

2020 International Conference & Exposition Registration Brochure



February 6-9, 2020, Raleigh, NC, USA

2 Conference Overview



Who should attend?

This conference is open to everyone, people from all facets of the industry, with all levels of experience are welcome. ACCT takes pride in the diversity of our community. Because of this attendees will always find workshops to benefit from, and other professionals to connect with. Here's a snapshot of the people we welcome every year:

- Managers, guides, facilitators, therapists
- Designers, installers, inspectors, engineers
- Trainers, consultants, researchers, mentors
- Manufacturers, retailers, software developers
- Administrators, current and future site owners
- Lawyers, insurance brokers, risk managers

ACCT is home for us all, and we all gain from our collective experience in every facet of the industry there is. Join us in Raleigh!

About ACCT

Founded in 1993, the Association for Challenge Course Technology (ACCT) is an international trade association dedicated to standards, government relations, credentialing, professional development and advancement of our members. ACCT is an ANSI Accredited Standards Developer, and the ANSI/ACCT Challenge Course and Canopy/Zip Line Tour Standard is a respected reference for the international industry at large. ACCT continues to be the leading resource and network for professionals who design, install, and operate educational use, recreational, and commercial based programs, as well as for businesses who provide equipment, training, and other critical services to our worldwide community.

Conference Workshop Tracks

Take part in networking and professional development opportunities led by representatives from all sectors of the industry. In addition to the trainings and certifications offered, there will be more than 120 workshops of all different levels for you to choose from. The presented workshops fall into one of five different Conference Tracks:

- FP – Facilitation & Programming
- IB – Industry & Business
- OM – Operations & Management
- TT – Technical Topics
- DEMO – Demonstration

Information about individual workshops will be posted on the ACCT conference website. Continuing Education Units (CEUs) will be available again this year for the conference sessions.

Thank you,
Tier III Sponsor!

A E R I A L
ADVENTURE TECH 

Conference Overview 3

Trainings & Certifications

There will be 5 certification and training courses offered before the conference, as well as the Inspector Certification Program Prep Course, followed by ACCT Inspector Certification Exams on Sunday.

- Professional Inspector's Forum: Tues. 2/4
- ZipSTOP Installer / Inspector Course: Tues. 2/4 & Wed. 2/5
- In-house Inspector Certification: Wed. 2/5
- Petzl Inspection of PPE Competent Person 2/4 & 2/5
- ACCT Inspection Certification Prep Course: Thurs. 2/6
- Challenge Course Practitioner Certification Exam: Sun. 2/9

Opening and Awards

One of the aspects of a community is getting to know one another. Introductions at the opening and awards ceremonies can help match faces with names. Attending the Awards Ceremony is always a fun experience!

Pre-Cons/Post-Cons

We are pleased to present you with a wide choice of Pre-Conference workshops this year. Pre-Conference sessions will take place on Thursday, February 6, 8:30 am - 3:30 pm. These learning opportunities provide a chance to explore a specific topic in depth with an experienced presenter.

Exhibit Hall

The heart of the conference is the Expo in our exhibit hall. The Expo offers a full range of exhibits - equipment, resources, and services - that support all aspects of the challenge course, zip/canopy tour, and aerial adventure industry. The receptions in the exhibit hall are a highlight for both exhibitors and attendees, as they promote an environment for networking and the exchange of industry products, services, and information. Companies interested in exhibiting should contact HPN Global aspearman@hpnglobal.com 858-774-4503.

Networking

Along with the great professional development opportunities, conference attendees report networking as being an important factor in their attendance. From our various events and conference receptions, to the ACCT Olympics, we have some fun and exciting things lined up for our attendees, allowing them to connect both in and out of workshops.

Annual Meeting

NEW SCHEDULE!
Friday, noon!

The Annual General Meeting is open to everyone and is a great way to find out what is going on inside the Association. Come be a part of this meeting and meet the Board of Directors as they discuss and report on Association business. Presentations throughout the workshop sessions also offer opportunities to interact with the board members, and explore topics in depth with committee members and other leaders in the Association.

Advertising

This is a perfect way to be seen by buyers at the conference. If you're interested in purchasing advertising space as a tier sponsor for the digital conference program, see the [2020 ACCT Prospectus](#) for details or contact HPN Global aspearman@hpnglobal.com 858-774-4503.



4 Conference Happenings

90 Minute Workshops

Full conference attendee registration grants access to a plethora of opportunities, but one of the greatest draws is the 120+ general conference sessions. These ninety-minute sessions are offered over the course of two days (Friday & Saturday) on a first come, first served basis. No need to pre-register for these, you just need to have your conference ID badge and arrive early - we do close the doors once rooms have met maximum capacity for fire code. There will be a variety of learning opportunities for individuals with varying skill sets and interests. We will be loading detailed information on each session including presenter bio(s), course description, and learning objectives onto the conference website for you to preview all offerings in advance and make your plan!

ACCT Olympics

Come join the fun at the ACCT Olympics! This long-standing event consists of small groups competing against one another in an effort to be the overall winning team! The competitive events offered will be developed based on five different industry tracks: Canopy & Zip Line Tours, Facilitation & Programming, Industry & Business, Operations & Management, and Technical Topics. Teams can be established prior to the conference or can be formed at the conference with your newly made friends. Expect to see some new events along with some of your favorites. Participate or spectate, but don't miss the fun!

Receptions and Other Fun

Thursday evening, join the fun in Exhibit Hall A at the Raleigh Convention Center as we kick off conference festivities. Don't forget to stop by the ACCT Booth to meet the Tech Talk Series Presenters!

Friday evening, celebrate with everyone in the ballroom at the Raleigh Convention Center for the industry awards.

Saturday evening, finish up your conference experience by joining everyone at a local venue for a night of fun and networking!

All receptions are open to all registered attendees. It's going to be EPIC!

Silent Auction

With attendance from all over the globe, the HOMETOWN AUCTION is always a win! This style of auction provides an opportunity for all attendees to show their pride in their hometown and / or community by donating an item that shares where they come from. Proceeds from the auction go to ACCT's conference scholarships and special projects. To make a donation, contact Melissa Webb at melissa@acctinfo.org or bring your donation to the conference.



Conference Opportunities 5



Service Crew

Service Crew members, the “Yellow Hats,” assist in many areas of conference operations. Service Crew members are expected to work approximately 17 hours during the conference. In return, registration fees will be reduced by half of the conference registration fee. This is a great way to learn more about the conference and get connected to others in the industry. Interested persons must submit an application, available on the ACCT [conference website](#). For further information, contact Leigh Carruth or Carina Surface at acctcrew@gmail.com.

Sponsorship Opportunities

There are many different opportunities to sponsor various events at the Annual International ACCT Conference & Exposition. It's a great opportunity for your company name and products/services to be promoted to industry buyers.

If you are interested in finding out what events are eligible for sponsorship, see the [2020 ACCT Prospectus](#) for details, or contact HPN Global aspearman@hpnglobal.com 858-774-4503.

