ballroom CCC
2:00 – 7:00	Registration Opens	Mile High Ballroom Pre-Function CCC
2:00 – 4:00	Service Crew Training	501/502 CCC
5:00 – 7:00	Early Arrivals Networking Reception	All Welcome! - Hyatt Former Saints
7:00 – 9:00	ACCT Volunteer Social	
Thursday 2/7/2019		
7:30 – 8:30	Registration and Information	Mile High Ballroom Pre-Function CCC
8:00 – 4:00	Exhibit Hall Move In	Mile High Ballroom CCC
8:00 – 3:00	ACCT Inspector Certification Prep Course	102/104 CCC
8:30 – 3:30	Pre-Conference / Training Courses	See pre-con listings for details
4:00 – 5:30	Opening Ceremony & Tech Talk Series	Centennial Ballroom Hyatt
6:00 – 9:00	Exhibit Hall Open	Mile High Ballroom CCC
6:00 – 8:00	Reception	Mile High Ballroom CCC
Friday 2/8/2019		
7:30 – 5:00	Registration and Information	Mile High Ballroom Pre-Function CCC
8:30 – 6:15	Workshop Sessions	See detailed workshop schedule for locations
10:00 – 12:00	Exhibit Hall Appointment-Only Hours	Mile High Ballroom CCC
12:00 – 7:00	Exhibit Hall Open	Mile High Ballroom CCC
5:00 – 6:30	Silent Auction	Mile High Ballroom CCC
6:00 – 7:00	Cocktail Reception	All Welcome - Hyatt Centennial Ballroom Pre-Function
7:00 – 10:00	Annual General Meeting / Awards Ceremony	All Welcome - Hyatt Centennial Ballroom
Saturday 2/9/2019		
7:30 – 12:00	Registration and Information	Mile High Ballroom Pre-Function CCC
8:30 – 4:30	Workshop Sessions	See detailed workshop schedule for locations
8:00 – 9:00	Exhibit Hall Appointment-Only Hours	Mile High Ballroom CCC
9:00 – 3:00	Exhibit Hall Open	Mile High Ballroom CCC
3:00 – 9:00	Exhibit Hall Move Out	Mile High Ballroom CCC
4:30 – 6:00	ACCT Olympics	All Welcome - Mile High Ballroom CCC
7:30 – end	Off-site Networking Event	All Welcome - Location TBD
Sunday 2/10/2018		
8:00 – 12:00	ACCT ICE Exam	Hyatt Mineral Hall

2019 Conference Scholarships

The ACCT Conference Scholarship Program was developed to create an opportunity for individuals in the industry that would otherwise not be able to attend. Each year four individuals are awarded a full conference scholarship. It is our pleasure to introduce the 2019 Scholarship winners:



Heather Hanson

I am the Lead Coordinator of Canyon View Ropes Course Challenge in Grand Junction, Colorado. I was born and raised in Anchorage and Peters Creek, Alaska living on and off of the “grid” for many years. I have

always had a passion for extreme outdoors, helping others succeed and learning about new challenges, both on the course and in life. I love to inspire others and help build confidence of fear within their lives.



Abby Nelson

I am a senior Recreation Management student at Appalachian State University in Boone, North Carolina. I love rugby, cats, and the outdoors. I found my passion in challenge courses as a child when I went to Camp Tekoa in Hendersonville, North Carolina. I am so excited to meet wonderful professionals in a field that truly changes lives.



Lucinda Martinelli

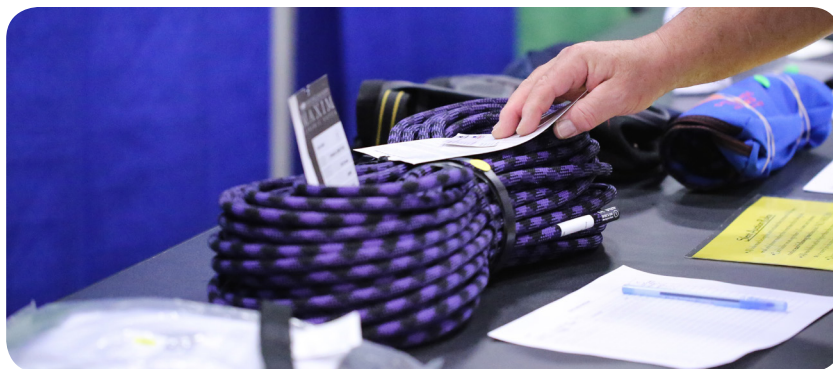
I am a Lead Facilitator for the University of Michigan Adventure Leadership Team program and an Education Consultant. Although I've been an outdoor educator and facilitator for 30 years, I'm just now starting to think of it as a “real” job. I am grateful for this opportunity to expand my perspective about the field of challenge course technology.



Jennifer Rea

Jennifer Rea is a small town Campus Life Coordinator at Colorado Northwestern Community College. She teaches all the OUT (outdoor) classes and manages the ORP (outdoor recreation program) which consists of an indoor Climbing gym, Challenge Course Ice Tower and gear room. Jen has certificates in Advanced Technical Skills and High Angle Rescues, Wilderness

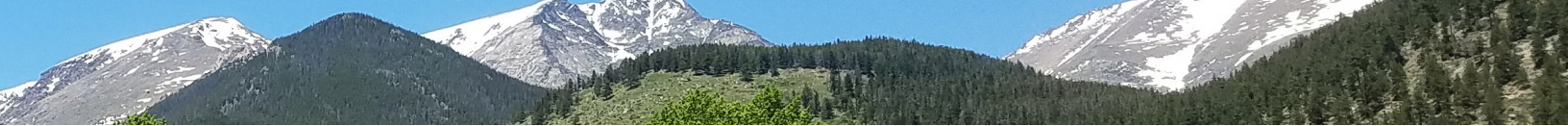
First Responder, Mental Health First aid and LNT master educator. If looking for her she is usually outside working on something.



SILENT / HOMETOWN AUCTION

Friday, Feb 8, 5-6:30p - CCC Mile High Ballroom

Check out the Silent/Hometown Auction items donated by our very own attendees and exhibitors. Enjoy the opportunity to bid on a wide array of items in the popular ACCT Silent Auction. There's something for everyone.



WORKSHOPS

Friday & Saturday, February 8 & 9

More than 130 workshops will be presented on Friday and Saturday. During each time slot, we offer up to thirteen (fourteen if we are counting expo open space) workshops to choose from. For complete descriptions and locations, see the workshop grid and session descriptions included in this program.

Workshops fall into one of the following tracks:

- Canopy and Zip Line Tours (CZ),
- Facilitation and Programming (FP)
- Industry Business (IB)
- Operations and Management (OM)
- Technical Topics (TT).

Some workshops may fall into two tracks, i.e. CZ and TT, so be sure to review the descriptions of the workshops. This year they are also designated with audience experience level and whether it is targeted at commercial & recreational or educational & camp use. Look for the key on page 44 to assist you. Thanks to our many fine presenters, who volunteer their time to share their expertise and information with all of us.

ORIENTATION & INFO SESSION

Friday, February 8, 8:00-8:20am - 302 CCC

Whether this is your first time to attend the conference or you have attended before, please feel free to stop by the CCC Room 302 on Friday between 8:00am and 8:20am for an introduction to the conference. Committee members will be there to greet you and help answer your questions.

ACCT ICE TESTING

Sunday, February 10, 8:00am - Hyatt Mineral Hall

The ACCT Inspector Certification Exam will be offered for Level I and Level II. Fees apply. Pre-registration and approval required.

Lunchtime Happenings

OPEN FORUMS

Friday, February 8th, 12:00p - 12:45p

Join up with others for roundtable discussions. With a variety of topics, you will surely find something that lights up your life...& your lunch! Bring your lunch & be ready to chat about your favorite topic with others who share your passion.

***California Adventure Professionals - CZ8: 301 CCC**

***Worlds Colliding: Focus Group for Education - IB16: 302 CCC**

***Facilitator Give 'N Take - FP44: 303 CCC**

***NCAAA Annual Meeting - 304 CCC**

ACCT AFFINITY GROUP MEETUPS

Saturday, February 9th, 12:00p - 12:45p

Did you know that the ACCT has Affinity Groups? Do you know what an Affinity Group is? Do you want to interact more often with your ACCT peers doing the same sort of work that you do - or are you interested in learning more on a topic? Drop by an informal Affinity Group Meetup! On Saturday, February 9th, grab your lunch and head to one of the following Meetups at 12:00pm - 12:45pm:

Canopy Zip Tour Affinity Group: 302 CCC

Educational Use Affinity Group: 103 CCC

International Affinity Group: 301 CCC

Universal Access Affinity Group: 105 CCC

Make plans to increase your collaboration in 2019 - we hope to see you there!



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OPENING CEREMONY & TECH TALK SERIES

Thursday, February 7, 4:30pm - Hyatt Centennial Ballroom

The Opening Ceremony marks the official opening of the conference. Meet the Board of Directors and the staff, and start off the conference with some great energy.

With the significant growth we've experienced in the industry over the years it has been increasingly challenging to find an opening keynote presentation that truly resonates with our entire community. In an effort to ensure every person in attendance gets something out of the opening ceremonies we are offering a series of four fifteen minute talks (similar to Ted Talks) which we are referring to as "Tech Talks". The topics and speakers have all agreed to do a brief presentation on a variety of topics (see below). In addition to Tech Talk presentations these presenters will be doing a deeper dive into their Tech Talk topic in either a 90 minute session or a pre-conference workshop. Each presenter will also spend some time at the ACCT booth following the Opening Ceremonies to interact with each of you.

We invite you to join us for our first ever Tech Talk Series on Thursday afternoon!

Topics:

Career Paths in this Industry: Do you know how to connect the dots to move forward in this field as a long-term career?

Presenters: Dr. José H. González & Chris Ortiz

Scary Monsters: The Real Reason Reporters Act As They Do

Presenter: Skip King

How Do You Define the WHY Behind the WHAT: Program with Intention

Presenter: Melanie Wills

Surfacing Behaviors Through Play

Presenter: Michelle Cummings

EVALUATIONS

Workshop evaluations will be distributed and collected in the individual sessions and will be available online! Conference evaluations will be online at Survey Monkey and available throughout the conference. Please be sure to complete a survey and give us your feedback. We do read and consider all of the information collected this way and appreciate your input.

Please complete the Conference Evaluation on the ACCT Conference app or at the QR Code or:

<https://www.surveymonkey.com/r/ACCTDENVER>





2020 CALL FOR PRESENTERS

Do you have experience or knowledge to share? Don't miss your chance to submit a proposal to present a workshop at the 2020 Annual International ACCT Conference & Expo in Raleigh, NC, USA. Go to acctconference.com/call-for-presenters/ and complete your submission today!

WANT TO JOIN AN ACCT COMMITTEE?

Saturday, February 9, 4:30pm - 403 CCC

Do you want to be more involved in the ACCT but don't know how to go about it? Learn the difference between a committee, a work group, an affinity group, and a task force. Explore options available for all types of professionals, in all segments of the industry. And find out what skills YOU have that the association needs - we guarantee you can help, and will learn more about the ACCT in the process!



Also make sure to pick up a yellow "smiley face" sticker at the Registration Booth for your name tag. Wearing this sticker will allow current committee members (identified by large green smiley face stickers) to see who is interested in learning more and connect with you.

AERIAL
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TO TALK GEAR
FOR THIS YEAR WITH OUR
ADVENTURE EXPERTS**



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Conference Sponsors



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TIER II SPONSOR

Hibbs-Hallmark & Company

Hibbs Hallmark & Company is an independent insurance agency that has specializes in Aerial Adventure Insurance for the past 25+ years. Coverage is available in all 50 states.

TIER II SPONSOR

Wherewolf



Wherewolf

Wherewolf is the app for adventure operators. We create branded digital waivers to be signed prior, or on arrival. Our specialties include the management of guests, displaying trip manifests and a full marketing suite. We integrate with all leading reservation systems to ensure a seamless customer experience from start to finish.



TIER III SPONSOR

Aerial Adventure Tech

We curate the best equipment for the commercial climbing and aerial adventure industry, hands down. Our award-winning, one-stop online shop is backed by unparalleled customer service and the resources you need to make the right choices for your operation during any season.

www.aerialadventuretech.com



FAREHARBOR

TIER III SPONSOR & Offsite Networking Event (Saturday) SPONSOR

FareHarbor

FareHarbor is a reservation system designed for tour & activity businesses of all sizes. Built to bring ease and efficiency to every aspect of your business, you'll find all the tools you need to manage your day-to-day on one central dashboard. Use any device to collect customer information, sign digital waivers, or securely accept payment.

TIER III SPONSOR

Head Rush Technologies



We apply advanced technology to bring new adventure recreation equipment to the climbing, zip line, adventure and amusement industries. Head Rush products mitigate risk while increasing throughput and enhancing customer experience.

TIER III SPONSOR

Signature Research Inc



A full service design/build challenge course company serving clients all over the world since 1979 and building canopy/zip line tours since 2000. We design, engineer, install, and provide training for challenge courses, adventure parks, climbing walls, and canopy/zip line tours. We are a Professional Vendor Member (PVM) of the Association for Challenge Course Technology (ACCT).



Conference Sponsors



SERVICE CREW SPONSOR

Experiential Systems, Inc.

Experiential Systems is an industry leader in the design, installation, inspection, staff training and equipment sales for aerial adventure parks, challenge courses and ninja courses. Our staff are fully certified for all services offered. Give us a call today about your next project.



HOTEL KEY CARD SPONSOR

Ropes Park Equipment / Outdoor Ventures

Ropes Park Equipment (RPE) distributes the safest climbing and zip lining equipment on the market for both building and operating aerial adventure courses. Including Bornack SSBs, one-way trollies and the simplest rescue equipment. It is also the US distributor of the original movable climbing hardware, Monkey Hardware?.
RopesParkEquipment.com



NAME TAG LANYARD SPONSOR

Veracity Insurance Solutions, LLC

Veracity Insurance provides comprehensive product liability insurance designed to respond to most industries and exposures. Veracity's experience, quick service, quality coverage, variety of products and specialty programs gives us a competitive edge over the competition.



Meet The Team

ACCT STAFF

SHAWN TIERNEY

Executive Director



Shawn is a seasoned outdoor-industry professional based in Boulder, Colorado. He currently serves as the Executive Director with ACCT, and is

responsible for the organization's finances, HR, legal, government relations, PR/Marketing, program development, and strategic planning with the Board of Directors.

Shawn has a wealth of non-profit and association management experience, having served in a variety of senior level positions with internationally recognized organizations such as the University of California at Berkeley, Outward Bound, and the Access Fund.

MELISSA WEBB

Events Director



An experienced Event Director with a demonstrated history working in the recreational facilities and

services industry. Skilled in Catering, Food & Beverage, Sales, Hotel Management, and Outdoor Education. Melissa is a strong operations professional with a BSBA focused in Hospitality from Bowling Green State University. Prior to working at the ACCT, Melissa was working as a Land Sport Supervisor at the US National Whitewater Center in Charlotte, NC. Melissa's off-the-clock passions include a life dedicated to health and fitness, traveling, and spending honest authentic time with her loved ones!

CHARLES PETERSON

Administrative Reviewer



Charles Peterson began his career in the challenge course industry nearly 28 years ago as a Challenge

Course Director. This is where he developed a love for the fun and growth that this tool offers. He furthered his career working for two different PVM companies, AEI, and ABEE Inc., developing skills in all facets of the industry. For 10 years Charles and wife Christie created and ran PVM company, Challenge Options, Inc. While a PVM, Charles served for 7 years on the ACCT Review Committee and is currently working as an Administrative Reviewer for the ACCT.

JEFF BOEKE

Administrative Reviewer



Dr. Boeke is a founder in the global industry of adventure-based challenge course service and recognized

as a leading professional in the field of outdoor educational programming and experiential learning methodology. Currently a professor of educational leadership and adventure education at Luther College, Boeke has actively initiated and resourced extensive service throughout the U.S. (lower 48, Hawaii, Alaska), Central Europe, Asia, Central America, and Caribbean regions since the mid-eighties. Throughout his career, Dr. Boeke has designed, implemented, and administered multiple facets of adventure education programs affiliated with school systems, colleges, the U.S. military, recreational organizations, corporate training, health care services, canopy tours, and international departments of tourism.

DAN PERVORSE

Administrative Reviewer



Dan Pervorse has over 30 years of experience in the challenge course industry. He is the former president of Signature Research,

Inc. He is one of the five founding board members of the ACCT and has served as editor of Parallel Lines, Treasurer, Vice President, President and Chairperson of the Board, and on the installation standards committee for 13 years. He is currently serving as an Administrative Reviewer for the ACCT.

HEATHER BROOKS

Program Manager



Heather loves meeting new people and playing in the Colorado sunshine where she was born and raised. Before starting her new

adventure with ACCT as the Business Manager, she was a Guide, Manager, and Trainer at Royal Gorge Zip Line Tours. She has two amazing and energetic boys and believes nothing is achieved if you stay within your comfort zone.

SCOTT ANDREWS

Policy Director



Scott is a long time industry professional with a deep understanding of the industry and a willingness to learn more. He has been

a program manager, PVM company owner and ACCT Board Member. He owns both work and dress Duluth Trading Firehose work pants. When not listening to stories and sharing good food and beverages, Scott can be found in Seattle with his dog Tucker and wife Laurie on their antique wooden sailboat.

PARTNERS

ANGIE SPEARMAN

Exhibit Management via
HPN Global Inc.



Angie Spearman has been planning, marketing and executing events around the globe for over 20 years. In addition to a breadth of experience in meeting and event operations, she has specialized skills in meeting technology and event marketing campaigns. Fluent in German, Angie started her event career overseas with the USO. Her experience to date includes working in the Hospitality, Association, Corporate and High Tech Industries overseeing marketing campaigns, tradeshow, incentive programs and conferences. Education: BA, Business Management.

LAURA PURTZER

Registration Management via
HPN Global Inc.



For over 10 years, Laura has been in the meeting management and event planning arena in the corporate meeting, incentive markets, and association market. She has managed and implemented all elements of the pre-planning and on-site logistics. Laura has traveled all over the globe, both professionally and personally. Having graduated from the University of Arizona in 2003, Laura now resides in Cave Creek, Arizona with her husband, and two children.

