

International ACCT 2021 Virtual Conference

	Workshop Title	Presenter(s)	Description	Learning Objectives
Pre-Conference Sessions	Frontline Legal Insights and Strategies 2021	Mr. Charles Mudd	The workshop will provide ACCT members and conference attendees a primer on diverse legal topics affecting businesses within the challenge course industry in 2021. The dynamic and interactive presentation will discuss formation documents, organization due diligence, contracts, employee agreements, customer releases, and more. Interactive discussion will be encouraged throughout and culminate with a practical walkthrough of a hypothetical situation.	<ol style="list-style-type: none"> (1) Obtain information to independently assess the efficacy of current business operations; (2) Identify means and measures to implement immediately that will protect business value and property while also mitigating risk; and, (3) Secure information to develop a strategic plan to improve operations across contracts, employee policies, and more.
	De-mystifying ACCT Standards: Design, Performance, Inspection	Kathy Haras	This one-day workshop is designed for those who are new to the challenge course industry as well as for those who may occasionally struggle to figure out how to act on what is written. The in-depth presentation aims to explain and illuminate the current ACCT Design, Performance, and Inspection standards by tackling common myths, mix-ups, and misunderstandings.	<ol style="list-style-type: none"> 1. Understand how to read Standards including supporting materials including and not limited to <ul style="list-style-type: none"> • Definitions • Scope • General Principles • Appendices 2. Appreciate how standards fit into the broader system of directives including and not limited to <ul style="list-style-type: none"> • Legislation • Regulations • OEM requirements • Insurance obligations • Local Operating Procedures • Best Practices 3. Be exposed to specific ACCT Design, Performance, and Inspection Standards in detail
	Technical Knowledge for Future Certified Inspectors	Dr Luis Acevedo, Mr Victor Gallo Gallo	Participants will learn the basic knowledge required to be an Adventure Course Inspector. Participants will learn about the structures and systems that support elements, safety systems, equipment inspection, etc. There will be a discussion about the ethics that the Inspector must possess. Also, basic of testing methods, calculate Course strengths, documentation and reports that are used in the Inspections process.	<ol style="list-style-type: none"> 1. Participants would learn about the different components of the Adventure Courses. 2. Participants will learn the different inspection techniques in the different components of the Course. 3. Participants will learn about tests, modifications and calculations to measure the different course capacities. 4. The workshop should lead the participant to understand the spectrum of knowledge related to the inspection of Adventure Courses.
	Demystifying ACCT Operations & Training Standards	John Winter	This session will explain the structure and content of the ACCT Operation and Training standards and provide insights into how these standards can be used to guide the development of local operating procedures and in-house staff training programs.	Understand the structure and content of ACCT Operation & Training Standards Determine how the standards might be used to guide development of local operating procedures Determine how the standards might be used to guide development of in-house staff training programs
	Developing Your Authentic Facilitation Style	Chris Ortiz	In this workshop, challenge course practitioners will be given the chance to look within and discover. Discover what drives us as practitioners and understand the “why” behind the “what” we do. We will mix in a few activities that explore facilitation styles and what we are saying to our groups without knowing it.	Attendees will analyze personal attributes such as behavior style, communication style, values and vision and interpret their impact on their facilitation. Attendees will explore a variety of activities and discover some of the ways facilitators influence groups without realizing it. Attendees will be able to develop a plan to incorporate some of the facilitation tools discussed in the workshop and develop an awareness of group dynamic at play within the group.
	Trees and Courses: Plan for Success	Katie Hogan	Dive into using trees as support structures, exploring types of attachments and benefits of having an arborist before, during, and post-build. Discuss pitfalls of poor planning and how to avoid costly mistakes. Get hands on with tree protection during an outdoor session. See a demo of cutting edge diagnostic tools arborists should be using on your course.	<ol style="list-style-type: none"> 1. Using Trees as Support Structures 2. How to involve an arborist in your course 3. Tree Protection during and after course construction
	Table Top Team Building	Michelle Cummings, Trevor Dunlap, Matthew Broda	Do you work with groups in a confined space? Do you ever need rainy-day back up activities? Tabletop Team Building activities are ideal for programs in a confined space with small groups. This workshop will include a wide variety of games and initiatives suitable for groups ranging from youth to corporate programs.	To learn new games and initiatives that can be done in small groups seated at tables. To gain access to resources that will further develop staff members 'bag of tricks'. To learn practical, hands-on activities that are easy to tweak to specific learning objectives. Attendees are given multiple examples to ensure success back in the real world as well as a stellar handout with instructions for activities presented.