Scholarships

ACCT will be providing four scholarships to attend the conference. Thank you to those of you who have donated and purchased auction items. A portion of those proceeds help make our scholarships possible! **Applications are due by Friday, October 11, 2019**, and can be found on the ACCT [conference website](#). If you have additional questions, contact Melissa Webb at melissa@acctinfo.org.

“I was honored to be a scholarship recipient for the 2019 International ACCT Conference & Expo in Denver, CO. It was a fantastic experience! I was able to not only meet the people behind the biggest names in our industry, but they were so generous in sharing their time, knowledge and experience! I was able to explore career paths and examine my own facilitation practices. I also have a lot to share with my staff: some new activities, some new ways to use old props and activities, and a new perspective on training in general. This conference was the first page in a new chapter for me. I'm looking forward to what lies ahead as the book unfolds.”

--Lucinda Martinelli

2019 Conference Scholarship Recipient

Demo Workshops

Have a product or service you want us to learn more about? Be sure to secure a Demo Session slot! Registration for all Demo Sessions will be available via the Exhibitor Registration by clicking [here](#).

6 Preliminary Schedule

Monday, February 3, 2020

8:30 - 5:00 Certification / Training Courses

Tuesday, February 4, 2020

8:30 - 5:00 Certification / Training Courses

Wednesday, February 5, 2020

8:00 - 5:00 PVM Symposium
8:30 - 5:00 Certification / Training Workshops
11:00-5:00 Exhibit Hall Move In
2:00 - 7:00 Registration Open
2:00 - 4:00 Service Crew Training
7:00 - 9:00 ACCT Volunteer Social - All are welcome!

Thursday, February 6, 2020

7:30 - 8:00 Registration and Information
8:00 - 5:00 Exhibit Hall Move In
8:30 - 3:30 ACCT Inspector Certification Prep Course
8:30 - 3:30 Pre-Conference / Training Courses
4:00 - 5:30 Opening Ceremony & Tech Talk Series
6:00 - 9:00 Exhibit Hall Open
6:00 - 8:00 Reception

Friday, February 7, 2020

7:30 - 5:00 Registration and Information
8:00 - 8:20 1st Time Attendee Orientation
8:30 - 6:15 Workshop Sessions
8:00 - 11:00 Exhibit Hall Appointment Only Hours
12:00-1:00 Annual General Meeting - All Welcome!
1:00 - 7:00 Exhibit Hall Open
6:00 - 7:00 Cocktail Reception in Expo
7:00 - 10:00 Awards Ceremony - All Welcome (*must register*)!

Saturday, February 8, 2020

7:30 - 12:00 Registration and Information
8:30 - 4:30 Workshop Sessions
9:00 - 2:00 Exhibit Hall Open
2:00 - 8:00 Exhibit Hall Move Out
4:30 - 6:00 ACCT Olympics - All Welcome!
7:30 - end Off-site Networking Event - *Tentative*
All Welcome!

Sunday, February 9, 2020

8:00 - 12:00 ACCT ICE Exam
8:00 - 5:00 Post-Conference Sessions

We've revamped the general conference schedule to create a more efficient and pleasant conference experience.

Please look closely as there are several changes.

Important Dates

September 2019

All presenter agreements must be signed and returned to ACCT.

Online registration opens for the Annual International ACCT Conference & Exposition.

Friday, October 11, 2019

Scholarship application deadline.

Monday, October 28, 2019

Early Bird registration ends. All check payments for this rate must be postmarked by October 28.

Monday, December 2, 2019

Regular Registration ends. All check payments for this rate must be postmarked by December 2.

Monday, January 6, 2020

Late Registration ends. Attendees registered after this date will be considered a walk-in registration.

Tuesday, January 7, 2020

On-site / Walk-in Registration rate goes into effect.

Monday, January 13, 2020

Last date to book at the [Raleigh Marriott City Center & Sheraton Raleigh Hotel](#) at the ACCT rate. Make your reservations early! All conference attendees booking a room after this date will not be guaranteed the group rate and will be responsible for paying a higher room rate (if space is available).

Please note: the room block may sell out prior to this date, so ***please make your reservations early.***

	Early Bird Rate	Regular Rate	Late Rate	Onsite Rate
Categories	Ends 10/28/19	Ends 12/2/19	Ends 1/6/20	Begins 1/7/20
ACCT Member	\$475	\$515	\$570	\$590
Non-Member	\$605	\$645	\$700	\$725
Full-Time Student/Military (w/ID)	\$375	\$425	\$485	\$515
Exhibit Hall Only	\$245	\$295	\$345	\$370
Service Crew (must apply)	50% off	50% off	50% off	50% off
Primary Presenter (must apply)	50% off	50% off	50% off	50% off
One Day Full Pass (on-site only)				\$325
One Day Expo Only Pass (on-site only)				\$125

- Registration is only available online at www.acctconference.com.
- Your registration is not complete until payment is received by the ACCT office.
- Registrations must be complete in order to lock in your rate.
- Check payments will not be accepted after January 13th, 2020.
- All registrations are subject to a \$3.75 CVENT processing fee.
- Full Time Students & Military must submit copy of ID to receive discounted rate.

ACCT reserves the right to audit all registrations. Should the individual register him or herself in an incorrect registration category or with a discount code to which they are not entitled to use, ACCT will reassign the delegate to the appropriate registration category. Any fees or additional costs outstanding as a result of the reassignment of the registration category need to be paid in full prior to registration onsite.

Cancellation Policy

Cancellations must be submitted in writing by email to melissa@acctinfo.org. All cancellations received by ACCT on or before December 16, 2019, are entitled to a refund, minus a \$150.00 processing fee. Cancelling a paid registration in order to accept a complimentary or discounted registration is only allowed on or before December 16, 2019, and will be subject to the \$150.00 processing fee. No refunds or credits will be given to registrants who cancel after December 16, 2019, or who fail to attend the Conference – absolutely no exceptions will be made for any reason, including illness, medical, family emergencies, or weather conditions. Substitutions for paid registrants may be made at any time. However, written notice is required, and for complete accuracy, must include all pertinent changes for the substituting attendee. Should a full refund for the registration fee be required to the original attendee's credit card, then all required credit card information for substituting attendee must be provided in order for the new transaction to be processed at the same time. No payment changes will be accepted at a later date. Service Crew applicants please see application form for waivers and exceptions.

8 Tech Talk Series

With the significant growth we've experienced in the industry over the years it has been increasingly challenging to find an opening keynote presentation that truly resonates with our entire community. In an effort to ensure every person in attendance gets something out of the opening ceremonies we are offering a series of four fifteen minute talks (similar to Ted Talks) which we are referring to as "Tech Talks". The topics and speakers have all agreed to do a brief presentation on the topics listed below. In addition to Tech Talk presentations these presenters will be doing a deeper dive into their Tech Talk topic in either a 90 minute session or a pre-conference workshop. Each presenter will also spend some time at the ACCT booth following the Opening Ceremonies to interact with each of you. We invite you to join us for our Tech Talk Series in Raleigh on Thursday afternoon!