KRISTIN VINES

Conference Site Selection via
HPN Global Inc.



Kristin launched her career in the hospitality industry 1999 and spent more than a decade working in hotels and resorts in both group sales and marketing roles. In 2011 she joined HPN Global a meeting and events consulting team. She is now an advocate for meeting professionals who assists in sourcing and contract meeting and events.

CONFERENCE WORK GROUP

ALEXIS WEBB-BECHTOLD

Workshop Coordinator



Outdoor Experiential Educator and Trainer, Eco-Artist, Photographer, Videographer, Podcaster, Vlogger, Tour Guide, Entrepreneur (X37Adventures LLC). Alexis tries to find fun and excitement in everything she does. Her passion for adventure, outdoors, community and art is what drives her to the brink of wild enthusiasm! More than two decades ago she joined the outdoor industry and has served as a facilitator, zip guide, director, and currently trainer.

CARINA SURFACE

Service Crew Coordinator



Carina Surface began volunteering for ACCT in 2014 serving the PR&M Committee. In January 2017, she started a new volunteer journey for the Conference Work Group as the Service Crew Co-Coordinator. Carina currently works at Thompson Island Outward Bound Education Center located in Boston, Massachusetts as the Safety and Challenge Course Manager.

JESSICA "BIRD" BROWN

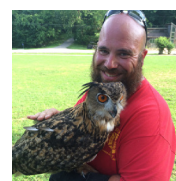
Exhibit Hall Liaison



Brown graduated from North Georgia College and State University (NGCSU) with a degree in Physical Education and a minor in Leadership. She also has her Master's degree from NGCSU in Phys Ed. Registering for a ropes course class as a student was her first taste within the world of outdoor rec and ed. Considering that she currently serves as a collegiate outdoor rec. professional, you can assume that she was hooked from the beginning. Bird's first involvement in ACCT was in 2015 as a Yellow Hat. In 2017, she joined the Conference Work Group as the Exhibit Hall Liaison. Bird loves spending time with her three-legged pit mix named Olive (please ask to see pictures) and traveling to any and all of the places.

JASON ROSE

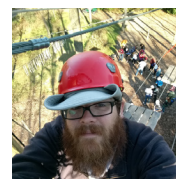
Special Projects Coordinator



I spend much of time at Wyman's camp property in Eureka, MO where I have lived and worked for 16 years. I have been with ACCT since 2007 and have served on the Conference Work Group since 2015. When I am not busy at camp you can find me relaxing lakeside or in canoe floating down the Meremac River.

JOHN VOEGTLIN

Workshop Coordinator



John Voegtlin grew up at a summer camp with a ropes course, became a facilitator at that camp, and was dubbed the director of that adventure program at the tender age of 18. It's been over 20 years since then, and except for a couple of years where he had a "real job," he's been directing, co-directing, and facilitating programs and ropes courses ever since. He's currently a CCM-carrying mercenary facilitator in the Chicagoland area.

LEIGH CARRUTH

Service Crew Coordinator



Leigh Carruth is a member of the fightin' Texas Aggie class of 2005 with a degree in HR Development and a Minor in Outdoor Education. She has been a part of the Challenge Course Industry for 15 years where she started as a manager of an indoor course in Utah and since has facilitated all sorts of groups from corporate, military, sports, at risk youth, church groups as well as medical teams. Leigh was born to serve - Cancer Camp, ACCT, as well as friends & family. This conference will be her 15th year wearing her coveted yellow hat!!! She is passionate about Humans! Leigh loves baking, cycling, dancing, diet Sunkist, French fries, husband Andrew and being a mom to their four beautiful kids! She is our real life Super Woman!

Meet the Team

MIKE DILL

Workshop Coordinator



Mike works at Bonclarken Conference Center in Flat Rock, NC. His experience includes overseeing and facilitating multiple elements with people

of all ages and abilities. He has worked in various camps and conference centers in Oklahoma, Colorado, Michigan and North Carolina. His passion is problem solving, excellent customer service and quality programming. Time off favorites are hanging on the beach, hikes and Disney.

MIKE HOTZE

Registration Coordinator

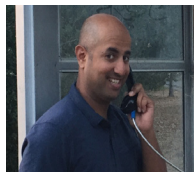


Mike Hotze is a Training specialist for RBS. He has been a yellow hat for 4 years and is excited to be working on the conference work group for the second

year. Mike has been working in the ropes challenge course field for the past 16 years. He currently resides in Mooresville, NC with his son and is working on obtaining his masters in Organization Development and Change at Penn State.

ROHAN SHAHANI

Registration Coordinator



Rohan Shahani is an outdoor and challenge course professional who specializes in training & risk management. He enjoys helping people make connections, and connect concepts. When not in a tree or on a pole, he can be found near a lake or a river.

TERRI SMITH

Workshop Coordinator



Hey everyone! A little about me: I started out in Boy Scouts, moved to a challenge course at UCF, dabbled in a zip park at a hotel, worked at a summer camp, and now I'm an Inspector! Along with my awesome wife, the only other thing I love in life is to keep pushing myself to be outside!

ROBB ARMSTRONG

Special Projects Coordinator



Robb can be described using many words but two of the first that come to mind are; enthusiastic and lanky. He has been in the adventure education industry for the past 17 years and with ACCT since 2006. As cliché as it is, Robb does enjoy long walks on the beach and moonlit swims. He currently is the Outdoor Adventure Director at Winding Trails in Farmington, CT.



BENJAMIN KOPP (Chair)

As the current President of Signature Research, Inc. Ben brings the experience of seeing, firsthand, the challenges that face the companies and individuals within our industry on a daily basis. He wanted to serve as a board member because he felt a responsibility towards our industry and what it has provided for his family and his business.

By serving through his time and experience, he hopes he is able to make a positive impact on our industry. He has had the opportunity to serve previously on the ACCT Government Relations Committee. He also served on the Board of Directors as Treasurer for a small non-profit located in the greater Atlanta area since 2011. When not busy working within our company and working on ACCT Board responsibilities, he enjoys spending time with his three small children and wife Lee of 12 years. In the few moments between all of the above, he enjoys reading and flying at his local airport.

BAHMAN AZARM (Vice-Chair)

Bahman Azarm is the president of Outdoor Ventures & Ropes Park Equipment. He has designed and built 30 of the largest ropes parks around the country and operates 7. He is Vice Chair of the ACCT Board, an inspector, and an industry leader in aerial adventure park training. He enjoys climbing, skiing, and playing squash in his spare time.

CARSON RIVERS (Treasurer)

Carson has worked for a wide variety of both educational and commercial operations over his career. He currently serves as a Vice President within a family of companies that includes: Challenge Towers, an ACCT PVM; High Gravity Adventures, an aerial adventure park; Blue Ridge Learning Centers, an experiential education provider; and Aerial Adventure Technologies, an equipment/technology sales and distribution company.

MANDY STEWART (Secretary)

Mandy is CEO & Partner for ACCT Accredited Vendor ERi. She has worked within a broad spectrum of the challenge course industry, from camps and facilitation of educational use to commercial installation and operations. She is a QCP Trainer/Tester and also serves on the ASTM International F24 Committee for Amusement Rides and Devices. Aut inveniam viam aut faciam.

DYLAN BURT

Dylan began his career as a tour guide in AK. A year after joining the company that he was guiding for, in the winter of 2004/2005, the company built a zip line canopy tour. He then began working as a zip line guide, and was shortly thereafter promoted to a Course Manager position, a few years later GM. Since then he has trained on and received training on multiple tours around the country, and managed tours in eight states. He is a Partner and former COO at Navitat Canopy Adventures, and is currently working as General Manager at Bonsai Design.

Before joining the ACCT Board of Directors, he worked on the Operation Certification Standards committee for 3 years and is currently serving as board liaison to the Standards Development Committee, and Insurance Committee. Dylan says he became a board member out of a desire to help the community that he works within. Dylan currently resides in Grand Junction, CO with wife Abigail two children Hendrix and Rosemary and dog Jack. He loves the outdoors, trees, and growing things (he's a bonsai hobbyist). Dylan spends most of his time trying to figure out how to spend more time outside!

Board of Directors

RYAN OLSON

Ryan is the President of ABEE, Inc. and has been a part of the Challenge Course industry for the past 23 years. He has a Master's Degree in Physical Education with an emphasis in Adventure Education. Becoming a Board Member came as a little bit of a surprise. He always knew that he wanted to contribute to ACCT and feels very fortunate to be able to contribute as a Board Member. Ryan enjoys working with such great people, not only on the Board, but also those that are part of the ACCT staff, PVM community, and general membership.

SARA BELL

Sara is a graduate of Brevard College's Wilderness Leadership and Experiential Education program. She started Green River Adventures in 2006, which she still owns and operates along with The Gorge - a zipline canopy tour in Saluda, North Carolina. Sara has served as the Vice Chair of the Economic Development Commission for Polk County, NC, the President of the Saluda Business Association, a board member of the Environmental Conservation Organization of Western NC, and is currently the Governmental Relations Chair for the North Carolina Aerial Adventure Association.

Sara looks forward to the possibility of brining her years of experience as a business owner in the adventure tourism industry in order to serve the ACCT community.

PAUL CUMMINGS

Paul has a proven track record of over twenty years' experience consulting in the adventure field. Paul is a sought-after adventure business expert across the globe.



2019 Exhibitor Directory

ABEE, Inc.

Booth - #413

ABEE, Inc. is a full service PVM that specializes in course design, installation, inspection and staff certification training. Our personalized commitment to client needs, safety, inclusivity, and over all quality are what sets ABEE apart. Stop by our booth and see what we can do for you!

Ryan Olson, President
608-526-3288
abeeinc@yahoo.com
www.abeeinc.com

ACCT

Booths - #619 & 621

The Association for Challenge Course Technology (ACCT) is an international trade association dedicated to standards, government relations, credentialing, professional development and advancement of our members.

Shawn Tierney, Executive Director
303.827.2432
shawn@acctinfo.org
www.acctinfo.org

Action Photo Systems

Booth - #321

Action Photo Systems provide solutions to instantly create photos and content for your park through automatic and manually triggered camera systems.

Nate Pfefferkorn, Owner
503-746-6646
503-746-6944
nate@actionphotosystems.com

Activity and Tour Marketing by TRK Creative Group

Booth - #113

Adventure Park & Zipline Tour digital marketing

Tom Kratsch, President
206-295-9174
tom@trkcreative.com
www.activityandtourmarketing.com

Adventure Development Team

Booth - #307

Adventure Development Team builds turn key aerial adventures with a focus on design and operations. Our team of talented industry experts provides our clients with an unparalleled level of experience and service in all areas including project design, construction, operations, training, inspection and repairs.

AdventureDevelopmentTeam.com
203-444-9844

Adventure Experiences

Booth - #512

Adventure Experiences offers services which include: consultation, design, construction, inspection, facilitator training and certification, and challenge course equipment and material sales for Challenge/Ropes Courses, Aerial Adventure Parks, and Zip Canopy Tours.

Adventure Park Insider

Booth - #320

Adventure Park Insider, an industry trade magazine, is the go-to information resource for aerial park operators, experts, professionals and suppliers. It is a forum for sharing best practices, successful strategies, and management insights on all aspects of operations. Adventure Park Insider speaks to all levels within the adventure park industry to help your business reach new heights.

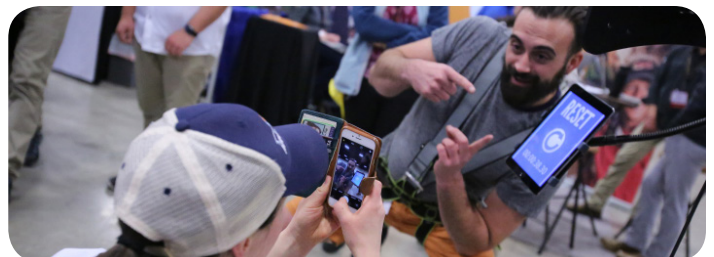
Aerial Adventure Tech

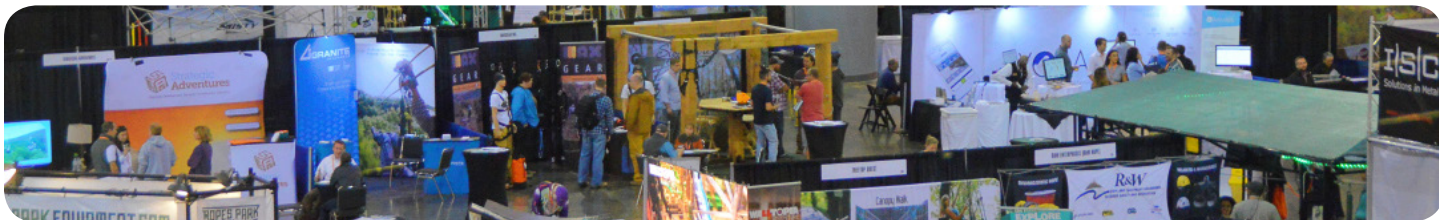
ACCT 2019 Tier III Sponsor

Booths - #407 & #506

We curate the best equipment for the commercial climbing and aerial adventure industry, hands down. Our award-winning, one-stop online shop is backed by unparalleled customer service and the resources you need to make the right choices for your operation during any season.

Alex Cox - Equipment Sales Specialist
828-264-0751
info@aerialadventuretech.com
aerialadventuretech.com





Aerial Designs

Booth - #610

For over 28 years, our innovative challenge courses, ziplines, ropes courses, aerial adventure parks, and climbing towers have provided clients with unforgettable aerial adventures. We design and engineer with adventure in mind, along with a flair for distinctiveness and visual appeal. www.aerialdesigns.com

Emily Hawkins, Vice President Business Operations
emily@aerialdesigns.com
 206-669-6902

Alpine Towers International, Inc.

Booths - #522, #524, #526

Alpine Towers designs, builds, services and equips the world's finest experiential-learning and recreational environments. Refined engineering, precision craftsmanship, and the highest quality materials combine to create an environment that is simple to maintain and built to last. Accredited PVM for staff training/structural inspections.

www.alpinetowers.com
info@alpinetowers.com
 800.706.0064

Bendetti Optics

Booth - #422

Bendetti Optics
 Sunglasses that retail from \$20-\$40

Kelly and Farrel LaClaire
 503-356-5003
www.bendettioptics.com
info@bendettioptics.com

Bonsai Design

Booths - #607 & #609

Aerial Adventure Course Design Builder, Inspections and Maintenance, Training and Operations

Christa Campbell, Business Development
 970-255-7393 ext 305
ccampbell@bonsai-design.com
bonsai-design.com

CAMP USA

Booths - #126 & #128

Adventure Outdoor and Safety Equipment

Jack Perry, Safety Sales Manager
 Glen Griscom, Outdoor Sales Manager
 720-502-6305
jack@camp-usa.com
glen@camp-usa.com
camp-usa.com

Challenge Design Innovations

Booths - #427 & #529

CDI: Crafters of Adventure - We build Ropes Courses, Challenge Courses, Ziplines, Canopy Tours, Climbing Towers, Aerial Adventure Parks, and Military Tactical & Fitness Courses. We also perform Inspections, Certifications, and Staff Training.

Corey Wall, President
 (828) 737-6850
corey@challengedesign.com
challengedesigninnovations.com

Challenge Towers, Inc.

Booths - #411 & #510

The ropes course, zip line, and adventure park experts for over 25 years. Professional, organized, and passionate about serving our clients, we provide a range of critical services: design and operations consulting, facility installation and maintenance, and ACCT accredited inspections and training.

Greg Allen, Director Design & Install
 828.265.0602
info@challengetowers.com
www.challengetowers.com

Challenge Works, Inc.

Booth - #520

A full service Professional Vendor Member of ACCT offering design & installation, inspection & maintenance, training & certification and equipment sales. Contact Kennerly, Paul or Nick:
 office - 831-440-1421
 fax - 831-438-2989
info@challengeworks.com
www.challengeworks.com

Challenges Unlimited

Booths - #207 & #306

Challenges Unlimited Inc. is a full service Challenge Course and Adventure Facility provider. We are the Canadian distributor and service centre for Head Rush technologies, ISC, and Edelrid line of Adventure Park equipment.

Checkfront Inc.

Booth - #620

Checkfront makes it easy to manage bookings and customers in a unified tool set, while seamlessly integrating into popular services that empower your business.

They simplify the often complicated processes that accommodations, tour, activity, adventure, and rental companies use to manage their day-to-day business.

Clic-it

Booth - #322

CliC-iT is a Personal Protective Equipment (PPE) which consists of a double lanyard with two special carabiners specially designed for Aerial Adventure Courses and Challenge Courses. CliC-iT synchronizes the open/locked position of the two carabiners to prevent a double unlock.

Thierry Dehondt
33(0)6 51 56 78 77
thierry.dehondt@clic-it.eu
www.clic-it.eu

CLIMB Works Design

Booth - #500

CLIMB Works Design is a strategic partner in commercial adventure design and operations. We bring experience, expertise, and turn-key solutions for your operation. Come visit us at booth 500 that features our partner companies and products including Hackwell, Singenuity, Holmes Solutions, and RISE Structures. Hackwell provides intuitive and easy-to-use commercial zipline products. Our brand new product, Autoprusik, takes your ordinary prusik and turns it into a passive EAD system. Singenuity creates one complete management software for your bookings, photos, waivers, and point-of-sale designed to increase your revenue and enhance your guest experience. Holmes Solutions, an innovative leader in amusement technology, has developed a revolutionary NEW amusement attraction by combining a seamless cable to rail integration system that allows you to turn a traditional zip line into a zipline roller coaster. RISE Structures is changing the landscape of adventure

amusement with innovative and modular adventure parks and versatile free-standing structures for ziplines, jump towers, treehouses, etc.

climbworksafetyltd

Booth - #525

PPE RFID Tracking and Inspection

Deimos Zipharness

Booth - #326

Deimos Zip Harness is Canada's largest zip line and rope park harness manufacturer. Our 2019 product line up includes more than 30 different harnesses, trolleys and other accessories. All of our harnesses are designed and manufactured in Canada.

Tom Clark, President
info@zipharness.com
604-200-2029
www.zipharness.com

EDELRID NA

Booth - #129

Over 150 years of manufacturing expertise

EDELRID was founded by Julius EDELmann and Carl RIDder in 1863. Based in Redmond, OR, EDELRID provides a broad range of solutions and products that support the Adventure Park Industry.