	zipSTOP Installer and Inspector Course	Luke Winkler	In this technical course we deep dive into how the zipSTOP functions and what we've learned by troubleshooting installs all around the world. Packed with requirement explanations and helpful tips, anyone who installs, inspects, or operates will benefit greatly from this information.	Fully understand how zipSTOPS function Why requirements exist How to install, inspect, and operate these devices
Challenging the Senses Neurodiversity in Application	Lorlei Dreibelbis, John Dreibelbis	Build a playbook of insights and strategies to engage and embrace neurodiverse co-workers and patrons. Explore the expression of a-typical/ diverse neurology with #ActuallyAutistic presenters. An autistic young man and his educator mom will share insights built from their life-time of experience.	<ol style="list-style-type: none"> 1) Explore and identify the expression of a-typical/ diverse neurology 2) Connect sensory drives to behaviors with empathetic understanding 3) Build strategies for managing sensory driven behaviors specific to the challenge course participation 	
Interactive Staff Training Activities	Michelle Cummings	You expect staff to think on their feet, why not train them on their feet? This workshop will cover a wide range of helpful staff training topics, from icebreakers, behavior management tools to activities that help staff embrace work-style preferences and differences. We'll also teach participants how to insert activities into their existing curriculum to help make it more interactive.	To learn new games and initiatives to use during staff training to reinforce desired behaviors. <ul style="list-style-type: none"> • To gain access to resources that will further develop staff members 'bag of tricks.' • To learn practical, hands-on activities that are easy to tweak to specific learning objectives. Attendees are given multiple examples to ensure success back in the real world. 	
ICBCI: An Individual/Social Facilitation Model	Joshua Friedman	Tuckman's Group Dynamics model posits 4 stages for group processing: Forming, Storming, Norming, and Performing. Yet, groups are made of individuals! What is there process like? This session will present a theoretical framework for monitoring both how the individual AND the group is developing throughout the facilitation process through the following stages: Introduction, Conflict, Balance, Creation, and Identity.	Attendees will learn a metacognitive strategy for assessing groups and individuals throughout a facilitation process and then participate in a fishbowl activity to practice its implementation.	

Program Research: Whats new? Whats Relevant?	Liz Speelman	Discover what the research says about challenge course programming. What's new? What is out there and what's not? Accessing (and reading!) all the studies that exist isn't easy or even always exciting! This session will provide a picture of current programming research and participants will have the chance to consider the role that research can play in enhancing their programs.	Attendees will: 1. explore the historical and current landscape of challenge course programming research; 2. consider what role existing and future research might have on their programs and facilities; 3. brainstorm new opportunities for research at their facility or for the general industry.
Outdoors for All on Challenge Courses	Melanie Wills, Carla Hacker	Accessibility on courses combines several components including facilities, trails, equipment, level of experience, training, staffing, and activity choice. This workshop will consider "Outdoors for All" from a lens of what we want to offer everyone beyond the ADA. How can we look at our programs and enable everyone to have an opportunity to learn and grow through similar experiences?	<input type="checkbox"/> Awareness of fundamental concepts for working with people with disabilities. <input type="checkbox"/> Understand various components to consider for accessibility on courses. <input type="checkbox"/> Brainstorm ideas for your facility, course, and program.
Experiential Activities for Creating Effective Teams	Chris Ortiz	What is the secret recipe for effective teams and how do we facilitate experiences that help groups understand the necessary ingredient? This interactive workshop will share a handful of activities designed to introduce and demonstrate four components of effective teams. We will unpack a simple framework that leverages behavior styles and the building blocks of effective teams through engaging activities.	Through this workshop attendees will be able to: - breakdown the components of an effective team and develop ways to introduce them to groups - Incorporate these components for effective teams in training and team development settings - Design intentional framing of activities to demonstrate hoped learning outcome with training and program groups.