Adventure Psychology, A Paradigm for Growth

Presenter: Chris Schuhmann



Chris graduated Summa Cumme Laude from the University of Kentucky with two degrees in English Literature and French Language. Realizing his passion for adventure and novel experiences during his study abroad experience in

France, he then pursued a Master's degree in French literature at the University of Colorado at Boulder. This opportunity allowed him to explore mountaineering in the Rocky Mountains, teach French courses at the university level, and spend a year in the Loire Valley giving English instruction at the local university in Tours, France. Now happily installed in the Rocky Mountains for over 13 years, Chris has also accrued a wealth of experiential education training and experience in backcountry travel and group facilitation skills with over 10,000 hours of experience, expertise that he regularly uses to foster growth in his students. Chris currently works as a middle school French teacher and Challenge Course Manager at Dawson School in Lafayette, Colorado where he instructs three daily French courses and an Adventure Psychology curriculum which teaches students to pursue responsible risk taking through experiential education. Each summer, Chris travels to a different country and shares his passion and expertise while introducing students to adventure and international travel. He has guided student trips in the United States, Canada, Peru, Tanzania, Thailand, Laos, the Dominican Republic, Guadeloupe, Costa Rica, and of course, France. Chris is fluent in French and proficient in Spanish. He is also passionate about photography and high altitude mountaineering.

Augmenting Customer Experience with Mixed Reality

Presenter: Jeremie Bacon



Jeremie is an entrepreneur with a 20-year track record of success in product development, organization building, sales and marketing execution, corporate operations, and financial management. He is a managing partner of The Forge

Adventure Parks, a public / private social enterprise he co-founded in 2016 to design, build, and operate adventure parks that celebrate the natural environment, build community, and enable participants to pursue personal achievement. Additionally, he serves as CEO of Imagineer Technology Group, which provides software and services to asset management firms that support their investor relations, reporting, and fund marketing functions. He is also the founder and Chairman of Takoyama Labs, a mixed reality software development studio creating applications for the outdoor recreation and education industries. Jeremie also serves as Chairman of the Illinois Technology Association, an organization which partners with its 450+ member companies and the broader technology ecosystem throughout the state of Illinois.

He holds a master's degree in Technology Entrepreneurship from the University of Maryland College Park, a research diploma in Japanese and Economics from the University of Tsukuba, and a bachelor's degree in International Studies and Global Economics from Brigham Young University.

Diversity in the Outdoor Industry: It's not just black and white.

Presenter: Rachel Maestri - Hailey



Rachel, a former chef and graduate of Johnson & Wales University, comes to Zoar with a background in guest services and the ropes course industry, as well as a passion for the outdoors after a career shift in 2008. Rachel holds several rock-climbing certifications with the AMGA and is an avid climber. She spent her seasons before Zoar leading youth and college adventure programs at Project Adventure. As the canopy tour manager at Zoar, she has taken her love of adventure, experiential learning, and creativity to new heights by overseeing the program, and takes a special interest in the New Guide and Trip Leader Training programs. Her WFR certification, connection to guests, and attention to detail ensure that Zoar Zipline Canopy Tours run in excellence. In her off time, Rachel can be found adventuring with her 4-year-old daughter.

Key Insights into Industry Data

Presenter: Sarah Borodaeff



Sarah Borodaeff is the research editor and project manager for Adventure Park Insider magazine. She manages and directs the annual State of the Industry survey and its resulting reports that analyze data, trends, market drivers, and business models for the aerial adventure industry. Sarah curates and develops content for all of Adventure Park Insider's channels, including the print magazine, social media, and adventureparkinsider.com. She also manages educational programming for Adventure Park Insider's sister publication, SAM (Ski Area Management) magazine. Sarah is an experienced zip line guide and ski coach.



10 Pre-Conference Workshops

ACCT Inspector Certification Prep Course

Thurs. February 6, 2020

Presented by: ACCT Staff \$260

Description: This course will provide an overview of the ACCT Inspector Certification program, relevant industry standards, and information on the skills and knowledge that inspectors of all areas of the industry should be aware of. Recommended for those taking the ICE exam on Sunday, February 9, 2020.

ACCT Inspector Certification Exam

Sun. February 9, 2020

Presented by: ACCT STAFF

In-House Inspector

Level 1: \$165

Level 2: \$165

Supervisor Endorsement: \$55

Four Year Re-Testing: \$185

Professional Inspector

Level 1: \$240

Level 2: \$240

Supervisor Endorsement: \$55

Four Year Re-Testing: \$260

All applicants are required to pay a \$125 application fee. All transactions are subject to an online service charge. This includes 2-year certification renewals.



In-House Inspector, Level 1 or Level 2

This certification is designed for those individuals who perform the Operator Operational Inspections for their own organization as described in Chapter 1, Section B.1.3 of the ANSI / ACCT 03 – 2019 Standards.

Professional Inspector, Level 1 or Level 2

This certification is designed for the individual working for a legally licensed business that is properly insured to offer Professional (third party) Inspections as described in Chapter 1, Section B.1.2 of the ANSI / ACCT 03 – 2019 Standards.

Supervisor Endorsement

An applicant in a supervisory role can also apply for the Supervisor Endorsement (In-House or Professional) The applicant must meet the requirements for Level 1 or Level 2 Certification based on the level of inspectors that he/she supervises. This is an additional exam taken immediately after completing the respective Level 1 and Level 2 exam/s for In-House or Professional Certification.

ACCT will offer a Prep Course on February 6, 2020 to assist the applicant in preparation for the exam/s. This course is a valuable opportunity to review materials and discuss questions pertaining to inspection knowledge and skills. This course is recommended but not required.

All applicants must complete an eligibility file to be approved by the ACCT Inspector Certification Committee. No applicant will be allowed to sit for the certification exam/s without an approved file. There is no WALK-IN option for this testing. You must apply and submit documents no later than January 15, 2020.

Follow the link below for Eligibility Requirements:

<http://acctcertifications.com/eligibility/>

Pre-Conference Workshops 11

Trainings and Certifications will be offered at various times between

TUESDAY, FEBRUARY 4 AND
SUNDAY FEBRUARY 9, 2020

There are several different courses being offered, plus the ACCT Inspector Certification Program.

Professional Inspector's Forum Pre-Conference

Tues. February 4, 2020

Presented by: Kathy Haras

Keith Jacobs

Rich Klajnscek

\$275

Kathy Haras is VP of Adventureworks! Associates, is a qualified trainer, installer, inspector, & designer and serves as a PVM reviewer, the DPI Committee Chair, & member of the SDC.

Rich Klajnscek, of Sea Fox Consulting, is a well-known leader in multiple challenge course disciplines. He is a licensed mechanical engineer who is chair of ACCT's Standards Development Committee.

Keith Jacobs is the President of Experiential Systems, Inc. and serves as an Inspector Certification reviewer and is the Vice Chair of the ACCT/ANSI Consensus Group and member of the SDC.