Blair Williams, Vice President,
EDELRID North America
b.williams@edelrid.de
1.844.594.0201
www.edelrid.com

Elevation Aerial Design and Consulting Inc.

Booth - #228

Milwaukee Tool Distributor
Milwaukee Lineman Tools
Industry Specialty Tools

Mike Larsen, Owner & Director of Installations
1-800-739-4992
mike@elevationaerial.com
www.elevationaerial.com

Everything But Stromboli LLC

Booth - #425

Everything But Stromboli is a family-owned business providing photo/video package services and products. We have quality products at great wholesale prices on memory cards and flash drives that will give your customers a souvenir from your company with all of their photos and videos from their experience with your company.

service@memorycardsd.com

717-333-4519

Bulkmemorycards.com

Experiential Systems, Inc.

ACCT 2019 Service Crew Sponsor

Booth - #300

Experiential Systems is an industry leader in the design, installation, inspection, staff training and equipment sales for aerial adventure parks, challenge courses and ninja courses. Our staff are fully certified for all services offered. Give us a call today about your next project.

FareHarbor

ACCT 2019 Tier III Sponsor &

Saturday Off-site Networking Event Sponsor

Booth - #219

FareHarbor is a reservation system designed for tour & activity businesses of all sizes. Built to bring ease and efficiency to every aspect of your business, you'll find all the tools you need to manage your day-to-day on one central dashboard. Use any device to collect customer information, sign digital waivers, or securely accept payment.

Ryan DeGross and Adrianna Pulford

Fotaflo

Booth - #406

Fotaflo easily captures and shares photos and videos for the adventure tourism and camp industries. Fotaflo converts your guests into digital brand ambassadors, spreading positive endorsement of your venue through shared, branded photos and videos which drive referral bookings.

Ryan O'Grady, Owner

ryan@fotaflo.com

www.fotaflo.com

1-855-368-2123 ext 10

FrenchCreek Production

Booths - #325 & #327

ADRENALIN Gear U.S.A. has been custom manufacturing participant harnesses, lanyards, and runners in the recreation industry since 2006.

Protection for your outdoor addiction!

Vice President- Chris Williams

Toll Free: 877.228.9327

chrisw@frenchcreekproduction.com

adrenalinegearusa.com

FUSION CLIMB

Booths - #606 & #608

Fusion Climb is a U.S. based manufacturer for safety harnesses, lanyards, and gears. We also offer customization and low quantity for customization and OEM designs. Call us for any of your safety gears!

Jay Paisley

909-859-9435

jay@fusionclimb.com

www.fusionclimb.com

Granite Insurance Agency, Inc.

Booths - #516 & #518

Granite Insurance is a national leader in providing insurance and risk management solutions to the zipline, aerial park and ropes course industry. Come see us to find out how we can help you and your organization become more successful!

Groupon

Booths - #233

Groupon is a global leader for local commerce and the place customers can easily discover fun things to do now or later. Groupon is redefining how event and activity businesses attract, retain, and interact with guests by offering access to local customers with frictionless purchasing and redemption.



Head Rush Tech

ACCT 2019 Tier III Sponsor

Booths - #107 & #206

We apply advanced technology to bring new adventure recreation equipment to the climbing, zip line, adventure and amusement industries. Head Rush products mitigate risk while increasing throughput and enhancing customer experience.

Chris Koske, Director of Marketing
720-656-6885
chris.koske@headrushtech.com
www.headrushtech.com

Hibbs-Hallmark & Company

ACCT 2019 Tier II Sponsor

Booth - #617

Hibbs Hallmark & Company is an independent insurance agency that specializes in Aerial Adventure Insurance for the past 25+ years. Coverage is available in all 50 states.

Robert P. Monaghan, CIC
President, Hibbs Hallmark & Company
800 765 6767
Robert.Monaghan@HibbsHallmark.com
www.HibbsHallmark.com

High 5 Adventure Learning Center

Booth - #108

High 5 Adventure Learning Center

We offer: training, resources and equipment for adventure educators and practitioners; outcomes-based challenge course design, installation, inspection and consulting; team development programs; Edge of Leadership, our SEL-based youth leadership program. We are the creators of Ubuntu Cards, 52 Fathoms and Blocked Perspective and other powerful tools for practitioners. We are a non-profit based in Brattleboro, VT, celebrating 16 years as an ACCT Professional Vendor Member. We'd love to hear about the work that you do! Stop by booth # 108 for a chance to win prizes and learn what we can offer your adventure ed. program.

Contact:
info@high5adventure.org
(802) 254-8718

Historic Banning Mills and American Adventure Park Systems

Booth - #400

Consulting, Design, Construct, Training and Inspections. Distributor of the USA patented closed belay system, Vertical Trek Quick Trekker. Making Fun Safer. Builders and developers of 'Adventure Matrix'.

www.aaparks.com
info@americanadventurepark.com
770 214 1390
25 Antioch Rd
Whitesburg, Ga 30185

ISC Ltd.

Booths - #517, #519, #616 & #618

T > +44 (0) 1248 363 110

F > +44 (0) 1248 363 118

sales@iscwales.com

www.iscwales.com

Kanopeo GmbH

Booth - #217

Saferoller is the world's FIRST rolling continuous belay system and remains the only system that can be installed with safety line out-of-reach for maximum adrenaline rush. This high capacity system dramatically increases customer throughput and has one of the lowest operating costs on the market. With hundreds of thousands of miles rolled, Saferoller leads the industry in durability, decreasing

Koala Continuous Belay System

Booths - #409 & #508

With Koala you can eliminate in-course transfers, keep course traffic moving, transition to zips with no additional equipment, and give kids freedom and autonomy to explore without assistance. Learn how this trolley-based system works with our hands-on booth display. For North America, contact Mitch Murray, Equipment Sales Specialist 8282640751 www.aerialadventuretech.com/collections/koala-continuous-belay-system. For all other areas, contact Laurent Comte, Equipment Sales Specialist lc@koala-equipment.com or visit our website <http://koala-equipment.com/en/58-continuous-belay-system>



Kong USA, LLC

Booths - #527 & #626

Kong USA is the North American subsidiary of Kong Italy and the North American distributor for the CouDou Pro continuous belay system. Our warehouse in Rhode Island is fully stocked and ready to deliver. www.kongusa.com

Kenny Brodin, Manager, Technical Sales
kenny@kongusa.com

Kong USA, LLC
 62A Ballou Blvd
 Bristol, RI 02809
 (401) 253-3759

Landway

ACCT 2019 Conference Work Group Sponsor

Booth - #112

Landway is your source for Mens, Ladies and Youth logo'd performance outerwear, rainwear, soft shell, fleece and moisture wicking tops.

Bryan Bernaldo, Sales Manager
 650-483-4266
bryanb@landway.com
www.landway.com

Liberty Mountain

Booth - #222

Wholesales Distributor for Everything Outdoors

Robby Babbitt
 Industrial and Professional Market Rep
 800-366-2666 ext. 249
<http://www.libertymountain.com>

Misty Mountain

Booth - #220

Misty Mountain has been designing and manufacturing climbing harnesses in the US since 1985. Our harnesses and load rated textiles are highly regarded for their comfort, durability and ease of use.

Sales Manager, Kevin Riley
kevin@mistymountain.com

President, Goose Kearse
goose@mistymountain.com
www.mistymountain.com
 828-963-6688

Nicopress Products

Booth - #221

Wire Rope Swaging Sleeves & Tools.

Chris Wetzel- Regional Sales Manager
 216-361-0221 PH
 216-361-3111 FAX
sales@nicopress.com
www.nicopress.com

P&O Edge

Booth - #209

We run Australia's largest adventure park at sea, P&O Edge. From Flying Fox to Laser Tag to Rock Climbing; we have a range of activities to suit everyone on P&O Australia's cruise ships.

We're always looking for new instructors to join our team for a once in a life time experience

Contact: Nicole Were
nicole@poedge.com
<https://www.pocruises.com.au/experiences/at-sea/play/po-edge>

Peak Trading Corp

Booth - #627

Peak Trading Corp is a direct importer and domestic wholesale distributor of high quality Wire Rope, Chain, Fittings, Rigging Equipment, Rope, Climbing Gear, Fall Protection, Hand Tools and more. Our in-house manufacturing division produces Cable, Wire Rope & Rope Assemblies and lifting slings.

www.peaktrading.com
www.ropescoursewarehouse.com
tschnell@peaktrading.com
 845.338.1325

Peek

Booths - #521 & #523

Peek Pro is a leading online booking technology that empowers Zipline, Canopy, and Aerial Adventure Park tour operators to better grow their businesses, save teams countless hours, maximize revenue, and manage while on-the-go.

Contact Name: Dan Miles Title: Account Executive
Telephone Number: 732 757-6841 Email: dan@peek.com Website: peek.com/pro

Petzl America - Salt Lake City, UT

Booths - #623 & #625

www.petzl.com

PicThrive

Booth - #212

PicThrive helps tour and activity operators save time, increase sales and maximize marketing channels by enabling them to send photos and videos to their guests in seconds. This way operators can process more sales in less time and increase revenues.

Neal Belovay, CEO
info@picthrive.com
www.picthrive.com

Pigeon Mountain Industries, Inc. (PMI)

Booth - #507

Pigeon Mountain Industries, Inc. (PMI) manufactures high quality life safety rope and distributes high quality gear for use in rope access. We can help you get off the ground safely.

Aaron Dover, Commercial Business Development, 303-800-1708 ext. 1221, email: adover@pmirope.com. Fax: 706-764-1531

Preferred Safety Products

Booth - #424

Preferred Safety Products and Challenge Course USA are manufacturers and suppliers of challenge course products. As a leader in fall protection products, we integrate OSHA/ANSI safety into all of our designs. We engineer custom solutions for challenge/ropes course builders and operators. We are distributors of ISC Products and provide netting for all applications.

R&W Rope

Booth - #426

Distributor of rope and associated gear and equipment.

Ken Hamel, Outdoor Sales

508-995-1114 phone

508-995-1055 fax

ken@rwrope.com

www.rwrope.com

Robertson Harness

Booth - #218

USA Manufacturer of zip line, ropes course, and adventure park equipment and accessories. We carry harnesses, carabiners, lanyards, pulley, zip line trolleys, and etc. Been in business since 1970 & located in Fort Collins, Colorado.

Manager - Cody Greene

Phone - 970-682-4470

Fax - 970-682-4126

sales@robertsonharness.com

Ropes Park Equipment / Outdoor Ventures

ACCT 2019 Hotel Key Card Sponsor

Booths - #309, #311, #408 & #410

Ropes Park Equipment (RPE) distributes the safest climbing and zip lining equipment on the market for both building and operating aerial adventure courses. Including Bornack SSBs, one-way trollies and the simplest rescue equipment. It is also the US distributor of the original movable climbing hardware, Monkey Hardware.

Info@RopesParkEquipment.com

(203) 692-4644

RopesParkEquipment.com

Signature Research Inc.

ACCT 2019 Tier III Sponsor

Booths - #313 & #412

A full service design/build challenge course company serving clients all over the world since 1979 and building canopy/zip line tours since 2000. We design, engineer, install, and provide training for challenge courses, adventure parks, climbing walls, and canopy/zip line tours. We are a Professional Vendor Member (PVM) of the Association for Challenge Course Technology (ACCT).

Sky Surfer

Booth - #428

Sky Surfer is one of a kind ... No where else in the world can you 'surf the air'. Our patented ride technology allows riders to ride a real surf board through the air while going around corners, uphill & downhill ... All on a zipline !!! Reaching speeds of 35kph & 70' heights ... An adrenaline junky's dream!!! Visit us @ Booth #624 to see what the hype is all about.

Skyline Ziplines Ltd

Booth - #329

Skyline Ziplines newest site openings include Las Vegas LINQ, Grand Canyon West, Mount Rushmore & Royal Caribbean's Superman Dragon in Haiti. Visit us @ Booth #627 (conveniently next to bar beverages) to learn more about these exciting world class builds & to find out what we can do for you.

Camille Picard, VP of Operations
604-905-4149
picard@skylineziplines.ca
skylineziplines.ca

Skylotec North America

Booth - #612

Skylotec is a manufacturer of fall protection products including rescue systems, confined space equipment, permanent systems and training for professionals working at heights.

2300 E. 77th Ave, Ste 100
Denver, CO 80229
303 544 2120
www.skylotec.com

SPS FILETS

Booths - #211, #213, #310 & #312

With over a decade of experience thanks to its team, SPS FILETS is always keen on stepping forward within exciting and rewarding projects such as treetop adventures, aerial courses, netting conceptions. In fact, we are dedicated to bring you the best solution thanks to our know how and expertise. Either it will come from our classic games or the newest elements, we will make sure that it suits your needs. We are able to manufacture games made of wood which can include rope or not but also netting games such as monkey net bridge or Sea of Nets games. Please feel free to look through our catalogue to discover our standards but please always keep in mind that we have the knowledge and the ability to work on tailor made measures. Please do not hesitate to visit us Booth #213-312-211-310 - Marie, Romain, Sebastien and Nicolas will be there to welcome you.

Romain LEFORESTIER: CEO
romain.leforestier@spsfilets.com
Sebastien GROULT: Technical and sales director
sebastien.groult@spsfilets.com
Nicolas FURIC: Export sales
nicolas.furic@spsfilets.com
Marie Vestris: Export sales
marie.vestris@spsfilets.com

+33 231 788 276
www.spsfilets.com

Strategic Adventures

Booths - #421 & #423

Strategic Adventures provides business development services to the adventure industry such as feasibility studies, business plans, and operations oversight and coaching.

Paul Cummings, Chief Client Advocate
888-553-0167
paul@strategic-adventures.com
www.strategic-adventures.com

Synergo LLC

Booth - #323

Since 1994 Synergo has been on the leading edge of design, installation, training and inspections for the challenge course, adventure park and zipline industries.

Erik Marter
503-746-6646
503-746-6944
info@teamsynergo.com
www.teamsynergo.com

Teufelberger Fiber Ropes

Booths - #208 & #210

Rope Solutions for Challenge Courses

Rob Manson, Market Manager
508-730-454512
robert.manson@teufelberger.com
www.teufelberger.com

The Flybook

Booths - #511 & #513

The Flybook is the most advanced activity and tour operator booking software for companies that offer any combination of tours, rentals, activities and lodging. Manage all your needs in one place with online reservations, digital waivers, guide assignment, automated communications and more.

Casey Dixon
541-514-4866



TOMIS

Booth - #624

Built from 7+ years of managing and growing tour operator businesses, TOMIS is here to make sense of your marketing and sales data and generate you more bookings. Plain and simple.

Delamon Rego - COO
208.720.1780
grow@tomis.tech
www.tomis.tech

Training Wheels Group LLC

Booth - #420

It's the FUN booth! Stop by the Training Wheels booth to get the latest info on new teambuilding activities, books and processing tools in the field. We are your one stop shop for icebreakers, energizers, Problem solving activities and more. Visit our website at www.training-wheels.com.

888.553.0147
www.training-wheels.com
info@training-wheels.com

Tree Solutions

Booth - #324

Based out of Seattle, WA for twenty years, we travel to inspect challenge courses and treehouse trees throughout the United States. Tree health and risk assessments; Annual Inspections; Tree & vegetation management plans; Training for ACCT Practitioners

Scott Baker, Founder/Principal
Katherine Taylor, Sr Arborist
(206)683-3945
office@treesolutions.net
www.treesolutions.net

Tree-Mendous Aerial Adventures

Booths - #117 & #216

Premier Builder & Designer of Aerial Attractions including Tree-to-Tree Adventure Parks, Canopy Tours, Netted 'Jungle Walks', Playgrounds, Tree Houses, and Free Fall Jump Towers.

Gerhard Komenda, CEO
518-288-2920
gerhard@tree-mendous.com
www.tree-mendous.com

Treetop Trekking

Booth - #116

Treetop Trekking is the all-inclusive solution for the

adventure at heights industry with over 15 years of experience. We build, operate and maintain Adventure Parks, Canopy Tours, Via Ferratas, Temporary Zip Lines and many more structures at heights.

Jean-Michel Sarrazin
240-620-9255
jeanmi@treetoptrekking.com
www.treetoptrekking.com/build

UK Utility Solution Provider Ltd

Booth - #106

Course Repair Solutions for Wood Pole Ground Rot, Pole Top Rot, Woodpecker and Termite damage

Carl Ford, Director
Tel: +441782537200
Fax: +441282570001
carl@ukusp.co.uk
www.ukusp.co.uk

Veracity Insurance Solutions, LLC

ACCT 2019 Name Tag Lanyard Sponsorship

Veracity Insurance provides comprehensive product liability insurance designed to respond to most industries and exposures. Veracity's experience, quick service, quality coverage, variety of products and specialty programs gives us a competitive edge over the competition.

Cameron Allen, Broker
801.815.0738
cam@veracityins.com
<https://www.veracityinsurance.com/>

visit Raleigh

Booth - #620

Our 2020 conference will be held in Raleigh, NC. Stop by and learn about the city and get excited for our upcoming conference there.

WaiverSign & RESMARK

Booths - #203 & #303

WaiverSign & RESMARK: Two stand-alone tools, or one smartly integrated solution. WaiverSign allows you to gather signatures in an online setting from your guests for Release of Liability or other required documents. RESMARK provides reservation and marketing solutions for zip lines, canopy tours, and aerial adventure parks. Stop by Booth 328 to learn about either solution!

Walltopia

Booths - #611 & #613

Walltopia is the world leader in climbing walls manufacturing and amusement products with over 1800 projects in 76 countries. With 20+ years of experience, Walltopia has the largest production capacity in the industry. Its brands include Fun Walls interactive climbing walls, Rollglider aerial ride, Ropetopia ropes courses, Ninja Course obstacles and the entertainment station the Adventure Hub.

Wherewolf

Booth - #229

Wherewolf is the app for adventure operators. We create branded digital waivers to be signed prior, or on arrival. Our specialties include the management of guests, displaying trip manifests and a full marketing suite. We integrate with all leading reservation systems to ensure a seamless customer experience from start to finish.