Description: This day-long session is designed for professional inspectors and builds on the success of previous year's events. The session will utilize a combination of prepared presentations and open forum discussions on current hot topics. Potential topics may include: standards interpretation – what does “fail” mean, terminations, foundations and ground anchors, zip line brake systems, and Life Safety Systems.

Petzl Inspection of PPE Competent Person

Tues. & Wed., February 4 & 5, 2020

Presented by: Cliff Kirk

\$975

Cliff Kirk is a Certified Safety and Health Specialist with 20 years experience. Manager of Vertical Access a Petzl Technical Partner.

Description: This course will train you to competently examine work-at-height PPE using the Petzl protocol and to create an effective PPE-management system helping you to meet regulatory laws, standards and manufacturing requirements for the inspection of your PPE by a competent person.

Operators, builders, managers, or anyone involved in inspection, training and maintenance of PPE for guests or employees may benefit.

Learning Objectives:

- Learn the legal and regulatory aspects of periodic inspection of PPE for protection against falls from height.
- Learn to competently examine work-at-height PPE using the Petzl protocol.
- Learn to create an effective PPE-management system.



12 Trainings & Certifications

zipSTOP Installer/Inspector Course

Tues. & Wed., February 4 & 5, 2020

Presented by: Luke Winkler

\$700

Luke Winkler has been involved in nearly every aspect of the Outdoor Adventure Industry over the past 15 years and currently works as the product manager at Head Rush Technologies.

Description: In this technical course we deep dive into how the zipSTOP functions and what we've learned by troubleshooting installs all around the world. Packed with requirement explanations and helpful tips, anyone who installs, inspects, or operates will benefit greatly from this information.

Learning Objectives:

- Fully understand how zipSTOPs function
- Why requirements exist
- How to install, inspect, and operate these devices

In-house Inspector Certification Course

Wed., February 5, 2020

Presented by: Kathy Haras

\$325

Kathy Haras is VP of Adventureworks! Associates, is a qualified trainer, installer, inspector, & designer and serves as a PVM reviewer, the DPI Committee Chair, & member of the SDC.

Description: This day-long learning opportunity has been designed specifically for in-house inspectors – individuals who are responsible for implementing the on-going inspection and monitoring system for a challenge course, zip line, or aerial adventure park operations. Whether you work at a long established traditional challenge course site, a large new commercial venue, or something in-between, expect to expand your skills and knowledge through a combination of hands-on experiences, photo review, and prepared presentations. In addition to knowing where to look and what to look for, this workshop aims to provide novice and experienced in-house inspectors with a systematic approach for deciding what to do with the findings arising from periodic internal monitoring. Participants should be prepared to be outdoors and climb.

Rescue Training: Static, Dynamic, and Improvised

Thurs., February 6, 2020

Presented by: Scott Schneider

Pete Sawyer

Mark Medlin

Katherine Miller

\$225

Scott Schneider is a Senior Lecturer of Outdoor Leadership in the Department of Health and Exercise Studies at North Carolina State University and is a certified ACCT Challenge Course Manager.

Pete Sawyer is a lead Trainer/Tester for Challenge Design Innovations, an ACCT PVM. Pete has over 30-years of experience working with rescue systems - from the traditional to the modern.

Mark Medlin is a Coordinator of Outdoor Adventures for the Wellness and Recreation Department at NC State University and is a certified ACCT Challenge Course Manager.

Katherine Miller is a current graduate assistant at the University of Arkansas and is a former Challenge Course Program Assistant for the Wellness and Recreation Department at NC State University.

Description: Rescue competency is a critical skill for all facilitators that's often under practiced. This hands-on session allows attendees to practice a variety of rescue techniques. It will look at principles for all rescues, then provide technical instruction in both traditional and alternative rescue systems for static and dynamic challenge courses. Specific examples from NC State's course will be shared.

Learning Objectives:

- Plan, perform and evaluate a variety of static, dynamic, and improvised rescues.
- Assist with preparing experienced operators for the Level 2 Practitioner Certification Exam.
- Reflect and assess their current courses' risk management and rescue protocols to emphasis efficiency and safety.

Certification

Challenge Course Practitioner Certification Exam

Sun., February 9, 2020 - OFF-SITE at NCSU

Presented by: Andrew Morris

Chris Kuczkowski

Level I \$225 | Level II \$275

Andrew has provided ACCT-accredited training & testing services for over 10 years as a part of the CDI team. He additionally serves on the Trainer Credentialing Task Force for ACCT.

Chris is a lead trainer for Challenge Design Innovations & works as a course operator during his days "off." He is known for his gentle & thorough approach to teaching.

Description: This workshop is designed for experienced operators seeking a Level 1 or 2 Challenge Course Practitioner Certification. Challenge Design Innovations will administer ACCT-accredited certification testing to include written & practical exams. Testing will take place at NCSU, a traditional-use challenge course. Candidates for certification testing must submit a portfolio & resume documenting eligibility for the corresponding level, type, & system.

Components & systems available for testing include: low/spotted, traditional static, vertical dynamic, & traversing dynamic, gravity-brake zip line, flying squirrel, & pumper pole. Contact katie@challengedesign.com if you are seeking certification in additional components or systems.

Learning Objectives:

- Obtain clear and constructive feedback on performance during written and practical exams for Level 1 or Level 2 Challenge Course Practitioner Certification; AND
- Understand the scope & limitations of Practitioner Certification and requirements for maintaining certification status; AND
- Obtain Level 1 or Level 2 Challenge Course Practitioner Certification; OR
- Obtain constructive feedback on requirements to remedy any failures and instructions for retesting.

Pre-Conference 13

In order for ACCT to accurately handle logistics for each pre-con / training course we require a minimum number of participants be pre-registered. ACCT will be making final decisions on these courses 30 days prior to the event. If a pre-con / training course is cancelled by ACCT a refund of that course will be offered to the registrant. ACCT is not responsible for any additional fees that may be incurred due to cancellations.

All Pre-Con Workshops will be held between **Tuesday, February 4** and **Thursday, February 6**.

Trainer's Forum: Building Quality Training Programs

Wed. February 6, 2020

Presented by: Rich Petteruti

Mandy Stewart

\$195

Rich Petteruti: Rich is the Director of Challenge Services / Partner for The Adventure Guild and oversees the Risk Management Team and Training Curriculum for the company.

Mandy Stewart: CEO (and Training Maven), Experiential Resources

Mandy's mission as a trainer and mentor is to create thinking practitioners. She digs well-sequenced trainings with diversified instruction.

Description: For trainers of all levels, this forum provides a venue to discuss Trainer Credentialing, Standards / Regulatory Issues, and Curriculum Development. The session will also identify and discuss topics attendees would like to explore. If you do any training at all you belong in this room!

Learning Objectives:

- Explore the importance of trainer credentialing and how the industry is addressing it.
- Receive and discuss Standards and Regulatory information regarding training and programming.
- Identify and share key components to Curriculum Development.