Worldwide Enterprises/Zipwire

Booth - #509

ZIPWIRE/Worldwide Enterprises: SuperSwaged, GAC, wire rope and hardware. Decades of experience providing quality materials and service to the experiential industry.

Mike Courtemanche
mike@wwewirerope.com
401-474-3789
www.wwewirerope.com

Xola

Booth - #308

Booking Software for Tours & Activities.

Brandon DuBois, Director of Business Development
713-255-8366
brandon@xola.com
www.xola.com

Check the conference app & large grids for up-to-the minute changes.

ICE CEUs (Continuing Education Units)

The following 2019 workshops qualify for ACCT continuing education requirements. Number denotes credit hours for the workshop. CEUs range from 0.5 to 7.5 credit hours.

Forms available at the ACCT Resource Booth.

2019 Professional Inspectors Forum - PRE3	7.5	IWRC 6 By What? - TT12	1
OSHA Work at Height - CERT2	4	Digital Documentation for Dummies - OM31	1
Compression Sleeve Terminations for Wire Rope with Material and Assembly Considerations - TT19	1.5	DO It Yourself?! - IB9	1
ANSI Standard Tree Inspection and Management - TT17	1.5	Legalize it! Making Adventure Courses State Law - IB4	1
Bring Your Compass, The Commissioning Process - OM34	1.5	ACCT Operations Standards Update - IB10	1
Zip Line Testing - CZ3	1.5	Avoiding Mistakes in Designing Canopy - CZ5	1
Petzl Inspection of PPE Competent Person - CERT1	1.5	Loss Trends - Lessons Learned - OM40	0.75
Tree Health: Damage, Disease, and Decline - TT7	1	Risk Management for Camps - OM37	0.75
PPE Inspection Practicum - TT6	1	You Know Its a Job Site - OM15	0.75
Rope Design, Use and Manufacture - TT3	1	Got Papers? - Information on Operational Paperwork - CZ7	0.75
Equipment - Care, Inspection, Retirement (v.2019) - TT16	1	Intro to Zipline Braking Systems - CZ2	0.75



Trainings & Certifications

Check the conference app & large grids for up-to-the minute changes.

Trainings and Certifications will be offered at various times between
TUESDAY, FEBRUARY 5TH AND SUNDAY FEBRUARY 10TH, 2019
There are several different courses being offered, plus the ACCT Inspector Certification Program.

CERT1

Petzl Inspection of PPE Competent Person

Tues. & Wed., Feb 5 & 6, 8:30am-5:00pm,
103 CCC

Presented by: Cliff Kirk

Description: This course will train you to competently examine work-at-height PPE using the Petzl protocol and to create an effective PPE-management system helping you to meet regulatory laws, standards and manufactures requirements for the inspection of your PPE by a competent person.

Operators, builders, managers, or anyone involved in inspection, training and maintenance of PPE for guests or employees may benefit.

Learning Objectives:

- Learn the legal and regulatory aspects of periodic inspection of PPE for protection against falls from height.
- Learn to competently examine work-at-height PPE using the Petzl protocol.
- Learn to create an effective PPE-management system.

CERT2

OSHA Work at Height

Thurs., Feb 7, 8:30am-3:00pm, 401 CCC

Presented by: Jack Moeding

Description: Every company has responsibilities under OSHA “to furnish to each of their employees, a place of employment which are free from recognized hazards”. Employees working at heights as builders, inspectors, facilitators and owners, all have exposure to falls. Understanding the OSHA regulations and making a Work at Height Plan is essential.

Learning Objectives:

- To become more familiar with the history of OSHA and what their role is today.
- To better understand what impact the regulations have on you and your organization related to working at heights.
- What do you need to know to be prepared for a visit from OSHA. Including explanation of some equipment and the limitations they may have.



Connect With ACCT





Inspector Certification

ACCT Inspector Certification Prep Course

Thurs., Feb 7, 2019, 8:30am-3:30pm,
102 & 104 CCC

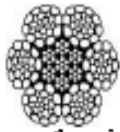
Presented by: ACCT Staff

Description: This course will provide an overview of the ACCT Inspector Certification program, relevant industry standards, and information on the skills and knowledge that inspectors of all areas of the industry should be aware of.

Recommended for those taking the ICE exam on Sunday, February 10, 2019.



SUPERSTACK



Shim, smoother, splicer, knot.

ZIPWIRE



Used by many ACCT PMs. ZIPWIRE has
larger outer diameters to resist abrasion.



Our 7x19 GAC is a proven winner! Dares
Galvanized Federal Spec... NO CHINA!



**ALWAYS USE CORRECT
ALWAYS FOLLOW SPEC.**

**WIRE ROPE AND HARDWARE
MANUFACTURING CORPORATION**

ACCT Inspector Certification Exam

Sun., Feb 10, 2019, 8am-12pm, Mineral Hall Hyatt
Presented by: ACCT STAFF

In-House Inspector, Level 1 or Level 2

This certification is designed for those individuals who perform the Operator Operational Inspections for their own organization as described in Chapter 1, Section B.1.3 of the ANSI-ACCT 03-2016 Standards.

Professional Inspector, Level 1 or Level 2

This certification is designed for the individual working for a legally licensed business that is properly insured to offer Professional (third party) Inspections as described in Chapter 1, Section B.1.2 of the ANSI-ACCT 03-2016 Standards.

Supervisor Endorsement

An applicant in a supervisory role can also apply for the Supervisor Endorsement (In-House or Professional) The applicant must meet the requirements for Level 1 or Level 2 Certification based on the level of inspectors that he/she supervises. This is an additional exam taken immediately after completing the respective Level 1 and Level 2 exam/s for In-House or Professional Certification.

ACCT will offer a Prep Course on February 7, 2019 to assist the applicant in preparation for the exam/s. This course is a valuable opportunity to review materials and discuss questions pertaining to inspection knowledge and skills. This course is recommended but not required.

All applicants must complete an eligibility file to be approved by the ACCT Inspector Certification Committee. No applicant will be allowed to sit for the certification exam/s without an approved file. There is no WALK-IN option for this testing. You must apply and submit documents no later than December 17, 2018.

Follow the link below for Eligibility Requirements:
<http://acctcertifications.com/certification-eligibility>

Pre-Conference Workshops

In order for the ACCT to accurately handle logistics for each pre-con / training course we require a minimum number of participants be pre-registered. The ACCT will be making final decisions on these courses 30 days prior to the event. If a pre-con / training course is cancelled by the ACCT a refund of that course will be offered to the registrant. The ACCT is not responsible for any additional fees that may be incurred due to cancellations.

**All Pre-Conference Workshops will be held between
Tuesday, February 5th and Thursday, February 7th.**

PRE1 Trainers Forum: Exploring Concepts and Outcomes

Wed., Feb 6, 8:30am-3:30pm, 105 CCC

Presented by: Rohan Shahani, Mandy Stewart, Brenda Reed, Andrea Vogt, Rich Petteruti

For trainers of all levels, this forum provides a venue to identify and discuss foundational elements critical to training, regardless of content or program type. This session will identify topics attendees would like to explore as well as those relevant to us all. If you do any training at all you belong in this room!

PRE2 Demystifying ACCT Design, Performance, Inspection Standards

Wed., Feb 6, 8:30am-3:30pm, 501 CCC

Presented by: Members of ACCT Standards Writing Committees

This one-day workshop is designed for those who are new to the challenge course industry as well as for those who may occasionally struggle to figure out how to act on what is written. The in-depth panel presentation aims to explain and illuminate the current ACCT Design, Performance, and Inspection standards by tackling common myths, mix-ups, and misunderstandings.

PRE3 2019 Professional Inspector's Forum

Tues., Feb 5, 8:30am-5:00pm, 105 CCC

Presented by: Rich Klajnscek
Kathy Haras
Keith Jacobs

This day-long session is designed for professional inspectors and builds on the success of last year's inaugural event. The session will utilize a combination of prepared presentations and open forum discussions on current hot topics. Potential topics may include: standards interpretation – what does “fail” mean, terminations, foundations and ground anchors, zip line brake systems, and Life Safety Systems. Participants will be prescreened to attend this workshop.

PRE4 Legal Requirements for Challenge Course Industry

Thurs., Feb 7, 8:30am - 3:00pm, 301 CCC

Presented by: Charles Lee Mudd Jr.

This 8 hour session with attorney Charles Mudd will explore critical issues in the challenge course field from a legal perspective. This session is designed for the general industry and will have content for manufacturers, installers, inspectors, trainers and operators of challenge courses, aerial parks, ninja courses and zip tours.

PRE5 Demystifying the ACCT Operational Standards

Thurs., Feb 7, 8:30am - 3:00pm, 302 CCC

Presented by: ACCT Operation & Training Standards Writing Committee

This session will explain the structure and content of the ACCT Operation and Training standards and provide insights into how these standards can be used to guide the development of local operating procedures and in-house staff training programs.

PRE6 Universal Design on Challenge Courses

Thurs., Feb 7, 8:30am - 3:00pm

303 CCC + Off-site

Presented by: Melanie Wills
Ryan Craven

This session will take a deeper look at Universal Design and Access for initiatives, low, and high challenge programming. It will start by taking a look at principals for programming (the WHY) and move forward with (the HOW). Specific examples from the Bradford Woods experience will be shared in an effort to transfer this learning to other courses.



PRE7 The Inspired and Thoughtful Facilitator

Thurs., Feb 7, 8:30am - 3:00pm, 105 CCC

Presented by: Jennifer Stanchfield

Join this interactive workshop and take away both practical strategies to enhance your toolbox and a deeper understanding of the "why behind what you do" in facilitation. Explore brain-based techniques to create meaningful and impactful experiences including information from the neuroscience field about engagement and buy-in that will inspire new perspectives on your role and style as a facilitator.

PRE8 Portable Teambuilding Activities, 2019

Thurs., Feb 7, 8:30am - 3:00pm, 103 CCC

Presented by: Chris Cavert

This hands-on experience includes a variety of ice-breakers, ground-based activities, and problem-solving initiatives, including low elements, that are super-portable, utilize versatile props easy to find or create, and work with middle school age participants and older. All experience levels are welcome. Some tried-and-true activity variations will be included along with some of the newest activities in Chris' bag of tricks.

PRE10 Inspiring Staff: Mentoring, Tools & Debriefing

Thurs., Feb 7, 8:30am - 3:00pm, 402 CCC

Presented by: Kelsey Tonner

Learn from an experienced, award-winning tour guide trainer some of the best ways to motivate and inspire your staff:

- The Do's and Don'ts of great mentoring programs
- An overview of two powerful tools to help your team excel:
 - 1) The simplicity and elegance of a Tour Leader Coaching Card
 - 2) The LAUGH method for effectively managing difficult customers.

PRE11 Guide Training Models for Commercial Operations

Thurs., Feb 7, 8:30am - 3:00pm, 403 CCC

Presented by: Michael Smith

Explore guide training models for commercial zip line canopy tours and aerial adventure parks. Presenter will provide job competency models, sample curriculum and agendas, assessment tools, and more. Attendees will come away with models that can be immediately implemented into their in-house training or used to supplement external training. Target audience: operators, owners, trainers, and vendors of all levels.

Check the conference app & large grids for up-to-the minute changes.



Demo Sessions

Check the conference app & large grids for up-to-the minute changes.

Driving Additional Revenue with XOLA Booking Software

Thurs., February 7, 2019, 6:00p – 7:00pm
CCC Mile High Ballroom Demo Area
Presenter: Brandon DuBois, Xola

XOLA Booking Software Demo. Driving Additional Revenue with Xola.

brandon@xola.com
713.255.8366
www.xola.com

Stop by and visit us in the Exhibit Hall at Booth 308.

The Answer to Inspection Paperwork Organization is Papertrail

Fri., February 8, 8:30a – 9:30a
CCC Mile High Ballroom Demo Area
Presenter: Mitch Murray

Papertrail saves you time and money, all while producing rich and easily accessible data about your facility maintenance, equipment inspections, and staff training. Get reminders, snap photos of issues, make comments, print or send equipment reports and build checklists all in one platform. With scalable, monthly payments, Papertrail makes record keeping simple.

mitch@aerialadventuretech.com
828-355-5917
www.aerialadventuretech.com/collections/papertrail-inspection-risk-management-app-software

Stop by and visit us in the Exhibit Hall at Booth 407.

Making Fun Safer!

Fri., February 8, 10:30a – 11:30a
CCC Mile High Ballroom Exhibit Booth 400
Presenter: American Adventure Park Systems

Making Fun Safer at Any Park. Closed Belay System Vertical Trek. Demonstrating ease of application and use. Find out why this is the best and most cost effective for your park!

info@americanadventurepark.com
770.214.1390
www.aaparks.com

Stop by and visit us in the Exhibit Hall at Booth 400.

Streamlining your Reservations, Demo of FareHarbor's platform!

Fri., February 8, 12:30p – 1:30p
CCC Mile High Ballroom Demo Area
Presenters: Ryan DeGroff and Adrianna Pulford, FareHarbor

Streamlining your Reservations via FareHarbor!

adrianna.pulford@fareharbor.com
781.879.2121
fareharbor.com

Stop by and visit us in the Exhibit Hall at Booth 219.

Saferoller® Kids Trail

Fri., February 8, 2:30p – 3:30p
CCC Mile High Ballroom Demo Area
Presenter: Kanopeo GmbH

Saferoller® Kids Trail is the leading kid-friendly adventure for children 4 years and up. Challenge your limits and go beyond: Saferoller® Kids Trail is intuitive – it rolls with your movements. Boost your Kid's confidence and build their trust. Saferoller® is simple – just slip on and roll. Only Saferoller® offers safety line out-of-reach for thrilling fast hands-free rolling. Create everlasting memories, build lifelong costumers: 75% of your clients are under 15. Keep them coming back.

ra@kanopeo.com
004179.528.46.56
http://kanopeo.com/en/index.php

Stop by and visit us in the Exhibit Hall at Booth 217.

The Flybook Demo

Fri., February 8, 4:30p – 5:30p
CCC Mile High Ballroom Demo Area
Presenter: The Flybook

The Flybook is the most advanced activity and tour operator booking software for companies that offer any combination of tours, rentals, activities and lodging. Manage all your needs in one place with online reservations, digital waivers, guide assignment, automated communications and more.

Casey Dixon
541-514-4866
casey@theflybook.com
https://www.theflybook.com/

Stop by and visit us in the Exhibit Hall at Booths 511 & 513.

Demo Sessions

Digital Waivers that make Money – Benefits of paperless

Sat., February 9, 8:30a – 9:30a
CCC Mile High Ballroom Demo Area
Presenter: Ben Calder, Wherewolf

Digital Waivers that make Money & the Benefits of paperless!

+64276883667
ben@getwherewolf.com
getwherewolf.com

Stop by and visit us in the Exhibit Hall at booth 229.

The Flybook Demo

Sat., February 9, 10:30a – 11:30a
CCC Mile High Ballroom Demo Area
Presenter: The Flybook

The Flybook is the most advanced activity and tour operator booking software for companies that offer any combination of tours, rentals, activities and lodging. Manage all your needs in one place with online reservations, digital waivers, guide assignment, automated communications and more.

Casey Dixon
541-514-4866
casey@theflybook.com
<https://www.theflybook.com/>

Stop by and visit us in the Exhibit Hall at Booths 511 & 513.

Driving Additional Revenue with XOLA Booking Software

Sat., February 9, 12:30p – 1:30p
CCC Mile High Ballroom Demo Area
Presenter: Brandon DuBois, Xola

XOLA Booking Software Demo. Driving Additional Revenue with Xola.

brandon@xola.com
713.255.8366
www.xola.com

Stop by and visit us in the Exhibit Hall at Booth 308.



Workshop Information Guide

Workshop Identifiers

Each workshop has an identifier to help you decide the right learning experience for you. Take a look after the workshop title for a letter code:

Each workshop prefix indicates which stream it pertains to:

CZ - Canopy & Zip Line Tours
FP - Facilitation & Programming
IB - Industry & Business
OM - Operations / Management
TT - Technical Topics

The first set of letters after the title indicates the level of industry expertise.

B = Basic
I - Intermediate
A = Advanced

The second set of letters after the title indicates the particular focus of the workshop:

E = Educational & Camp Use
C = Commercial & Recreational Use
T = Therapeutic Use

For example:

FP38 - Meaningful Reflection: Asking Better Questions *I/E*

Sandra Browand, Rohan Shahani, Saturday, Feb 9, 10:15am - 11:45am, 503 CCC

This indicates that the workshop is in the **Facilitation & Programming** stream, is suitable for an **Intermediate** level of expertise, and has a focus on the **Educational & Camp Use** parts of our industry.



Conference T-Shirt

Memorialize your conference experience with a wearable souvenir for only \$20! There will be a very small inventory on-site available for purchase.



Workshops

Check the conference app & large grids for up-to-the minute changes.

All Conference Workshops will be held on
Fri & Sat, Feb 8 & 9, 2019.

Canopy and Zip Line Tours (CZ)

CZ2 Intro to Zipline Braking Systems B/ECT Valdo Lallemand

Saturday, Feb 9, 8:30am - 10:00am, 301 CCC

Thinking about adding a zipline tour to your location? Which braking system should you use?

In this session, we will discuss the various options and the pros and cons.

CZ3 Zip Line Testing A/C

Marc Reich

Tim Davis

Friday, Feb 8, 4:30pm - 6:00pm, 402 CCC

A close technical analysis of all factors in play during the riding and terminal braking of a zip line. A focus on unmanned testing systems to test and qualify different brake systems, zip line design, equipment, and external elements affect braking performance and consistency.

CZ4 Standardizing Training Design for Canopy-Tour Guides B/ECT

Jose Gonzalez

Luis Acevedo

Friday, Feb 8, 8:30am - 10:00am, 301 CCC

This workshop presents a training framework developed to train the Adventure Canopy Tour Guides in Latin America. The framework is grouped into four categories that include topics in risk management, course operation, documentation, emergency management, rope skills, rescue and more. The workshop will be delivered bilingually in Spanish and English.

CZ5 Avoiding Mistakes in Designing Canopy Courses BIA/C

Dave Leonard

Scott Baker

Friday, Feb 8, 1:00pm - 2:30pm, 302 CCC

Many costly mistakes (future dead trees) are made when designing and building canopy courses that could be easily avoided by knowing more about tree biology. We hope to help you save both trees and money!

CZ6 Guiding: More than Just Clipping I/C

Kevin Trump

Alex Moore

Friday, Feb 8, 2:45pm - 4:15pm, 303 CCC

Guiding is more than just clipping and transferring participants-it's about creating a micro-community. This starts with the training and the guides. We'll present ways to enhance the client experience and establish a positive community amongst the guides. The difference between a good tour and excellent tour is the guide. Come find out how to make your tour excellent.

CZ7 Got Papers? -Information on Operational Paperwork BIA/C

Lori Pingle

Saturday, Feb 9, 10:15am - 11:45am, 301 CCC

Let's dive into the exciting world of operational paperwork for zip line tours and adventure parks!! This workshop will cover what paperwork should be provided by the manufacturer, what should accompany a training, and basics of day to day operational paperwork. Great for new and veteran tours and parks.



CZ8 California Adventure Professionals BIA/C **Adam Bondeson**

Friday, Feb 8, 12:00pm - 12:45pm, 301 CCC

The workshop is designed as a way for companies and professionals working in CA to network and meet. The main focus is for commercial operators, however all stakeholders are welcome.



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Facilitation / Programing (FP)

FP1 NOTHING! BIA/ECT

Dick Hammond

Lura Hammond

**Thurs, Feb 7, 6-7:30pm, Mile High Ballroom
Workshop Area CCC**

Back by popular demand! With over 35 very excited and enthusiastic participants last year, we are excited to offer this ""no props"" work shop again in 2019! It is truly amazing and so powerful what you can do with no props-**NOTHING!** We will share some of our "ol' favorites," but also introduce some brand new ones as well. Join us!

FP2 Building (with) Blocks for Leadership Development BIA/ECT

Matthew Broda

Trevor Dunlap

**Friday, Feb 8, 4:30pm - 6:00pm, Mile High
Workshop Area CCC**

Let's revisit a time where screens didn't obscure our vision; where human interaction wasn't mediated through posts and qualified by "likes"; where we sat eye-to-eye, connected over the simplest of tools; where friends were made by simply asking, "Wanna play?" Let's tap into our intra-kindergartener-consciousness and explore the renewed promise of the first teambuilding accessory we ever knew - blocks!

FP3 Beginnings, Endings, Strings and Things! BIA/ECT

Gregory Glover

Noel Pompa

**Saturday, Feb 9, 1:00pm - 2:30pm, Mile High
Workshop Demo Area CCC**

Participants will learn to open and close groups with fun, appropriately sequenced, meaningful activities. We will also teach how to build relationships with string activities that are fun for any group. Most activities are no prop to help fill facilitator's bag of tricks.

FP4 Portable Teambuilding Activities BIA/E **Chris Cavert**

**Friday, Feb 8, 1:00pm - 2:30pm, Mile High
Workshop Demo Area CCC**

This hands-on experience includes a variety of ice-breakers, ground-based activities,

and problem-solving initiatives, including low elements, that are super-portable, utilize versatile props easy to find or create, and work with middle school age participants and older. All experience levels are welcome. Some tried-and-true activity variations will be included along with some of the newest activities in Chris' bag of tricks.

FP5 Playing With a Full Deck B/ECT **Michelle Cummings**

**Friday, Feb 8, 2:45pm - 4:15pm, Mile High
Workshop Demo Area CCC**

Sometimes the simplest prop can have a big impact. This workshop will be jam packed with 10 of the best teambuilding activities using a simple deck of playing cards. All activities will be hands on and active and are simple to use with any group in any setting. Come prepared to play a lot and learn even more. Jokers welcome.

FP6 Awesome Icebreakers and Energizers BIA/ECT

Michelle Cummings

**Saturday, Feb 9, 10:15am - 11:45am, Mile High
Workshop Demo Area CCC**

This high-energy, hands-on workshop will teach participants how to play some of the industry's best icebreakers. Kick off day your program with some fun! Ice breakers and energizers need not be just fillers or boredom-breakers; when used effectively, they too can be directly tied to leadership objectives and markedly advance the transfer of learning to the real world.

FP7 Educational Use Collaborative Forum BIA/ECT

Jason Marker

Kevin Trump

Nate Folan

Friday, Feb 8, 8:30am - 10:00am, 105 CCC

Come join us as we collaborate/discuss/play/connect. This session is designed to connect and work with each other alongside some of the 'experts' (names to be added later...) as we explore what's going on in our respective arenas. We will share what we've been working on, what's new, what have you done that others can learn from, what are the frustrations/challenges you are facing, and how can we help you grow?

FP8 Facilitation and Model of Positive Communication BIA/ECT

Luke Nipper

Friday, Feb 8, 2:45pm - 4:15pm, 504 CCC

Looking for ways to improve your facilitation skills? Join us to learn about the Model of Positive Communication and how to apply seven principles of this model to group facilitation. There will be a focus on encouragement and its impact in the challenge course setting. Count on a mix of presentation and limited fun group interaction.

FP9 The ABCs of Engagement & Relevance BIA/EC

Trevor Dunlap

Matthew Broda

Saturday, Feb 9, 1:00pm - 2:30pm, 103 CCC

Many times, it is the simplest of ideas that can have the most profound impact. We will focus on an experiential methodology that strips away the trappings of equipment/material heavy facilitation and focus instead on using a simple "alphabet deck" that participants will experience as a scaffolded progression of activities designed to foster deep collaboration and experiential engagement.

FP10 Using Experiential Learning in Treatment Settings B/T

Cathi Neal

Saturday, Feb 9, 2:45pm - 4:15pm, 403 CCC

This workshop will look at how to use popular challenge course activities in a therapeutic setting.

FP11 Loina Hawai'i Team Building Through Culture B/ECT

Michael Lee

Saturday, Feb 9, 2:45pm - 4:15pm, 103 CCC

Culture is at the core of our personal values and beliefs and can be a powerful learning tool. In this workshop we will learn ways to integrate culture into sequencing, facilitation, and traditional team building activities. We will use Hawaiian culture to demonstrate this during the first portion followed by group dialogue specific to our own unique cultures and environments.

FP12 Underestimating the Lows: Examining Perceived Risk BIA/ECT

Nicolas Salibrici

Saturday, Feb 9, 8:30am - 10:00am, 105 CCC

Participants will define and explore the concept of perceived risk and why increased attention to low element activities can help increase and improve the value of high element activities. Through interactive demonstration and discussion, the workshop will explore how the extended use of perceived risk enriches the value of a challenge course experience.

FP13 Training to Choose BIA/ECT

Robyn Bryers

Friday, Feb 8, 4:30pm - 6:00pm, 503 CCC

Challenge-by-Choice has become a required condition for group processing and educational experiences. Yet aspects of this practice fail to train participants in the process of healthy choice. Here we explore Training to Choose, a concept that incorporates choice theory, reality therapy, and neuroscience. Participants will witness the theory in action through activities designed to reinforce participate decision-making and choice.

FP14 Deeper Facilitation: Brainstorming Mindblowing AHA Activities. I/E

Joshua Friedman

Friday, Feb 8, 10:15am - 11:45am, 302 CCC

A brainstorming session designed to collect ideas and success stories for activities that tie-in a deeper mental challenge for the participant. Do you remember activities that sent your head spinning until an AHA moment rescued your cognitively rut-stucked lot? Come share and learn together the best activities for turning on the thinking and problem solving bones of your participants!

FP15 Adapting to Inadequate Spaces BIA/ECT

Jon Grizzle

Saturday, Feb 9, 8:30am - 10:00am, 103 CCC

Ever been asked to facilitate in an auditorium with bolted chairs? Or worked with a large group seated around tables? Come and experience activities that can be adapted to meet the space. Whether you're restricted by chairs or confined to tables, you'll learn ways to deliver a meaningful experience despite spatial challenges.

FP16 Facilitator Belief Systems BIA/ECT**Don Nagy****Michelle Cummings****Carla Hacker****Chris Cavert****Friday, Feb 8, 10:15am - 11:45am, 504 CCC**

What are the main principles and beliefs that you operate from when facilitating? Exploring various answers to this question can greatly enhance your effectiveness as a facilitator. Come hear the presenters' answers to this question and then participate in small group discussions around facilitator belief systems.

FP17 Experiential Creative Generalist: Choice of Change BIA/T**Kim Neal Wasserburger****Friday, Feb 8, 2:45pm - 4:15pm, 103 CCC**

Often we are backed into the corner of our own opportunity and given the choice of change. As creative generalist guides "alchemist trash pickers" utilizing adventure programming, expressive arts, body/life stories, and perspective, we will explore, move, laugh, reflect and open up to CHANGE. Be prepared to experience: music, dance, guided imagery, overt/covert processing, sensory exploration and more.

FP18 These Five Activities for Anything BIA/E
Chris Cavert**Saturday, Feb 9, 8:30am - 10:00am, 103 CCC**

With programs for 18 to 28 participants, middle school age and older, up to four hours, I would use these five activities. Needs: Playing Cards, one activity rope, and 28 game spots. Why these activities? Groups can experience cooperation, collaboration, communication, critical thinking, creative problem solving, mental models, success, failure, acceptance and more. All facilitation experience levels can benefit.

FP19 Effective Debriefing Tools and Techniques BIA/ECT**Michelle Cummings****Friday, Feb 8, 8:30am - 10:00am, 302 CCC**

Are you good at the games but not so good at the debrief? Do you ask questions and get blank stares from your participants? This workshop will focus on 10 effective debriefing tools and techniques that are simple and easy to use. We will break each technique down and demonstrate different games or activities teaching the concept.

FP20 Interactive Staff Training Activities BIA/ECT**Michelle Cummings****Saturday, Feb 9, 1:00pm - 2:30pm, 105 CCC**

You expect staff to think on their feet, why not train them on their feet? This workshop will cover a wide range of helpful staff training topics, from icebreakers, getting-to-know you activities, to activities that help staff embrace their different work styles and gifts. Help them develop skills for how a team communicates, makes decisions, recognizes conflicts and solves problems.

FP21 Adventure Therapy for Recovery from Addiction I/T**Barney Straus****Friday, Feb 8, 1:00pm - 2:30pm, 504 CCC**

This workshop will present the rationale for using adventure-based activities with people in recovery. The perceived risk in adventure can serve as a substitute for other genuinely dangerous risky behavior. Mutual support and integrity are also stressed. Several activities will be demonstrated.

FP22 Get A Rope! BIA/ECT**Dick Hammond****Friday, Feb 8, 1:00pm - 2:30pm, 103 CCC**

What do you do with a retired rope. What ever you do.....don't throw it away! In this interactive workshop you will experience very simple icebreakers, to very powerful teambuilding activities. Some activities (or variations of activities) that you may know, but have forgotten how impactful they can be. But, many will be brand new activities you have yet to try!

FP23 Silent Football: Creating Communities of Possibility I/T**Floyd Hinman****Friday, Feb 8, 2:45pm - 4:15pm, 105 CCC**

This workshop explores current community practices in depth while offering participants experiences that animate a need for collaboratively creating communities of possibility. It offers the opportunity to discuss norms that value the voice and contribution of community members, and gives them tools to better take personal responsibility and support other members. And, we get to play Silent Football together!

FP24 The Struggle is Real BIA/E

Lisa Hunt

Friday, Feb 8, 1:00pm - 2:30pm, 302 CCC

"It's a challenge course, not a success course" a practitioner whispered, as he watched a belayer tighten up her belay. In this session, we reflect on challenge and success and how our decisions as facilitators impact learning, and we explore the challenge of allowing "real struggle" to happen. We will include scenarios and approaches that High 5 staff have encountered.

FP25 Stepping off the Platform: Encouraging Participants I/ECT

Sarah McNichols

Saturday, Feb 9, 2:45pm - 4:15pm, 105 CCC

Providing a positive customer experience is in the hands of the guides and facilitators. Their communication with the participant can make or break an experience. In this session we will discuss how to identify the different personalities in a group and communication techniques to apply to develop a trusting relationship.

FP26 Scenario-Based Programming - Moving Beyond Sequencing I/E

Lauren Stover

Saturday, Feb 9, 10:15am - 11:45am, 504 CCC

Scenario-based programming can enhance educational challenge course activities by linking every part of a group's program together to create a cohesive and powerful experiences. This program style allows operators to create an effective tool for group development while staying competitive in a changing market. In this workshop, we will discuss management and facilitation, and pros and cons of this approach.

FP27 Speaking Without a Voice BIA/E

Lauren Stover

Friday, Feb 8, 1:00pm - 2:30pm, 503 CCC

The pen is mightier than the sword but silence is mightier than all. This presentation will share the story of how my profession caused me to lose my voice and losing my voice gave me a new perspective on facilitation, human interaction, the definition of effective communication, and how to speak loudly with silence.

50



FP28 Breakout Boxes Come to Team Development BIA/E

Chris Ortiz

Saturday, Feb 9, 2:45pm - 4:15pm, 504 CCC

What is a "Breakout Box" and why do I care? A Breakout Box is a locked box that a group has to break into... think escape room but in reverse. These have become popular in some education circles and I am going to show you how it can be utilized for team development work. Limited active roles in this workshop.

FP29 4 Strategies for Effective Group Leadership BIA/ECT

Nate Folan

Saturday, Feb 9, 10:15am - 11:45am, 105 CCC

Ever wonder what makes group leaders and facilitators effective? In this practical, activity-based session, Nate shares his answer to this question – four strategies that inspire engaging, inclusive, and effective learning experiences for a variety of groups. Explore each strategy through interactive activities and reflection. Walk away inspired with a deliberate practice for effective group leadership.

Check the conference app & large grids for up-to-the minute changes.

FP30 Challenging the Senses: a Neurodiversity Perspective BIA/ECT

Lorilei Dreibelbis

John Dreibelbis

Friday, Feb 8, 10:15am - 11:45am, 503 CCC

Take a look at the Challenge Course experience through the lens of Sensory Integration vocabulary and personal insights of an autistic participant. Knowledge of sensory driven behaviors enable us to better interpret the ways in which behavior IS communication and find strategies to manage individuals and groups. Everyone grows by choosing challenge.

FP31 Origins Informing Today - Team Building I/ECT

Eric Howden

Carla Hacker

Saturday, Feb 9, 1:00pm - 2:30pm, 504 CCC

Beginning at the origins of adventure education and following the development of learning theories and field practices that resulted in Team Building as commonly practiced today, this workshop offers a basis for understanding what makes A.E. powerful and effective. Everyone associated with team building programming can benefit from understanding our history and how our field has developed over time.

FP32 I Like Camp In The Summer! BIA/E

Philip Andrews

Friday, Feb 8, 2:45pm - 4:15pm, 503 CCC

Geared toward camp facilitators, trainers, and operators, this workshop will cover different ways to take your camp's adventure programming to the next level! We will discuss the challenges that summer camp programs face and share different ways to leverage your talent, facilities, and resources to create unique opportunities and lifelong memories.

FP33 Mindfulness and Positive Psychology in Facilitation BIA/ECT

Lizzie Lange

Friday, Feb 8, 10:15am - 11:45am, 103 CCC

This workshop will be a journey in utilizing meditation and positive psychology with clients. Meditation has been proven to have many benefits in the research, including decreasing stress, enhancing self worth, improving concentration, and ultimately bringing awareness to ones unconscious

beliefs. Combining positive psychology knowledge with mindfulness is powerful for an individual and group, creating a unique team development tool.

FP34 Experiential Methodologies Enhancing Social Emotional Learning BIA/E

Scott VanderWey

Friday, Feb 8, 4:30pm - 6:00pm, 303 CCC

Is a Washington State University Extension program, giving participants the opportunity to experience best practices, learn the latest research, understand the theory behind it, and walk away with a new set of tools. Our session is formatted in three parts - Interactive PowerPoint, Experiential Activities, and Co-Creative planning. This is a jam-packed session that will re-ignite your passion for teaching!

FP35 The Inspired and Thoughtful Facilitator BIA/ECT

Jennifer Stanchfield

Saturday, Feb 9, 10:15am - 11:45am, 103 CCC

Join this interactive workshop and take away both practical strategies to enhance your toolbox and a deeper understanding of the ""why behind what you do"" in facilitation. Explore brain-based techniques to create meaningful and impactful experiences including information from the neuroscience field about engagement and buy-in that will inspire new perspectives on your role and style as a facilitator.

FP36 Saving the World Through Adventure BIA/E

Brian Pritchard

Saturday, Feb 9, 1:00pm - 2:30pm, 301 CCC

Using video and story, explaining how we can use adventure to teach the 4 attitudes and behaviors that help people survive dire situations.

FP37 Waldos Leadership Sherpa BIA/E

Brian Pritchard

Friday, Feb 8, 10:15am - 11:45am, 105 CCC

An activity that examines the qualities of leadership.

FP38 Meaningful Reflection: Asking Better Questions I/E

**Sandra Browand
Rohan Shahani**

Saturday, Feb 9, 10:15am - 11:45am, 503 CCC

Effectively processing an activity transfers the experience into learning or change. Asking the right questions is key to guiding participants to meaningful conversations, reflective thoughts, self assessment, and situational analysis. Going beyond "What? So what? and Now What?", we explore the next level in soft skills by thinking deeper about, and increasing intention around, the questions we ask.

FP39 Process Communication Model: The Assessing Matrix I/ECT

Sandra Browand

Friday, Feb 8, 8:30am - 10:00am, 103 CCC

The Assessing Matrix is a tool used to outline key features of the Process Communication Model. We will discuss personality types, motivational needs, distress behaviors, and environmental preferences. You will learn how to help your participants connect with their teammates in positive, healthy ways and brainstorm ways to utilize different activities and reflection techniques to help participants learn and grow.

FP40 Recognizing and Managing Your Unconscious Bias B/ECT

Pamela Krist

Saturday, Feb 9, 2:45pm - 4:15pm, 503 CCC

This is a high energy workshop that will help you explore your personal attitudes and experiences of bias and provide an opportunity to recognize and honor our diversity. We will examine how our biases can help or hinder our facilitation while learning fun experiential activities that you can use with your participants.

FP41 Tag - Whats the Point? BIA/ECT

Nate Folan

Friday, Feb 8, 4:30pm - 6:00pm, 105 CCC

The game of tag is classic. It's fun, active, and gets the heart rate up. Tag, beyond it's typical use, holds great value. In this active, activity-based session, Nate Folan will engage attendees in a variety of exceptional tag games intended to develop collaboration, risk taking, creativity, and resiliency. Play unique tag games, leave with practical uses for relevant outcomes.