14 Pre-Conference Workshops



Demystifying the ACCT Operations & Training Standards

Thurs., February 6, 2020

Presented by: John Winter

\$195

John Winter is currently serving as chair of the ACCT Operation & Training Standards Writing Committee. He has served as chair of the Boy Scouts of America COPE & Climbing National Task Force from 2012-May 2018. He has been facilitating and managing challenge programs since 1988.

Description: This session will explain the structure and content of the ACCT Operation and Training standards and provide insights into how these standards can be used to guide the development of local operating procedures and in-house staff training programs.

Learning Objectives:

- Understand the structure and content of ACCT Operation & Training Standards
- Determine how the standards might be used to guide development of local operating procedures
- Determine how the standards might be used to guide development of in-house staff training programs.



Using Trees to Support Structures

Thurs., February 6, 2020

Presented by: Scott Baker

Dave Leonard

Timothy Slape

Jonathan Simmons

\$195

Scott D. Baker is an ASCA Registered Consulting Arborist, an ISA Board Certified Master Arborist with 40 years experience in arboriculture. Principal consultant with Tree Solutions Inc. in Seattle, Washington.

Dave Leonard is an ASCA Registered Consulting Arborist, an ISA Board Certified Master Arborist with 40 years experience in arboriculture. Dave provides professional tree care and consulting based in Kentucky.

Timothy Slape, an ISA Certified Arborist and Qualified Tree Risk Assessor with a strong ecological awareness. Tim has nearly 20 years of experience leading outdoor programs and construction projects.

Jonathan Simmons is an expert in arboriculture, working to ensure preservation, health and risk management. ISA Board Certified Master Arborist, and American Society of Consulting Arborists (ASCA) member.

Description: This will be an all day charrette style workshop. The four presenters will provide a starting point lecture to guide the days discussions. Participants will be asked to submit real life examples from their experience building in trees. Some of these will be used to stimulate discussions and sharing of knowledge. Everyone will learn something new!

Learning Objectives:

- Review of basic tree biology
- Review bio-mechanical principals.
- Gain a broad understanding of the issues that occur when living trees are used to support structures like challenge events, zip lines etc.
- Share knowledge and stories



Pre-Conference Workshops 15

ASTM F24 Standards: What to Know

Thurs., February 6, 2020

Presented by: Jeff Borba

\$195

Mr. Borba is a NAARSO Lv III, AWS CWI/CWE, PRI, QSI auditor/inspector. He is also incoming ASTM F24.61 subcommittees chairman (F2959) and task group leader for F2974 and Evolution.

Description: Workshop will review ASTM F24 standards and balloting requirements. This will include F2959 Aerial Adventure and supporting standards, such as F2291 (design), F1193 (manufacturing, installation and commissioning), F770 (Owner/Operator) and F2974 (Auditing/Inspection). Attendees will also review inspection findings from ASTM audits on Aerial Adventure Courses (AAC). Course curriculum is authorized by ASTM International.

Learning Objectives:

- How ASTM balloting process works.
- How to use F24 standards on Aerial Adventure Courses (AAC).
- Review actual inspection findings when using ASTM F24 standards.
- Welding and NDT requirements.

Understanding the Legal System and Environment

Thurs., February 6, 2020

Presented by: Ryan Johnson

\$195

Mr. Johnson is a recognized legal defense attorney providing corporate legal services and proactive defense work for ACCT PVMs.

Description: This workshop will equip attendees with a detailed knowledge of the legal system, the legal processes impacting an Operator & PVM; the anatomy of claims litigation and how actions, contracts, records, training, and inspections impact the outcome of a lawsuits. Actual case studies of past litigation will be used to explain the legal system along with future trends.

Learning Objectives:

- Understand the legal and litigation process.
- Identify key ways to fortify one's operation in today's growing litigation environment.
- Hope to effectively use contractual wording to protect your business.
- How current laws and litigation will impact your business and survivability into 2020 and beyond.

The Struggle is Real

Thurs., February 6, 2020

Presented by: Lisa Hunt

\$195

Lisa's expertise has been developed over twenty years of training for PVM's with programs and organizations around the world. She has co-authored 5 publications and presented at dozens of conferences.

Description: "It's a challenge course, not a success course" a practitioner said under his breath, as he watched a belayer give so much tension that it assists a climber across a traversing element. This workshop invites practitioners of facilitated challenge course programs to reflect on some fundamental leadership and program design questions about challenge and success.

Learning Objectives:

- Practitioners will consider how overall program design impacts how participants approach high elements.
- Practitioners will have the opportunity to reflect on how the truly approach real struggle, and honestly evaluate our motives for intervening.
- The workshop will include discussion about situations that may call for intentionally reducing struggle, or gearing a group toward success.

16 Pre-Conference Workshops

Team Building from the Toy Aisle

Thurs., February 6, 2020

Presented by: Dr. Matthew Broda

Trevor Dunlap

\$195

Matthew Broda PhD, College of Wooster, is an innovator and challenger of people and ideas. He is a gifted facilitator who focuses on the development of current and future educators.

Trevor Dunlap, Executive Director at Nuhop, is passionate about Experiential Learning and fosters creative environments. His high energy and zeal translates into a contagious atmosphere of transforming fun.

Description: It's time to open grandma's game closet and re-see some of the many game classics (and new to you crowd favorites) in a new light. Using design, game-based, and experiential theories, we will deconstruct a wide range of existing mass-market games and re-envision them for use as purposeful and engaging tools for personal and organizational development.

Learning Objectives:

- Recognize the central design elements that facilitate the development of successful experiential tool.
- Recognize and infuse game-design elements into a re-envisioning of existing resources.
- Utilize existing experiential theory to develop a new structure and outcome for an existing game or learning tool.
- Participate in a maker-space experience that synthesizes all three objectives above in the production of a new and unique experiential tool.
- Facilitate and debrief as self-designed new and unique experiential tool with the group.

Challenging the Senses: Neurodiversity in Practice

Thurs., February 6, 2020

Presented by: Lorilei Dreibelbis

John Dreibelbis

Belle Dreibelbis

\$195

Lorilei has 25 years classroom, challenge course, environmental education, and aquatics instruction, as well as a homeschooling parent of autism and dyslexia. She combines insights across vast experience.

John is a young man living with Autism growing his self-advocacy skills.

Belle is a young lady with Auditory Processing Disorder and Dyslexia growing her leadership skills.

Description: 1 in 59. The odds are that you are already working with participants who are on the Autism Spectrum, whether you know it or not. What's even more important, is that the strategies that welcome this population enrich the experience of all participants - because the Autistic experience is not separate from the Human experience. Join us for personal insights.

Learning Objectives:

- Identify the vocabulary and language around Autism Spectrum Disorder
- Identify strategies for inclusiveness on the challenge course
- Collaborate to design potential procedural and facility adjustments to participant programs
- Participate in a maker-space experience that synthesizes all three objectives above in the production of a new and unique experiential tool.
- Facilitate and debrief as self-designed new and unique experiential tool with the group.



Simplifying the Periodic Internal Monitoring Inspection (in Spanish)

Thurs., February 6, 2020

Presented by: Dr. Luis Acevedo

Dr. Jose Gonzalez

\$195

Dr. Luis Acevedo:

- 30 years of experience
- Faculty member at the University of Puerto Rico
- Author of two Adventure Course Operations books
- ACCT Certified Inspector
- Doctor in Education

Dr. Jose Gonzalez is an Assistant Professor at California State University Northridge.

Description: The facilitators will address the ACCT standard to understand the components of the periodic internal monitoring done by an In-house inspector. The three areas of focuses are: 1. Structures, 2. Technical Systems, 3. Zipline Systems. Video and photo review will illustrate how to conduct the in-house inspection in these three areas.

Learning Objectives:

- Explore and apply the ACCT standards that are related to periodic internal monitoring
- Present examples of templates used for the Internal Monitoring inspections.



Conference T-Shirt

Memorialize your conference experience with a wearable souvenir for only \$20! These will be available for purchase during registration and at the conference. You won't want to miss adding this one to your collection. This is the 30th Anniversary and FINAL conference t-shirt! It represents all of the past conferences and locations.

We intend to have a very small inventory on-site available for purchase. However, T-shirts will need to be pre-ordered if you want to guarantee we have your size.



18 Important Information



Around Raleigh

COME EARLY, STAY LATE

Get your toes tapping to the sounds of emerging music and bands, as well as rollicking bluegrass festivals and more. Invigorate your senses by sampling the many flavors of artisan craft brews and spirits. Discover gifts and treasures from local boutiques, including many handmade and custom designs for truly eclectic finds. And, join in broadening your horizons through an enticing array of visual and performing arts exhibitions.

No matter what path you choose on your visit, we know you'll be energized by the cultural heartbeat fostered by passionate minds of Raleigh, N.C.
– visit Raleigh

Click [here](#) for more information about what to do in and around Raleigh!

Meals

There will NOT be organized meal plans for the 2020 conference. Attendees will have multiple options with the various on-site & off-site restaurants, buffets, as well as grab and go food sales offered by the Convention Center.

ACCT Pays it Forward (PIF)

Despite individual differences, kindness is something everyone should give. Taking a moment to do something nice for someone else can make your day, and theirs, more pleasant. Paying it forward is about sharing a positive moment with another person solely for the sake of making that person smile.

The ACCT Conference Work Group would like you to join us in collecting items to donate to a local group in-need. We're looking to partner with a local camp, shelter, or school that might work with those in-need and allow us to "pay it forward" via a donation of goods collected by our conference attendees.

How can you help?

We'll have large donation boxes at the registration desk for you to donate any unused toiletries from your hotel or that you've purchased for us to donate. We are still working with the City of Raleigh to identify the specific needs of local organizations. If you happen to be from the Raleigh area and know of a group in need, please reach out to ACCT Events Director, Melissa Webb at melissa@acctinfo.org.

Miscellaneous

The Certifications, Trainings, and Pre-cons do require additional registration as they are considered “a la carte” registration items. Exhibit Hall Only Passes grant admittance to the Exhibit Hall during show hours only as well as the ACCT Awards Ceremony on Friday evening.

Schedule Changes

Schedule changes for 2020: We’ve revamped our general conference schedule in an effort to improve your overall conference experience and networking opportunities. Please pay close attention to the 2020 conference schedule on page 6 which outlines some of these changes.

Training & Pre-Cons: In order for ACCT to accurately handle logistics for each of these pre-con / training courses we are requiring a minimum # of participants be pre-registered. The ACCT will be making final decisions on these courses 30 days prior to the event. If a pre-con / training course is cancelled by the ACCT a refund of that course will be offered to the registrant. ACCT is not responsible for any additional fees that may be incurred due to cancellations.

Awards Dinner: All attendees are encouraged to join us for the Auction and Awards Ceremony on Friday Evening. It is included in your conference registration at no additional cost. ***However, in an effort to have accurate attendance numbers for this event we do require all attendees to register for this event.***

Saturday Night Networking Event: In-line with all of the schedule changes we figured you’d be ready to get out of the concrete jungle at the Convention Center and network and mingle with your new friends. We’re working on locking in a local venue for a low-key networking event on Saturday evening once we’ve wrapped up all other official conference programming. We are still ironing out the details for this and hope to have more information to you in the coming months.



20 Host Hotels



The **Raleigh Marriott City Center & Sheraton Raleigh Hotel** are the host hotels that will provide accommodations for the 30th Annual International ACCT Conference and Expo participants. Please refer to the preliminary schedule of events when making your hotel reservation. All participants, must contact the hotels directly to reserve rooms. Reservations must be made by Monday, January 13, 2020. After these dates, any remaining rooms in the conference blocks will be released to the hotels for general sale and the group rate will no longer be guaranteed.

WARNING – Hotel Lodging Scam

ACCT is aware of companies (Convention Housing Services, Global Housing, Global Travel, etc...) that solicit our exhibitors to provide “assistance” with their hotel reservations. We have been told that they sometimes pretend to be the Association for Challenge Course Technology (ACCT) Housing Bureau or claim to represent the host hotel. They may assert that they can get better hotel rates, and/or that the rooms at the host hotel are limited. They are NOT the official housing bureau and are NOT affiliated with the ACCT in any capacity.

If you receive a call from this or any company claiming to represent ACCT, be advised that this may be a scam. We repeat, these companies are NOT affiliated with the ACCT in any capacity. **DO NOT MAKE YOUR RESERVATIONS WITH ANYONE BUT THE HOST HOTEL.** If you are contacted by any company claiming to represent ACCT, please ask for the company name, phone number, address, and the contact who called and send it to events@acctinfo.org.

For 2020, please make your reservations directly with the Raleigh Marriott City Center or Sheraton Raleigh Hotel. To receive the ACCT negotiated rate, identify yourself as being with the Association for Challenge Course Technology.

Conference Hotel	Room Cost
Raleigh Marriott City Center	\$199 Single/ Double Occupancy
500 Fayetteville Street	
Raleigh, North Carolina 27601	

Online Reservations: Host Hotel reservation link Raleigh Marriott City Center click [here](#). Be sure to click on the “overview” and “amenities” tabs for detailed hotel information.

Conference Hotel	Room Cost
Sheraton Raleigh Hotel	\$179 Single/ Double Occupancy
421 South Salisbury Street	
Raleigh, North Carolina 27601	

Online Reservations: Host Hotel reservation link Sheraton Raleigh Hotel click [here](#). Be sure to click on the “overview” and “amenities” tabs for detailed hotel information.

Meet the Team - Board of Directors 21

BENJAMIN KOPP

Chair



As the current President of Signature Research, Inc. Ben brings the experience of seeing, firsthand, the challenges that face the companies and individuals within our industry on a daily basis. He wanted to serve as a board member because he felt a responsibility towards our industry and what it has provided for his family and his business.