FP43 Facilitation Toward Transformation BIA/E
Dan Caston

Saturday, Feb 9, 8:30am - 10:00am, 502 CCC

Many outdoor programs claim to facilitate transformation in the participants they serve. What is actually meant by transformation? We will explore this concept and consider if and how transformation can be guided through intentional program design. The presenter will also review findings from a phenomenological study to shed light on what may be happening during such experiences.

FP44 Facilitator Give N Take BIA/ECT
Mark Suroviec

Kristin Thompson

Friday, Feb 8, 12:00pm - 12:45pm, 303 CCC

Do you have a story to tell? A favorite book to recommend? Some props to recycle? An activity to teach? An app that revolutionized your workflow? Journey with us as we use Open Space to learn, grow, and laugh together on multiple topics...all at the same time. Remember what grandma always said..."Sharing is caring."

FP45 Meaningful Reflection Brings Learning to Life BIA/ECT

Jennifer Stanchfield

Friday, Feb 8, 1:00pm - 2:30pm, 105 CCC

Take advantage of teachable moments and bring learning to life with engaging reflection techniques. Enliven the traditional sharing circle with active, brain-based strategies including movement, metaphor, reflective games, art, and interactive dialogue to increase relevancy, depth of understanding, and create lasting lessons. Join in this interactive session and gain inspiration and practical tools for weaving meaningful reflection throughout your program.



Industry & Business (IB)

IB1 Pitchfest: Tell Your Story BIA/ECT

Dave Meeker

Saturday, Feb 9, 8:30am - 10:00am, 304 CCC

Leveraging relationships with the media can boost your business's exposure, and it doesn't cost a dime. Media members need content and you can provide it. By presenting quality press releases and being timely with communication, you become a trusted resource. The goal is to help you gain more earned media that will put your operation front-of-mind for consumers.

IB2 Hows Business? An Industry Analysis BIA/ECT

Sarah Borodaeff

Rick Kahl

Friday, Feb 8, 2:45pm - 4:15pm, 501 CCC

Knowledge is power. Adventure Park Insider editor Rick Kahl and a panel of experts reveal what's driving growth, highlight projected trends and share advice on benchmarking, and how to use data to improve your operation and gain a competitive edge.

IB3 Marketing Before Opening Day BIA/C

Stephanie Sibille

Saturday, Feb 9, 10:15am - 11:45am, 304 CCC

We all know that marketing can make all the difference on opening day - but did you know that marketing is usually the first line item to get cut from startup budgets? We will examine various tried-and-true tools, timelines, and techniques for implementation to make sure that your marketing plan is not left in the dust (or the woods)!

IB4 Legalize it! Making Adventure Courses

State Law BIA/ECT

Korey Hampton

Ken Jacquot

Friday, Feb 8, 8:30am - 10:00am, 402 CCC

An update on what states have laws regulating the adventure course industry and what states are starting the process. Look at what often tips a state towards regulating our industry and what process you might anticipate within your state. Next we will review what is happening in North Carolina by hearing from a few members of the Board of the North Carolina Aerial Adventure

Association (NCAAA) on their experience reacting to and then driving the law-making process.

IB6 Career Paths in this Industry B/ECT

Jose Gonzalez

Chris Ortiz

Friday, Feb 8, 1:00pm - 2:30pm, 304 CCC

Do you know how to connect the dots to move forward in this field as a long-term career? This workshop explores the different roles, job opportunities and career paths for professionals in the Zipline/Canopy tours, Adventure Parks and Challenge Courses. Entrepreneurship opportunities in the industry. Lastly, the presenters will share their own stories and paths in the industry.

IB7 Networking with Other Businesses for

Success I/C

Michael Cellini

Saturday, Feb 9, 1:00pm - 2:30pm, 402 CCC

We all want our Parks to be more successful, right? This workshop is a guide for learning how to network with other non-competitor (and maybe even quasi-competitor) businesses to create packages, share marketing dollars and be overall more strategic in your marketplace.

IB8 Curved Ropes Courses- The Future Vision

B/C

Ivaylo Sotirov

Friday, Feb 8, 10:15am - 11:45am, 402 CCC

With his experience of over 12 years in the Amusement sphere, Ivaylo has realized that constant innovation is a key to success in any industry. That is why he would be talking about the latest innovation in aerial course design - the curved ropes course. What will be its significance for the industry can be discovered during this presentation.

IB9 DO It Yourself?! B/ECT

Alex Moore

Erik Marter

Friday, Feb 8, 10:15am - 11:45am, 304 CCC

For those who want to do their own Design, Construction, Maintenance and Training. We'd like to share from an outside perspective what we've seen as the pros, cons and potential pitfalls of going it alone. Where is it appropriate and where is it not and what you'll need to weigh when taking it on yourself.

**IB10 ACCT Operations Standards Update I/A
Saturday, Feb 9, 2:45pm - 4:15pm, 304 CCC**

This session will present an overview of public comments from the ANSI process, and the resulting changes to the ACCT/ANSI standards Operation chapter.

**IB11 Dialogue with ACCT Leadership B/ECT
Saturday, Feb 9, 1:00pm - 2:30pm, 302 CCC**

This is your opportunity to participate in conversation with the ACCT Board of Directors. All are welcome to come, ask the questions that have been on your mind about the ACCT and the involvement in our beloved industry.

IB12 Exploring ACCT Design, Performance and Inspection Standards BIA/ECT

Saturday, Feb 9, 10:15am - 11:45am, 402 CCC

This workshop will provide answers to frequently asked questions about specific ACCT DPI standards and highlight recent changes to this chapter. Attendees are encouraged to bring their questions.

**IB13 ACCT Operation Accreditation BIA/ECT
Saturday, Feb 9, 8:30am - 10:00am, 402 CCC**

This workshop will present information about operation accreditation and plans for a soft launch of the program in 2019. ACCT's

operation accreditation is designed for operators of challenge courses, aerial adventure parks and zip tours. Attendees will learn about the accreditation process, cost, applying to become accredited, and who the operational reviewers are. Attendees will also have the opportunity to ask questions and provide feedback to members of the ACCT accreditation and certification committee whose members have been developing the program. They will be joined by members of a task force that was charged with completing the program in December, 2018.

IB15 ACCT/ANSI Standards Development Procedures and Process

John Lazarus

Keith Jacobs

Friday, Feb 8, 1:00pm - 2:30pm, 402 CCC

This session will help members understand the role of the American National Standards Institute (ANSI) and its standards development process, and ACCT's ANSI Accredited Procedures for standards development including the steps for reviewing public comments and how ACCT members can be more involved in the development of ACCT standards.

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IB16 Worlds Colliding: Focus Group for Education B/ECT

Joshua Friedman

Friday, Feb 8, 12:00pm - 12:45pm, 301 CCC

A focus group and discussion about the overlapping worlds of "Education" and "Informal" Education. Come and discuss bringing the Challenge Course into the Classroom. Brainstorm new in-roads for CC facilitation into the realm of Education. Share stories and current experiences / job positions that work to merge the two worlds. Network and collaborate to initiate new projects in the effort.

IB16 Words Matter

Charles Lee Mudd

Keith Jacobs

Friday, Feb 8, 8:30am - 10:00am, 303 CCC

Ever wondered if you should have used that particular wording? Or what the consequences or benefits may be to writing a specific policy or guideline down on paper? This workshop will explore the benefits and pitfalls of the written and spoken words used throughout common challenge course industry practices. We will focus on oral and written agreements and contracts entered into between parties as well as the language used within marketing documents, inspection reports, and operation manuals. Additionally, we will discuss comments verbally shared during operations, inspections, or training.

Operations & Management (OM)

OM1 Análisis de riesgo en el trabajo (Analysis of risk at work) B/C

Luis Acevedo

Tedd Brenner

Saturday, Feb 9, 1:00pm - 2:30pm, 304 CCC

Un Análisis de Riesgo del trabajo (JHA) es una forma de identificar los peligros antes de que ocurran. Se centra en la relación entre el trabajador, la tarea, las herramientas y el entorno de trabajo. Después de identificar los peligros, tomarás medidas para eliminarlos o reducirlos a un nivel aceptable. El JHA es parte fundamental de cualquier sitio de trabajo.

OM2 Identity Crisis: Education or Amusement Park B/E

John Coombs

R. John Reidy

Friday, Feb 8, 10:15am - 11:45am, 501 CCC

The state sees us as an amusement device and some guests view the course as a theme park. We market ourselves as outdoor education during the week but, recreation on the weekend and we hire instructors who are dedicated educators. How do we meet the needs of our guests while staying true to our mission?

OM3 The CORE of Facilitator/Guide Training. B/ECT

Don Stock

Friday, Feb 8, 4:30pm - 6:00pm, 504 CCC

For nearly 15 years, The Adventure Guild has been using the concepts of CORE to prepare challenge course facilitators and aerial adventure guides to work in our exciting industry. This workshop will cover the the big ideas like competency, hazard assessment, and other critical aspects of guiding and facilitation, all presented via a structure that you use with your team.

OM4 How to Measure Your Marketing ROI BIA/C

Thomas Kratsch

Friday, Feb 8, 2:45pm - 4:15pm, 402 CCC

This workshop will teach attendees how to measure their marketing initiatives in terms of spend to booking revenue using Google Analytics, tracking pixels, call tracking platforms and best in class technology. The workshop will use real life examples of online and offline marketing initiatives and demonstrate how to best measure marketing initiative performance.

OM7 Financing Adventure I/C

Paul Cummings

Friday, Feb 8, 8:30am - 10:00am, 501 CCC

Finding adequate funding for adventure businesses has historically been a struggle, if not impossible to obtain. As our industry becomes more mainstream, lending options are becoming more available than ever before. Join me as I discuss the current trends in the lending space, what lenders are looking for, and what potential pitfalls to avoid.

**OM8 Give Away Photos, Grow Your Business!
BIA/C**

Ryan OGrady

Friday, Feb 8, 8:30am - 10:00am, 502 CCC

Free, shared photos provide a trusted and organic referral for your business to a captive audience with minimal overhead costs. When captured and delivered effectively they can be your most powerful tool to drive repeat and referral business.

**OM9 The Power of Storytelling in Marketing
I/C**

Cory Rossnagel

Friday, Feb 8, 4:30pm - 6:00pm, 502 CCC

This workshop will go over the current media landscape, trends and surprises in the outdoor industry, how we consume media and most importantly, the power and vulnerability in marketing through stories.

**OM10 Evaluating Staff Pay and Incentive Plans
BIA/C**

George Powell

Friday, Feb 8, 4:30pm - 6:00pm, 502 CCC

A discussion group for park operators to optimize their payroll for quality staff retention at an acceptable expense percentage within the framework of HR regulations. Pay and benefits represent a significant expense, often exceeding all other expenses combined.

**OM12 Managing University Based Ropes
Course Operations B/E**

Jason Thornton

Friday, Feb 8, 10:15am - 11:45am, 403 CCC

Managing a ropes course in a university or non-commercial environment poses its own set of advantages and challenges. These operations differ from commercial courses in a number of ways from revenue sources and employee bases to program creation and target participants. This workshop will be a discussion and exploration of issues and successes in managing non commercial courses.

**OM13 Complacency in the Adventure Industry
BIA/ECT**

Ash Duarte

Saturday, Feb 9, 2:45pm - 4:15pm, 404 CCC

Complacency. It surrounds our daily lives without us even realizing it. That is until it's too late. Complacency is a known issue in

our industry; although it is worsening due to insufficient teaching techniques and "band aid fixes". With technology in the industry evolving, come learn how hands on techniques are the front line against complacency!

**OM15 You Know Its a Job Site BIA/C
Cliff Kirk**

Tedd Brenner

Friday, Feb 8, 1:00pm - 2:30pm, 501 CCC

A JHA is a way to identify hazards before they occur. It focuses on the relationship between the worker, the task, the tools, and the work environment. Ideally, after you identify uncontrolled hazards, you will take steps to eliminate or reduce them to an acceptable risk level. The JHA is a critical part of any successful job-site.

OM16 Trainers Toolbox I/ECT

Rachel Robinson

Natalie Justice

Friday, Feb 8, 1:00pm - 2:30pm, 502 CCC

This workshop is intended to create a space to tackle topics that are relevant to anyone responsible for training challenge course staff, such as course managers and trainers.

OM17 How to Feed Alligators BIA/ECT

Skip King

Saturday, Feb 9, 2:45pm - 4:15pm, 302 CCC

Focuses on dealing with conventional and social media in response to bad news. Participants learn how reporters actually work – why they ask the questions they do, and how they format stories. Also, the advantages and disadvantages afforded by social media in managing bad news - including use of social to end-run conventional media.

**OM18 Open Discussion for Owners and
Operators BIA/ECT**

Bodhi Ogle

Derek Green

Friday, Feb 8, 4:30pm - 6:00pm, 302 CCC

We're back again! Join us for this moderated, open discussion where two industry veterans will share our own unique experiences as well as drawing on the audience for inspiration in answering your questions and discussing those topics you're most interested in. Two minds are better than one, but a whole room is even more awesome!

OM19 Creating The Ultimate Vendor/Client Team B/ECT

Carla Hacker

Kurt Horcher

Saturday, Feb 9, 8:30am - 10:00am, 504 CCC

What are the critical questions both the vendor and client need to be asking? How do we all work together to best meet the needs and abilities of all of our participants? This workshop will explore what it takes to develop a successful vendor/client relationship in the challenge course and zipline industry.

OM22 Your Course, Your Students, Their Future. BIA/ECT

Courtney Terilli

Jessica Brown

Friday, Feb 8, 8:30am - 10:00am, 304 CCC

Running a university challenge course isn't easy. Learn how two different university professionals delegate management to their students to run the course and prepare them for their future careers in the process. Hear a first-hand experience from the focused program and discuss the benefits of students running your course.

OM23 Tools for Tough Talks BIA/ECT

Jason Ryba

Friday, Feb 8, 2:45pm - 4:15pm, 302 CCC

We all encounter times when we are stressed about having a necessary difficult conversation. Some would even be considered crucial with high stakes, strong emotions, and opposing views. This workshop

will explore your style under stress in these cases, common pit falls, and strategies to feel more prepared when they inevitably come up again.

OM24 Creative Staff Management for Better Programs I/E

Emily Cosnett

LilliAnn Plourde

Saturday, Feb 9, 2:45pm - 4:15pm, 301 CCC

Part-time, seasonal, and student staff can bring challenges, and can also be your biggest asset.

Meet your staff where they're at! Learn creative ways to adapt your hiring, training, and scheduling practices to benefit both your staff and your program. We'll share our best practices and what we've learned along the way.

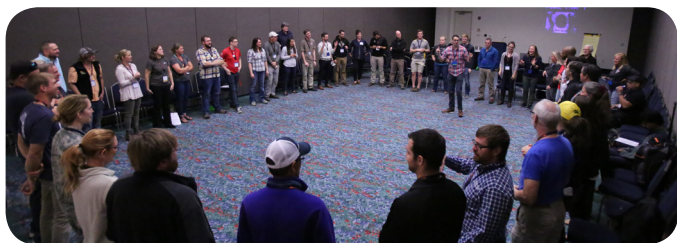
OM26 Bridging Gaps Between Experiential and Pay-for-Play I/C

Olivia Cellini

Saturday, Feb 9, 8:30am - 10:00am, 302 CCC

There is a way to engage with your customers experientially on a pay-for-play adventure park, making the experience infinitely more memorable for your guests and incredibly rewarding for your guides. Three things happen with this scenario: 5-star reviews skyrocket, guides get great tips and customers come back for more.





OM28 Make Your Marketing Plan Go Social I/ECT

Rachel Moore

Paul Cummings

Friday, Feb 8, 4:30pm - 6:00pm, 501 CCC

You work hard on your traditional marketing efforts - print, digital, advertising - and the thought of adding social media to the mix is a mystery. This workshop will run down the advantages of using social media and will help you adapt your existing marketing to work on Facebook, Instagram, YouTube, and other main social media channels.

OM29 Managing Your Legal Duty of Care I/ECT

Reb Gregg

Friday, Feb 8, 1:00pm - 2:30pm, 301 CCC

An exploration of an organization's legal duty of care, what it is, its significance and how to expand and shrink it.

OM30 Harness your Customer Service BIA/C

Ruthie Lile

Korey Hampton

Saturday, Feb 9, 10:15am - 11:45am, 302 CCC

We'll focus on getting customers in your door and gaining an understanding of what it is that got them there. Often, the front desk team is overlooked. These are your salespeople and they must share in the excitement of what you are doing! Know how to sell, and learn how to track what is and isn't working for you.

OM31 Digital Documentation for Dummies B/ECT

Jeremy Yarbrough

Saturday, Feb 9, 8:30am - 10:00am, 503 CCC

Understand the importance of proper documentation and how to be compliant with the ACCT standards. Learn how a University Challenge Course program exchanged the spiral notebooks and 3-ring binders for easy to use online documentation forms and reports. Learn about several different options for taking your documentation online and walk away with several basic templates.

OM32 Recruit & Train Extraordinary Guides I/ECT

Kelsey Tonner

Friday, Feb 8, 2:45pm - 4:15pm, 502 CCC

Recruiting:

- How to write the perfect job description
- Where to find and recruit your dream employees
- Effectively using referral bonuses: Do's and Don'ts
- Creative Ideas for posting your job advertisement

Training:

- The most important thing you need to teach new guides
- 5 common mistakes companies make when mentoring new staff
- Characteristics of world-class training programs

OM33 Project Adventure Staff Answer Your Questions BIA/E

Wayne Berger

MB Buckner

Friday, Feb 8, 10:15am - 11:45am, 303 CCC

This free-flowing workshop is based on YOUR questions and concerns; Please Bring Them. Topics ranging from risk management, staff training/certification, course inspection / repairs / upkeep, course management and operations. Join us for an open dialogue with staff who collectively have 75+ years of experience in the challenge course industry.