By serving through his time and experience, he hopes he is able to make a positive impact on our industry. He has had the opportunity to serve previously on the ACCT Government Relations Committee. He also served on the Board of Directors as Treasurer for a small non-profit located in the greater Atlanta area since 2011. When not busy working within our company and working on ACCT Board responsibilities, he enjoys spending time with his three small children and wife Lee of 13 years. In the few moments between all of the above, he enjoys reading and flying at his local airport.

BAHMAN AZARM

Vice-Chair



Bahman Azarm is the president of Outdoor Ventures & Ropes Park Equipment. He has designed and built 30 of the largest ropes parks around the country and operates 7. He is Vice Chair of the ACCT Board, an inspector, and an industry leader in aerial adventure park training. He enjoys climbing, skiing, and playing squash in his spare time.

CARSON RIVERS

Treasurer



Carson has worked for a wide variety of both educational and commercial operations over his career. He currently serves as a Vice President within a family of companies that includes: Challenge Towers, an ACCT PVM; High Gravity Adventures, an aerial adventure park; Blue Ridge Learning Centers, an experiential education provider; and Aerial Adventure Technologies, an equipment/technology sales and distribution company.

CAMERON ANNAS



Cameron Annas, Vice President of Granite Insurance, is a national risk management and insurance expert specializing in the Adventure Sport industry. Cameron has spent the last 10 years creating insurance programs designed exclusively around the needs of the adventure industry. In addition to insurance programs, Cameron has a passion for developing data within the adventure industry around incident trends and solutions to address these trends. He looks forward to continuing to develop this data, and educational content around the data. Doing this will help identify the underlying issues that cause incidents and develop industry solutions in order to reduce and prevent them from occurring.

MANDY STEWART



Mandy is CEO & Partner for ACCT Accredited Vendor ERI. She has worked within a broad spectrum of the challenge course industry, from camps and facilitation of educational use to commercial installation and operations. She is a QCP Trainer/Tester and also serves on the ASTM International F24 Committee for Amusement Rides and Devices. Aut inveniam viam aut faciam.

PAUL CUMMINGS



Paul has a proven track record of over twenty years experience consulting in the adventure field. Paul is a sought-after adventure business expert across the globe.

ROHAN SHAHANI



Rohan Shahani is an outdoor and challenge course professional who specializes in training & risk management. He enjoys helping people make connections, and connect concepts. When not in a tree or on a pole, he can be found near a lake or a river.

VICTOR GALLO



Actively working in the Adventure tourism industry since 1983. Founder and owner of Adventure Playground, based in Costa Rica since 2003. Designer, builder and trainer of 33 projects in forest environments including canopy tours, challenge courses, zip lines and canyoneering tours. These projects have been built in places like: Costa Rica, Honduras, Guatemala, Jamaica, St. Lucia, Hawaii and the Peruvian Amazon.

Victor chaired the Canopy/Zip line Tour Committee of ACCT from 2010-17, and been a member of the Operations and DPI Committees and diverse task groups in ACCT. He is also an ACCT Level 2 Certified Inspector and new member of the ACCT BOD, liaising the International Committee. Victor is a founding member of AOA (Adventure Outfitter's Association-CR) and is currently involved with INTECO (norm creating institution for Costa Rica) working to implement ACCT standards for the region.

22 Meet The Team - ACCT Staff

SHAWN TIERNEY

Executive Director



Shawn is a seasoned outdoor-industry professional based in Boulder, Colorado. He currently serves as the Executive Director with ACCT, and is responsible for

the organization's finances, HR, legal, government relations, PR/Marketing, program development, and strategic planning with the Board of Directors. Shawn has a wealth of non-profit and association management experience, having served in a variety of senior level positions with internationally recognized organizations such as the University of California at Berkeley, Outward Bound, and the Access Fund.

MELISSA WEBB

Events Director



An experienced Event Director with a demonstrated history working in the recreational facilities and services industry. Skilled in Catering, Food &

Beverage, Sales, Hotel Management, and Outdoor Education. Melissa is a strong operations professional with a BSBA focused in Hospitality from Bowling Green State University. Prior to working at the ACCT, Melissa was working as a Land Sport Supervisor at the US National Whitewater Center in Charlotte, NC. Melissa's off-the-clock passions include a life dedicated to health and fitness, traveling, and spending honest authentic time with her loved ones!

CHARLES PETERSON

Administrative Reviewer



Charles Peterson began his career in the challenge course industry nearly 28 years ago as a Challenge Course Director.

This is where he developed a love for the fun and growth that this tool offers. He furthered his career working for two different PVM companies, AEI, and ABEE Inc., developing skills in all facets of the industry. For 10 years

Charles and wife Christie created and ran the PVM company, Challenge Options, Inc. While a PVM, Charles served for 7 years on the ACCT Review Committee and is currently working as an Administrative Reviewer for ACCT.

JEFF BOEKE

Administrative Reviewer



Dr. Boeke is a founder in the global industry of adventure-based challenge course service and recognized as a leading professional

in the field of outdoor educational programming and experiential learning methodology. Currently a professor of educational leadership and adventure education at Luther College, Boeke has actively initiated and resourced extensive service throughout the U.S. (lower 48, Hawaii, Alaska), Central Europe, Asia, Central America, and Caribbean regions since the mid-eighties. Throughout his career, Dr. Boeke has designed, implemented, and administered multiple facets of adventure education programs affiliated with school systems, colleges, the U.S. military, recreational organizations, corporate training, health care services, canopy tours, and international departments of tourism.

DAN PERVORSE

Administrative Reviewer



Dan Pervorse has over 30 years of experience in the challenge course industry. He is the former president of Signature Research, Inc.

He is one of the five founding board members of the ACCT and has served as editor of Parallel Lines, Treasurer, Vice President, President and Chairperson of the Board, and on the installation standards committee for 13 years.

SCOTT ANDREWS

Policy Director



Scott is a long time industry professional with a deep understanding of the industry and a willingness to learn more. He has

been a program manager, PVM company owner and ACCT Board Member. He owns both work and dress Duluth Trading Firehose work pants. When not listening to stories and sharing good food and beverages, Scott can be found in Seattle with his dog Tucker and wife Laurie on their antique wooden sailboat.

HEATHER BROOKS

Program Manager



After working in the industry for several years as a zip line/canopy tour guide, manager, trainer, and inspector, Heather manages the day to day

operations of all programs ACCT has to offer. She also works very closely with all the program committees, panels, and task forces to help implement program updates and improvements. When she is not in front of a computer, Heather is usually going on some sort of adventure with her kids and husband, or sitting and relaxing in the Colorado sunshine with a glass of whiskey and some yummy food.

JOHN VOEGTLIN

Office Manager



John Voegtlin grew up at a summer camp with a ropes course, became a facilitator, and was then dubbed the director of that

adventure program at the tender age of 18. For the next ~22 years, he directed, co-directed, and facilitated programs and ropes courses in the New England and Chicagoland areas. Now, when you contact ACCT, he is the voice you talk to and the person behind the computer in his new role as ACCT Office Manager.

Meet The Team - ACCT Staff 23



Connect With ACCT



Meet The Team - ACCT Partners

ANGIE SPEARMAN

Exhibit Management via
HPN Global Inc.



Angie Spearman has been planning, marketing and executing events around the globe for over 20 years. In addition to a breadth of

experience in meeting and event operations, she has specialized skills in meeting technology and event marketing campaigns. Fluent in German, Angie started her event career overseas with the USO. Her experience to date includes working in the Hospitality, Association, Corporate and High Tech Industries overseeing marketing campaigns, tradeshow, incentive programs and conferences. Education: BA, Business Management.

LAURA PURTZER

Registration Management via
HPN Global Inc.



For over 10 years, Laura has been in the meeting management and event planning arena in the corporate meeting, incentive markets, and association market. She has managed and implemented all elements of the pre-planning and on-site logistics. Laura has traveled all over the globe, both professionally and personally. Having graduated from the University of Arizona in 2003, Laura now resides in Cave Creek, Arizona with her husband, and two children.

KRISTIN VINES

Conference Site Selection via
HPN Global Inc.



Kristin launched her career in the hospitality industry 1999 and spent more than a decade working in hotels and resorts in both group sales and marketing roles. In 2011 she joined HPN Global a meeting and events consulting team. She is now an advocate for meeting professionals who assists in sourcing and contract meeting and events.

24 Meet The Team - Conference Work Group

ALEX DOLIANITIS

Exhibit Hall Liasion



Alex has worked in both the commercial and educational sector of the challenge course industry since 2010. He is currently a builder, trainer, and inspector for ABEE Incorporated.

ALEXIS WEBB-BECHTOLD

Workshop Coordinator



Outdoor Experiential Educator and Trainer, Eco-Artist, Photographer, Videographer, Author,

Vlogger, Tour Guide, Entrepreneur (X37Adventures). Alexis lives at the intersection of Art and Adventure, where her heart yearns for the blending of community and curiosity. In her view, this can be achieved while respecting the past and dreaming of what can be in the future. Her passion for adventure, the outdoors, community and art is what drives me to the brink of wild enthusiasm! Over two decades ago she joined the outdoor industry and has served as a facilitator, zip guide, director, and currently trainer.

CARINA SURFACE

Service Crew Coordinator



Carina began volunteering for ACCT in 2014 serving the PR&M Committee. In January 2017, she started a new volunteer journey

for the Conference Work Group as the Service Crew Coordinator. Carina currently resides in Boston, Massachusetts where she enjoys hiking, cooking fun new recipes, and spending time with friends. She has proudly been wearing her Yellow Hat since 2015.

ELIZABETH ANDERSON

Workshop Coordinator



Elizabeth graduated from Radford University with a degree in Recreation, Parks, and Tourism with a concentration in Outdoor Leadership

Services. She has been in the industry for over a decade now and enjoys both facilitating and training. Elizabeth tries to get outside as much as possible be it snowshoeing or jumping out of a plane. She currently works as the Challenge Course Manager at Cornell University.

JASON ROSE

Special Projects Coordinator



I spend much of time at Wyman's camp property in Eureka, MO where I have lived and worked for 16 years. I have been with ACCT since 2007

and have served on the Conference Work Group since 2015. When I am not busy at camp you can find me relaxing lakeside or in canoe floating down the Meremac River.

JESSICA "BIRD" BROWN

Exhibit Hall Liasion



Brown graduated from North Georgia College and State University (NGCSU) with a degree in Physical Education and a minor in Leadership. She also

has her Master's degree from NGCSU in Phys Ed. Registering for a ropes course class as a student was her first taste within the world of outdoor rec and ed. Considering that she currently serves as a collegiate outdoor rec. professional, you can assume that she was hooked from the beginning. Bird's first involvement in ACCT was in 2015 as a Yellow Hat. In 2017, she joined the Conference Work Group as the Exhibit Hall Liaison, and has been practicing thickening her skin ever since. ;)

LEIGH CARRUTH

Service Crew Coordinator



Leigh Carruth is a member of the fightin' Texas Aggie class of 2005 with a degree in HR Development and a Minor in Outdoor Education. She has

been a part of the Challenge Course Industry for more than 15 years where she started as a manager of an indoor course in Utah and since has facilitated all sorts of groups from corporate, military, sports, at risk youth, church groups as well as medical teams.

Leigh was born to serve - Cancer Camp, ACCT, as well as friends & family. This upcoming conference will be her 16th year wearing her coveted yellow hat!!! She is passionate about Humans! What makes them tick, smile, laugh, cry, and everything in between. Leigh loves baking, cycling, dancing, diet Sunkist, French fries, husband Andrew and being a mom to their four beautiful kids! She is our real life Super Woman!

MIKE DILL

Workshop Coordinator



Mike works at Bonclarken Conference Center in Flat Rock, NC. His experience includes overseeing and facilitating multiple elements with people

of all ages and abilities. He has worked in various camps and conference centers in Oklahoma, Colorado, Michigan and North Carolina. His passion is problem solving, excellent customer service and quality programming. Time off favorites are hanging on the beach, hikes and Disney.

Meet the Team - Conference Work Group 25

MISTIE IBARRA

Registration Coordinator



Mistie Ibarra is an ACCT certified Challenge Course Manager and has been in the industry since 1998. As Chief Operating Officer

and part owner of CCF Investments LLC, dba, Air Donkey Zipline and Horseshoe Springs Cabins, Mistie has also managed the operations of other various programs some to include: Outdoor Education, Summer camp staff training, camp challenge courses and leadership programs. Since 2008 she has been the Director of Operations for Changing Course Foundation, and currently sits on the Board of Directors as Secretary. Mistie has been a member of ACCT and on the Service Crew (yellow hats) since 2009.

Mistie enjoys spending time with her family and friends, loves the outdoors and being a part of an organization that helps others. She has two Associate degrees, one in Criminal Justice and the other in Liberal Arts. Mistie has an amazing husband and a beautiful daughter and they are the loves of her life!

ROBB ARMSTRONG

Special Projects Coordinator



Robb can be described using many words but two of the first that come to mind are; enthusiastic and lanky. He has been in the

adventure education industry for the past 17 years and with ACCT since 2006. As cliché as it is, Robb does enjoy long walks on the beach and moonlit swims. He currently is the Outdoor Adventure Director at Winding Trails in Farmington CT.

TERRY SMITH

Workshop Coordinator



Hey everyone! A little about me: I started out in Boy Scouts, moved to a challenge course at UCF, dabbled in a zip park at a hotel, worked at a

summer camp, and now I'm an Inspector! Along with my awesome wife, the only other thing I love in life is to keep pushing myself to be outside!

TYLER QUACKENBUSH

Digital Coordinator



Tyler serves on the ACCT PR and Marketing Committee. She is also the Digital Coordinator for the Conference Work Group. She enjoys

coffee and riding bikes.