OM34 Bring Your Compass, The Commissioning Process BIA/ECT

Kyle Bruser

Erik Marter

Saturday, Feb 9, 10:15am - 11:45am, 502 CCC

For quality assurance purposes a commissioning report is necessary for your new element/course. Done correctly, the process becomes an effective project management tool, guiding the installation process from design all the way through commissioning training. During this workshop the presenters will outline a step-by-step guide to developing a commissioning process, outlining the needed documents for your new element/course.



OM35 Judgement vs. Rule Based Decision Making BIA/ECT

Christian Santelices

Friday, Feb 8, 1:00pm - 2:30pm, 403 CCC

Adventure park guides work in a dynamic environment with nearly limitless variables in their daily jobs. Being able to think on their feet and make decisions based on the situation at hand is key to creating an environment where guests' safety and needs are prioritized while creating a work environment that is engaging and allows creativity.

OM36 What Are the Courts Saying? A/ECT

Erik Marter

Saturday, Feb 9, 1:00pm - 2:30pm, 502 CCC

As our industry continues to grow and flourish, there has been a corresponding increase in industry-related court cases. Come learn from Erik's many hours on the witness stand how best to protect and ready yourself, your company, your employees as well as your clientele from a legal perspective.

OM37 Risk Management for Camps BIA/E

Maddy Massoud

Josh Williams

Saturday, Feb 9, 1:00pm - 2:30pm, 503 CCC

- Limiting access
- Near miss/accident prevention
- Inservices
- Inspection criteria
- Importance of Rescue training

OM38 Near Miss Reporting: Strategic Insight BIA/ECT

Insurance & Risk Management Committee

Gary Nesbit

Matt Snow

Saturday, Feb 9, 2:45pm - 4:15pm, 502 CCC

This session will present the implementation of near miss reporting and the findings of several hundred reports. Learn how to implement, use, and improve your operations by identifying proactive safety needs before a loss happens.

OM39 Insurance 101 B/ECT

Insurance & Risk Management Committee

Cameron Annas

Robert Monaghan

Friday, Feb 8, 2:45pm - 4:15pm, 301 CCC

This session will explore and explain the unique insurance language and coverages that are essential to protecting your business, assets, and reputation. Learn how to become a savvy insurance buyer by evaluating and selecting the right coverages, deductibles and limits for your business.

OM40 Loss Trends - Lessons Learned I/ECT

Insurance & Risk Management Committee

Cameron Annas

Robert Monaghan

Friday, Feb 8, 8:30am - 10:00am, 503 CCC

An overview of key loss trends and critical lessons learned before and after the accident. This session will discuss real life accidents from the viewpoints of the operator, insurance carriers and defense attorneys allow you to apply practical insights to protect your operation.

OM41 Be Found! Maximizing Free Online Traffic

Jennifer Winters

Abby Burt

Friday, Feb 8, 10:15am - 11:45am, 502 CCC

Third-party sites, reviews, and directories are great places to improve your web presence, help drive buying decisions and let customers know about you. Being effective and consistent is vital to a local business online strategy. Get up-to-date info on this ever-changing area of the online world, ensure you show up in local search results and bring in more business -- for free!



OM42 Strategic Approach To Inventory Management

Kay Schuster

Friday, Feb 8, 10:15am - 11:45am, 301 CCC

Does your company own PPE rental gear and all the risk that comes with it? Responsible for purchasing equipment or inspecting it? Having a hard time tracking how old your inventory is or the last time it was inspected? If you answered yes, this course could be of interest to you. In this inventory management workshop, real life case studies will be presented that give attendees practical data points which demonstrate the robustness of today's RFID and inventory management technology. This includes, but it not limited to: Time Savings, Cost Savings, Risk Mitigation, PPE Gear Inspection, Product Safety Standards, Process Transparency, etc.

Technical Topics (TT)

TT1 Webbing: Weft, Warp, and Wear Factors BIA/E

Richard Reynolds

Friday, Feb 8, 4:30pm - 6:00pm, 301 CCC

You will learn basic fundamentals of webbing construction and the different types of webbing to help you in webbing inspection. We will also discuss what attacks webbing, when you should retire webbing, how webbing retains its strength over time and how to maximize the life of your webbing products.

TT2 Dealing with Dirt, Science or Witchcraft I/ECT

Mark Glynn

Friday, Feb 8, 8:30am - 10:00am, 504 CCC

Soils and foundations belong to the realm of geotechnical engineering, a field with the greatest variability of materials and design solutions. Geotechnical engineering appears to be a mix of science and witchcraft. This workshop will identify the major misunderstandings about the field and how to deal with the relationship to ziplines and aerial adventure courses.

TT3 Rope Design, Use and Manufacture I/ECT Matt Andrews

Saturday, Feb 9, 1:00pm - 2:30pm, 404 CCC

We'll take a look at a modern rope manufacturing facility to learn what goes in to making life safety rope and gear. Topics will include material selection, fiber treatments and processing, construction and tracking. We'll also discuss different certifications for rope and how that correlates with the ACCT Standards and what to look for when inspecting your ropes.

TT4 Rescue Systems: Traditional to Emergent Technology BIA/ECT

Joel McCombs

Friday, Feb 8, 1:00pm - 2:30pm, 303 CCC

This workshop will provide a quick look at challenge course rescue systems. A variety of solutions from traditional to state-of-the-art will be outlined. This session will be a great fit for operators developing their rescue plan, facilitators developing their technical skills, or anyone who just loves getting technical with rescue gear!

TT5 Failure Modes and Effects Analysis (FMEA) A/ECT

Luke Winkler

Saturday, Feb 9, 10:15am - 11:45am, 404 CCC

Murphy's Law says things will go wrong in any situation, if given the chance. What if there's a way to reduce these chances? There's a proven method, utilized by reliability engineers around the world called Failure Mode and Effects Analysis (FMEA). Learn how to utilize this valuable tool on your course to mitigate risk.

TT6 PPE Inspection Practicum I/ECT

Mark Taber-Miller

Friday, Feb 8, 2:45pm - 4:15pm, 404 CCC

In this workshop various types of inspections involving PPE inspection will be discussed. Participants will then perform inspections of various PPE items and compare results with others. A smart device with data connection is helpful for this workshop.

TT7 Tree Health: Damage, Disease, and Decline I/ECT

Timothy Slape

Friday, Feb 8, 8:30am - 10:00am, 404 CCC

Presentation will cover the signs of tree damage, decline, and disease while introducing participants to techniques to mitigate or treat these symptoms.

TT9 The Magic of Mechanical Advantage B/ECT
Brian Lisson

Friday, Feb 8, 4:30pm - 6:00pm, 304 CCC

Whether you're a builder, trainer, or practitioner, using pulleys can make things easier. Pulleys are used in rescues, accessibility, or to simply haul heavy logs in the air! This workshop will help you easily identify and build simple and compound pulley systems. Specific pulley systems and their applications in the challenge course environment will be explored.

TT10 Introduction to Amusement Ride Inspector Certification B/C

Nat Johnson

Saturday, Feb 9, 10:15am - 11:45am, 403 CCC

This session is an introduction to the need for Amusement Ride Certification due to State legislation. We will discuss the intersection of ACCT and ASTM standards, learn the process of ACCT vs NAARSO/AIMS conferences and testing, and explore the types of amusement industry workshops and what to expect from the amusement certification tests.

TT11 Introduction to the ASTM F2959 Standard B/C

Micah Henderson

Friday, Feb 8, 8:30am - 10:00am, 403 CCC

The ASTM F2959 Standard for Aerial Adventure Courses continues to be adopted by jurisdictions that classify some types of challenge courses as amusement rides or devices. This workshop will introduce attendees to how the Standard is organized and intended to be used. This session will not focus on content, but will prepare attendees to attend other content based workshops.

TT12 IWRC 6 By What? A/ECT

David Horan

Rich Klajnscek

Friday, Feb 8, 2:45pm - 4:15pm, 304 CCC

More than you wanted to know about cable, err, wire rope. Technical specifications compared, how to select terminations, maintain and inspect the rope. We will cover some entry level information on this topic, but plan to dive deep into the subject matter pretty quickly.

TT13 Things We Stopped Doing and Why I/ECT
Josh Tod

Keith Jacobs

Saturday, Feb 9, 8:30am - 10:00am, 404 CCC

This workshop is intended to be a discussion between the audience and presenters on previous past practices common in the industry and why manufactures and operators have moved away from them and toward best practices. Areas covered may include: Installation, Inspection, training and operational practices.

TT15 Establishing Zip Line G-Forces on Patrons BIA/ECT

Alan Black

Kai Quizon

Madi Glozer

Shelly Sicat

Saturday, Feb 9, 8:30am - 10:00am, 403 CCC

Our student group will present the need for the zip G-Force testing program; the design and development efforts necessary to accomplish the acquisition and processing of data; the presentation of the resulting data; and the next steps to develop the practice standard.

TT16 Equipment - Care, Inspection, Retirement (v.2019) I/ECT

Niels Damman

Friday, Feb 8, 4:30pm - 6:00pm, 404 CCC

Every equipment manufacturer has their own care, retirement and inspection criteria. This presentation lists a variety of manufacturers and what they really say. (This presentation has been updated from its 2010 version).

TT17 ANSI Standard Tree Inspection and Management BIA/ECT

Guy Meilleur

Friday, Feb 8, 2:45pm - 4:15pm, 403 CCC

You can manage tree health, structure, and liability in challenge courses, by:

- Following the ANSI standard to systematically inspect the trees,
- Managing tree size and movement by pruning and support,
- Building long-term health with specified soil modifications,
- Documenting strength gain while monitoring,
- Giving trees a chance to adapt, and
- Adapting our management to improve the trees and the course experience.

Check the conference app &
large grids for up-to-the minute changes.

TT18 How to Read Engineering Drawings (and other Engineering Basics)

Michael Rickerd

Saturday, Feb 9, 2:45pm - 4:15pm, 402 CCC

Join me as we discuss the ins and outs of the various information contained within a set of engineered drawings. What's a section cut? What do dashed lines signify? Why are certain lines thicker than others? All of these questions, and more, will be answered.

TT19 Compression Sleeve Terminations for Wire Rope with Material and Assembly Considerations

Carl Petersen

Friday, Feb 8, 10:15am - 11:45am, 404 CCC

Metal compression sleeves are compressed (or swaged) onto wire or synthetic ropes for the purposes of: mechanically terminating ends of rope, splicing ropes together, and providing cable stops. Learn about: the correct methods for swaging metal sleeves onto wire rope; how to select the correct sleeve material for a given rope, and; some load considerations in rope assemblies.

TT20 Inspectors Forum Highlights

Keith Jacobs

Kathy Haras

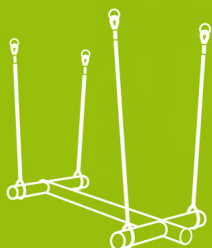
Rich Klajnscek

This session is primarily designed for professional course inspectors and will focus on the hot topics from this year's Professional Inspectors Forum Pre-conference workshop. This session is for those who could not attend the pre-conference and work as professional inspectors and or are interested in learning more about the trends and issues that impact the work done by professional challenge course inspectors. While some of the topics may be of interest to the in-house inspector, this will not be a focus of the session.



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Presenters

Luis Acevedo

Doctor in Education
ACCT Certified Inspector
University of PR Professor
25 years of experience in
challenge Courses
Author of 2 zip line training books.

Matt Andrews

Matt is the Outdoor Market
Manager at Sterling Rope Co.
where he has been for over 13
years. Before that he was an
Outward Bound Instructor and
Challenge Course Director.

Philip Andrews

A founder of Andrews/Easter
Consulting and the director of
outdoor adventure programming
at Mountain Top Youth Camp,
Philip has a passion for facilitating,
training, and consulting with
summer camps.

Cameron Annas

Cameron is a national expert
dealing with risk management
and insurance programs for the
adventure industry across the
United States.

Scott Baker

Scott Baker is a Registered
Consulting Arborist, Qualified
Tree Risk Assessor with 40+
years experience in Arboriculture.
Scott knows ACCT and loves
teaching about tree and ecosystem
management.

Wayne Berger

Wayne Berger has 35 years of
challenge course experience.
Wayne currently serves as the
Inspection and Repairs Services
Manager for PA and is the Chair
of ACCT's Vendor Accreditation
Panel.

Alan Black

Advisor: Alan Black - Forensic
engineer, Owner adbForensics,
Inc.; Prior Disney Imagineer;

Prior Universal Creative; ASTM
Member; FAA Safety Team Rep;
Flight Instructor; Advanced Ground
Instructor.

Adam Bondeson

Adam has worked in the challenge
course industry for over 30 years;
programming, building, inspecting
training and sales. Currently Adam
is the General Manager of Ziplines
at Pacific Crest.

Sarah Borodaeff

Sarah Borodaeff joined Adventure
Park Insider in 2015 as the
research editor and leads the
data collection and analysis for
the State of the Industry Report
project.

Tedd Brenner

Tedd Brenner is currently an
Account Manager with Head
Rush Technologies and previously
worked in the Rope Access and
Fall protection industry.

Matthew Broda

Matthew Broda Phd. College
of Wooster Is an innovator and
challenger of people and ideas.
He is a gifted facilitator who
focuses on the development of
current and future educators.

Sandra Browand

Sandy believes in improving the
world through helping people
understand each other and
communicate more effectively.
She is a challenge course
facilitator, trainer, and professional
development consultant.

Jessica Brown

Getting her first taste in the
challenge course industry over
a decade ago, Jessica "Bird"
Brown is now a collegiate outdoor
recreation professional, enhancing
the outdoor experiences of
students daily.

Kyle Bruser

Kyle is COO at Synergo (PVM). His life's passions led him to the world of experiential education, where he is daily inspired by the remarkable work and individuals he encounters.

Abby Burt

A marketing leader in the zip line and aerial adventure industry since 2006, Abby has directed and managed marketing strategy and implementation for multiple adventure operations across the US. Abby joined the RNMC team in 2017 following a long tenure as Marketing Director for Navitat. As RNMC's Account Executive, Abby enjoys working with clients across the aerial adventure industry and beyond.

Robyn Bryers

Robyn is a dynamic facilitator with 20 years of experience in applying experiential education, counseling skills, and group theories to designing engaging and creative transformational group experience.

MB Buckner

MB Buckner has been contributing to EE & CC over 28 years. MB has volunteered, with both ACCT (currently on the Accreditation/Certification Committee) and AEE (currently on the Accreditation Council).

Dan Caston

Dan teaches Recreation Leadership at Ferrum College in Virginia. His focus is on the transformative potential of deep experiences in nature.

Chris Cavert

Chris is an author, speaker and professional trainer in the area

of experiential adventure-based education focusing on how activities these help to develop and enhance pro-social behaviors and emotional intelligence.

Michael Cellini

General Manager of Mountain Ridge Adventure, a Treetop Challenge Course & Zip Line Park.

Olivia Cellini

Olivia Cellini, P.E. is the owner of Mountain Ridge Adventure.

John Coombs

John is the challenge course manager at Frost Valley YMCA. He has been working with camps and outdoor education since 2000.

Emily Cosnett

Challenge Course Coordinator at CU Boulder. Emily has worked in the industry for 20 years in camp administration, outdoor and experiential education, and higher education.

Ryan Craven

Ryan is the Assistant Director of Adventure Education at Bradford Woods, Indiana University's Outdoor Center. He has worked with multiple outdoor programs throughout the Midwest. His current focus is exploring technology and practices across all adventure disciplines to create opportunities for people of all abilities to participate in outdoor programs.

Michelle Cummings

Michelle Cummings is the Big Wheel of Training Wheels. She is an accomplished author and a dynamic, sought-after speaker and consultant in the areas of leadership, teambuilding, and experiential learning.

Paul Cummings

Paul has a proven track record of over twenty years' experience consulting in the adventure field. Paul is a sought-after adventure business expert across the globe.

Niels Damman

Niels started in the industry as a camp counselor, 20 years ago. Since then, he's been a (lead) facilitator, trainer, inspector, trainer, manager, and has assisted with some builds.

Tim Davis

Tim is the Research and Development Lab Technician at Head Rush Technologies and works with the engineering department to refine current products and the create of new solutions to customer needs.

Casey Dixon

Casey Dixon, Head of Adventure Park Sales at The Flybook, partners with park operators to implement reservation, ticketing and membership systems, using software to address their unique business challenges.

John Dreibelbis

John is an autistic young man, growing his advocacy, on the road to defining his identity.

Lorilei Dreibelbis

>1200 hours challenge course facilitating + parenting autism and dyslexia + classroom educator + homeschooling = thorough experiential education teaching all kinds of learners in all kinds of environments.

Ash Duarte

Originally from South Africa. Ash had the privilege of life's lessons moving him around the world. Allowing him to be a force to be reckoned with in the adventure industry.

Trevor Dunlap

Trevor Dunlap, Executive Director at Nuhop, is passionate about Experiential Learning and fosters creative environments. His high energy and zeal translates into a contagious atmosphere of transforming fun.

Nate Folan

Nate is a trainer, author, and group facilitator driven to enrich how we work and live together through workshops that are both personally and professionally fulfilling.

Joshua Friedman

Josh is currently a doctoral student at Teacher's College, Columbia, studying Cognitive Science in Education. He has lived, taught, and traveled on 5 continents, and pursues the understanding of learning.

Gregory Glover

Greg has 25 years experience facilitating corporate groups. He ran ropes courses in treatment centers, prisons and high schools. He trains swat teams and is avid musician and actor.

Madi Glozer

Undergraduate engineering student

Mark Glynn

Professional Engineer, licensed in 49 states, with a broad field of experience in the design of foundations, earthworks and aerial adventure courses. Active member of ACCT and ASTM standards groups.

Jose Gonzalez

Jose has more than 25 years of experience in the outdoor education industry. He holds a terminal degree in Education.

Derek Green

Owner/Operator/Builder of Koloa Zipline on Kauai, Hawaii. Derek has been a Tour Guide since the 1990's in Many parts of the Southeast United States, Interlaken Switzerland and across the Hawaiian Islands.

He designed his first Zipline Course on the Big Island of Hawaii in 2008 and assisted in numerous new builds as well as rebuilding existing courses. As a Tour Guide turned Trainer, turned Manager, turned Builder, turned Designer, turned Inspector, turned Owner, Derek has a unique perspective on what it takes to operate a successful Adventure Company.

Reb Gregg

Attorney representing numerous ACCT programs and frequent writer and presenter on industry issues.

Jon Grizzle

Trainer, facilitator, and author. For over a decade, Jon has worked full time facilitating groups of youth and adults at a non-profit organization in Memphis, TN.

Carla Hacker

Carla served as program director and teacher for an adventure based experiential education program in the Madison, Wisconsin school district creating safe and productive classroom communities.

Dick Hammond

Dick has been facilitating corporate and non-profit organizations for 30+ years. He and his wife, Lura, own and operate the Leading Edge Challenge Course at Stony Ranch.

Lura Hammond

Lura is the owner of Leadership On The Move, LLC and is a PVM of ACCT. He has been facilitating corporate and non-profit groups for over 30+ years.

Korey Hampton

Korey is the Owner/Operator of a zipline canopy tour, a trainer and inspector for two area PVM's, and the Vice President of the NCAAA (North Carolina Aerial Adventure Association).

Kathy Haras

has worked at Adventureworks! Associates, Inc. in Canada for 20 years including 10 years as vice-president. She is a qualified challenge course trainer, installer, inspector, and designer. She is a certified ACCT Level 2 Inspector Supervisor and an Ontario TSSA zip line mechanic. Kathy currently serves as an ACCT PVM accreditation reviewer, is the Design, Performance, and Inspection Committee Chair, and a member of the Standards Development Committee. Kathy has a Ph.D. from Texas A&M University in Recreation, Parks and Tourism Sciences.

Micah Henderson

Micah Henderson has 20 years of experience in the challenge course industry, has volunteered on several ACCT committees and contributes to the ASTM F2959 task group for Aerial Adventure Courses.

Floyd Hinman

Floyd's experiences in mental health and experiential education prompted an interest in utilizing experiential methods to ask impactful questions with communities. He loves long walks in the woods and romcoms.

David Horan

Dave Horan has been building ropes courses and zip lines since 2006. He's the vice-chair of the Design, Performance and Installations Standards Panel and CEO of the Adventure Development Team.

Kurt Horcher

Kurt facilitated groups in various outdoor experiential and adventure educational situations and joined up with Experiential Systems, Inc. in 2005, to become more involved with other aspects of the industry.

Eric Howden

Eric has worked in adventure education since 1996 as a wilderness expedition instructor, team building facilitator and program administrator with organizations such as Outward Bound, AMC and George Williams College.

Lisa Hunt

Lisa's expertise has been developed over twenty years of training for PVM's with schools, camps, and organizations around the world for . She has co-authored 5 publications in the field.

Keith Jacobs

is the President of Experiential Systems, Inc. Keith is a Level 2 ACCT Inspector Supervisor and NAARSO Level 1 Certified Inspector. Keith is a member of the ACCT ANSI Consensus Group, Inspector Certification Panel, Standards Development Group and Government Relations Committee and ASTM 2959 Work Group. Keith has an MS from Western Illinois University in Recreation Parks and Tourism and has worked professionally in the challenge course industry for 23 years.

Ken Jacquot

Ken is an old and 'in the way' owner of Challenge Towers, Aerial Adventure Technologies, and High Gravity Adventures, and has 30yrs industry experience including serving on the ACCT BOD.

Nat Johnson

Nat has been in the industry for 13 years. Currently he does a bit of everything with Experiential Systems. When he's not on the road, he's probably in his garden.

Natalie Justice

Natalie has facilitated for various organizations throughout the US since 1999. She manages the Broward College Tigertail Lake Recreational Center in Dania Beach, FL, and trains for Rope Works Inc.

Rick Kahl

Rick Kahl, editor of Adventure Park Insider, has been a business editor since 1980. He was part of the team that conceived and launched Adventure Park Insider three years ago.

Skip King

30 years of public relations experience. Independent consultant since 2001, with a primary focus on issues and crisis management in for- and not-for-profit active outdoors industries.

Cliff Kirk

Cliff Kirk is a Certified Safety and Health Specialist and manager of Vertical Access a Petzl Technical Partner.

Rich Klajnscek

Owner of Sea Fox Consulting, is a well-known leader in the challenge course industry. He is a licensed mechanical engineer who has been involved with all facets of the challenge course industry over the past twenty-eight years. He led the development of industry standards since ACCT's beginning in the early 1990s and was the Design, Performance and Inspection (DPI) Standards Committee chair from 2004 to 2016. He now chairs ACCT's new Standards Development

Committee and is part of the ASTM Aerial Adventure Course Standards effort.

Thomas Kratsch

Tom is President of TRK Creative Group, a digital marketing agency and marketing consulting group that works with activity and tour companies to grow their guest counts and revenue.

Pamela Krist

George Mason University, The EDGE Challenge Course facilitator and an international consultant for inclusive development. She has been an advocate for the implementation of evidence-based accommodations for students with disabilities.

ValdoALLEMAND

ValdoALLEMAND is a PVM who has extensive knowledge and experience in designing and building aerial adventure parks and zipline tours that bring smiles to guests and profits to owners.

Lizzie Lange

Lizzie Lange, CEO of Circle Up Consulting, has worked in the field for over seventeen years, directing challenge courses, teaching in higher academia, and facilitating experiential education.

Craig Langer

Craig Langer is founder, CEO of Flybook, reservation software used by adventure parks to support their business. Langer works daily with builders/owners/managers on understanding, and resolving, operational challenges with software.

John Lazarus

John Lazarus has been providing full challenge course services to nonprofit and educational programs for over 36 years, the last 21 years as the owner of Northeast Adventure, LLC. His ACCT experience includes Chair of the Design & Installation Standards Committee, Member of the Board of Directors, Chair of the ANSI Task Force and current Chair of the Consensus Group.

Michael Lee

Michael has been involved in the fields of education, counseling, corporate training, and facilitation for the past 16 years. His passion is connecting others through meaningful interactions and love.

Dave Leonard

I am a Board Certified Master Arborist and a Registered Consulting Arborist with 40+ years experience and regularly present at conferences about Tree Care with special emphasis on Soil Biology.

Brian Lisson

Brian Lisson is the President of Adventureworks Associates, Inc, a Professional Vendor Member of the ACCT based in Canada.

Jason Marker

Jason currently serves as the chair for the Educational Use Affinity Group, is the Challenge Course Manager for Lutherhaven Ministries and also helps train for Synergo in the Inland Northwest.

Erik Marter

Erik Marter is the CEO of Synergo, LLC an ACCT PVM based out of Portland, OR. His passion for people, quality programming and products comes through in his entertaining presentation.

Maddy Massoud

Director of Training of Adventure Experiences

Joel McCombs

Director of Training and Certification at Challenge Towers Joel, a work-at-height training expert with over thirteen years experience, specializes in challenge courses, rock guiding, mountain rescue, and rope access curriculum.

Sarah McNichols

Sarah has ten years of experience leading climbing summer camps and has found simple tools to help form mutual trust between operator and participant, leading to a fun, safe experience.

Dave Meeker

David Meeker is senior editor of Adventure Park Insider. He previously held positions as the communications manager and marketing director at Mount Snow, Vt., orchestrating all media relations and PR.

Guy Meilleur

Guy Meilleur, ISA Board-Certified Master Arborist, is a former Instructor at Duke University. Guy chaired ANSI's tree inspection standard committee, and manages trees to improve their health, stability and longevity.

Jack Moeding

Jack's first zip line experience was 1984. He has been involved with the industry ever since. A former course facilitator, operator, part time builder of climbing walls and ropes courses, to designer and tester of fall equipment, and now a full time safety manager of a large construction company, Jack's experiences with working at heights and the OSHA regulations spans over 30 years.

Robert Monaghan

Robert Monaghan is President of Hibbs Hallmark Insurance Agency and is a Certified Insurance Counselor. HHC is one of the nation's leading providers of insurance to the outdoor recreation industry. Robert developed an insurance program for the members of ACCT in the early 1990's and that program continues today.

Alex Moore

Alex is the Director of Training at Synergo, LLC an ACCT PVM based out of Portland, OR. He writes operations manuals and creates dynamic training for clients throughout the country.

Rachel Moore

Rachel Moore is a digital communicator fluent in topics of social media, livestreaming, and marketing. She is the social media guru for Strategic Adventures and the founder of Really Social.

Charles Lee Mudd Jr.

Charles is an internationally recognized attorney with more than 20 years legal experience. For the last 16 years, he has operated his own firm, Mudd Law, in areas of startups, business, IP, technology, Internet, and space. He serves on the Board of Directors for ITechLaw, as well as other diverse leadership positions with state bar associations.

Don Nagy

Don is a former Social Worker with over 30 years of experience working with groups on Challenge Courses. Currently he is a Project Manager and Trainer with Experiential Systems, Inc.

Ruthie Lile

I am the Marketing & Sales Manager for High Gravity Adventures in Blowing Rock, North Carolina. We are an aerial adventure park & zip line tour.

Cathi Neal

Founder and Executive Director of Changing Course Foundation, a non-profit organization that provides Professional Staff Development, Experiential Therapy for Substance Abuse Treatment Centers, Business and Life Coaching.

Gary Nesbit

Gary Nesbit is the Sr. Director of Young Life which operates over 25 challenge courses in North and Central America.

Luke Nipper

Luke holds a Masters in Applied Communication from UA Little Rock and has been facilitating outdoor programs since 1998. He is the CM for the University of Arkansas: 4-H ExCEL.

Bodhi Ogle

Owner/Operator of Smoky Mountain Ziplines in Pigeon Forge, TN. I've guided tours, trained guides, and hung out online since 2009 and hope to keep it up for years to come.

Ryan O'Grady

Ryan O'Grady is the world's foremost expert in digital photo and video solutions for the adventure tourism industry with specialized knowledge of the benefits of photo and video referral marketing.

Chris Ortiz

Chris teaches team development, leadership, and group dynamics at Penn State University and is the Shaver's Creek Team Development Center Program Director. He also moonlights as a PVM trainer.

Carl Petersen

Carl Petersen, currently director of engineering at Nicopress, has spent most of his professional career in R&D of electrical/mechanical devices, connectors, and sensors. He currently holds more than 14 patents in products developed for Bendix, Burndy, 3M, GE, PMI, and Channel Products. Carl was educated at Binghamton University – Watson Schools of Engineering and graduated with MSME and BSET degrees. He may be contacted at the Nicopress in Cleveland, Ohio at 216-361-0221 x132 or cpetersen@nicopress.com.

Rich Petteruti

The Adventure Guild- Director of Challenge Course Services. Lead Builder, Lead Trainer, Programming Specialist. 20+ years of experience in the Challenge/Ropes Course industry.

Lori Pingle

Lori is an owner of the Adventure Development Team and ZipZone Outdoor Adventures. She has served on numerous ACCT Committees, and a founding member of the Ohio Zip Line Association.

LilliAnn Plourde

LilliAnn has been working as a facilitator for 3 years, and is a Challenge Course Manager at CU Boulder. She is passionate about diversity in outdoor education.

Noel Pompa

Noel has been training groups all over the world for the last 30 years. He can work with any group and his love of facilitating is contagious.

George Powell

Developer/Owner/Operator Highlands Aerial Park And Sky High Hurdles, member of ACCT finance committee and NCAAA.

Brian Pritchard

wandering and wondering for 50 years plus.

Kai Quizon

Undergraduate engineering student

Brenda Reed

Director of Training and Other Important Stuff. Brenda is passionate about cross training industry information and providing relevant and current information for trainers to equip themselves with when training practitioners.

Marc Reich

Since 2012, Marc Reich has conducted extensive zip line testing and new product development as the Senior Product Development Engineering for Head Rush Technologies in Boulder, CO.

R. John Reidy

R. John is a first year graduate student at Springfield College working on a MS in Industrial Organizational Psychology. He has spent the last few years working in outdoor education and camping with the YMCA and currently holds a position of Graduate Assistant in the Office of Y Relations at Springfield College. He has been working in the challenge course industry on and off for almost 10 years and is hoping to find a career path that meshes the worlds of Organizational Psych and Experiential Learning.

Richard Reynolds

Rich Reynolds is a design engineer with 18 years' experience. He has 3 textile patents in industrial fall protection. He is now the director of engineering at Head Rush Technologies.

Michael Rickerd

Michael A. Rickerd, E.I.T. is a Structural Designer at Signature Research focusing on the design and engineering of aerial adventure courses.

Rachel Robinson

Rachel has worked in the Challenge Course industry throughout the US and abroad since 1993. She is the owner of Bootprints Inc., and a Lead Trainer for Signature Research Inc.

Cory Rossnagel

Beginning in the world of film, Cory has worked for such production companies as Big Up Productions, Reel Rock Film Tour and Laika Studios.

Jason Ryba

Jason is currently director of a university ropes course, with experience in facilitation, training, building, and inspecting for an ACCT PVM. A proud Wisconsinite, you will hear a slight accent.

Nicolas Salibrici

I am currently a lead facilitator and program director for Team Adventure and I am also the director of a not-for-profit called the Adventure Leadership Foundation.

Christian Santelices

Christian is an internationally certified mountain guide and member of the National Instructor Team for the American Mountain Guides Association and operations manager of the Treetop Adventure at Snow King.

Kay Schuster

As the Adventure Product Manager of EDELRID globally, Kay is passionate and enthusiastic about pushing challenge course safety gear and inventory management forward. Kay's experience in product development, from PPE Equipment, helmets, avalanche backpacks, and even concept cars; has helped position EDELRID as one of the most innovative and versatile brands on the market today.

Rohan Shahani

Rohan is the Director of Training of Challenge Works and specializes in risk assessment and identification of normalized risks in challenge course, canopy tour, and adventure training programs.

Stephanie Sibille

Stephanie brings over a decade of adventure industry experience and business acumen. She's responsible for creating/editing Strategic Adventures publications, and is known for her creativity and obsessive attention to detail.

Shelly Sicat

Graduate engineering student

Timothy Slape

Timothy Slape is an I.S.A certified arborist with 20 years experience in outdoor leadership, education, and challenge course work. Tim is interested in how we interact with nature.

Michael Smith

Founder of ArborTrek Canopy Adventures and President of AdventureSmith, Inc. 25 years of experience developing and operating adventure programs.

Matt Snow

Matt has operated, supervised and managed challenge course operations in Colorado for over 10 years and continues to help lead all

challenge course operations at our over 25 facilities nationwide.

Ivaylo Sotirov

Mr. Ivaylo Sotirov has over 12 years of experience in the Amusement sphere. He is the CEO of Walltopia Adventure USA and has big ambitions for the Amusement Industry.

Jennifer Stanchfield

Jen's depth of experience and creativity is evident in her innovative yet practical workshops and publications in which she incorporates the art of facilitation with the latest neuroscience research.

Mandy Stewart

CEO (and Training Maven), Experiential Resources. Mandy's mission as a trainer and mentor is to create thinking practitioners. She digs well-sequenced trainings with diversified instruction.

Don Stock

Don Stock is the co-owner of The Adventure Guild, an ACCT PVM specializing in both traditional challenge course and commercial aerial adventure courses, as well as programming and operations.

Lauren Stover

Lauren Stover is the Leadership Challenge Course Manager at the Georgia Institute of Technology and has worked in the field both directing challenge courses and providing experiential education opportunities.

Barney Straus

Barney Straus is the founding director of Adventure Forward Therapy, an adventure-based counseling practice in Chicago. He specializes in programming to assist people recovering from addictive behaviors.

Mark Suroviec

Mark Suroviec is the Coordinator of Resources & Training for WinShape Teams in Rome, GA and a Signature Research trainer. He has been a program designer and game-maker-upper since 2002.

Mark Taber-Miller

Mark is the founder and owner of Spirit Adventures. Mark has 30 years experience in the industry, currently serves on ACCT's ICE Panel and received ACCT's Community Award in 2016.

Courtney Terilli

After finding her passion in the industry, Courtney now serves as the Challenge Course Graduate Assistant at the University of Mississippi, with aspirations of conducting adventure therapy on challenge courses.

Kristin Thompson

Kristin Thompson is Lead Facilitator for WinShape Teams in Rome, GA and a ninja of graphic design. Do not let the soft-spoken demeanor fool you...she means business!

Jason Thornton

Jason Thornton has been providing outdoor experiences since 2005. Jason has worked as a park ranger, white water guide, and now manages outdoor activities and ropes course programs for BYU-Idaho.

Josh Tod

Josh is President of Rope Works Inc.

Kelsey Tonner

An experienced, global tour guide and founder of the Be a Better Guide Project. Shortlisted for the 2015 World Guide Awards, Kelsey helps tourism businesses create memories of a lifetime.

Kevin Trump

Kevin is the Director of Facilitation at Synergo, an ACCT PVM based out of Portland, OR. Having over 10 years facilitation experience he brings a passion for play and education.

Scott VanderWey

Scott VanderWey is the Director of 4-H Adventure Education for Washington State University Extension 4-H Youth Development. He has 25 years' experience in the challenge course and Adventure education industry.

Andrea Vogt

Andrea is the Training Director for Experiential Systems, Inc. (ESI). She has been in the challenge course industry since 2005 and is passionate about program design and innovation.

Kim Neal Wasserburger

Kim Neal Wasserburger-M.S.W. 29 years teaching experiential education classes. AEE Karl Rhonke Creativity Award recipient. Certified rock-climbing instructor, CCM, experiential consultant. Utilizing expressive arts and adventure programming discovers creativity each day.

Josh Williams

Director of Operations over AE Colorado

Melanie Wills

Melanie is the Director of Outdoor Education at Bradford Woods. She works with a variety of populations including youth/adults with disabilities and those experiencing trauma. She is completing her MPH.

Luke Winkler

Luke has been a professional in the industry for over 10 years, involved in all aspects of both traditional and pay to play courses around the world.

Jennifer Winters

With over 10 years of experience in digital marketing, Jennifer has served in both Account Director and Strategy roles. Working with a variety of clients across industries including sports, tech, fashion and consumer packaged goods, Jennifer strives to look at the big picture to provide strategic consultation that gets results. She lives in Charlotte, NC with her husband, daughter and son, and 2 dogs.

Jeremy Yarbrough

Jeremy Yarbrough, Sr. Coordinator for Outdoor Adventure at Baylor University, has worked in the outdoor field for 18 years and currently directs Baylor's Challenge Course program.



An enormous THANK
YOU to the ACCT
Conference Work Group,
Staff, and numerous
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event possible!



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