Trainers Forum- The New Normal	Richard Petteruti, Mandy Stewart, Andrea Vogt, Brenda Reed, Rohan Shahani	Join the training directors of The Alliance Collaborative founding companies in a presentation and discussion specific to COVID-19 and how our individual companies and The Alliance Collaborative handled and are handling the industry crisis as it relates to training. Specific training policies and procedures, operational guidelines, and what did and didn't work will be presented and discussed.	Share ideas on effective new training techniques. Identify what has worked and not worked as it relates to the new normal in our industry. Discuss what the future might look like for trainers in 2021 and beyond.
Virtual Teambuilding: A How-To Guide	Lauren Stover	This workshop will help you design and build a virtual teambuilding program that meets your client's needs. It will share insights on using technology, lessons learned about facilitating, activities you can use, and how to create in-depth programming.	1. Attendees will understand platforms and technology available to create a virtual program. 2. Attendees will learn how to overcome common challenges when facilitating online. 3. Attendees will see examples of activities that help create in-depth programming that goes beyond icebreakers.
Meaningful Reflection Brings Learning to Life	Jennifer Stanchfield	Take advantage of teachable moments and bring learning to life with engaging reflection techniques. Enliven the traditional sharing circle with active, brain-based strategies including movement, metaphor, art, and interactive dialogue to increase relevancy, depth of understanding, and create lasting lessons. Join this interactive session and gain inspiration and practical tools for weaving meaningful reflection throughout your remote or in-person programming.	Participants will take away: • Practical in-person or remote learning reflection techniques to increase relevancy, meaning, depth of understanding, and connection and application to future learning situations • Ways to enliven the traditional sharing circle with active (remote or in-person) learning methods using multiple modalities to engage all learners physically, emotionally, socially and intellectually in meaningful reflection • Compelling neuroscience research that informs experiential, social-emotional learning approaches and the importance of reflection • Methods for using metaphor to create meaning and relevancy, exploration of the use of art, objects, journaling, and movement in reflection • New insights on the concept of reflective practice- viewing reflection as an ongoing and enjoyable part of learning experiences rather than an "add on" or didactic "follow up"
Planning for and In Uncertain Times	Paul Cummings	Join me as we discuss what it takes to plan for handling uncertain times and what to do once they happen. Recent events have stressed our industry more than we thought possible. Making the right preparations, and taking the right actions, can determine whether your business survives or folds.	-Learn the steps in planning for business longevity -Understand the steps to take when the next economic crisis hits -Know the key areas of planning and how they interact with each other.
Things We Stopped Doing 2.0	Keith Jacobs, Josh Tod	This workshop is intended to be a discussion between the audience and presenters on previous past practices common in the industry and why manufacturers and operators have moved away from them and toward different practices. This workshop includes new post Covid-19 business changes as well as traditional business decisions. Areas covered may include: Installation, Inspection, training and operational practices.	This workshop is intended to be a discussion between the audience and presenters on previous past practices common in the industry and why manufacturers and operators have moved away from them and toward different practices. This workshop includes new post Covid-19 business changes as well as traditional business decisions. Areas covered may include: Installation, Inspection, training and operational practices.
Women Who Paved the Way	Jen Stanchfield, Leslie Sohl, Kathy Haras	Join this "fireside chat" with some of the founding women of ACCT. This group of dynamic women volunteer leaders were highly involved in the early years of the organization and have continued to be instrumental in developing ACCT, contributing to the field, and empowering other women professionals. Jen Stanchfield and Kathy Haras will facilitate a conversation with their fellow women who paved the way: Cindi Walker, Camille Bunting, Sarah Oosterhuis, Mary Bridges, Brenda Reed, and Michelle Hepler. The conversation will be centered around their personal histories as women in the field, their many contributions as volunteer leaders, researchers, and change agents, the evolution of the organization since the 1990s, the importance of the work and voices of women, and opportunities for the future.	Attendees will engage in conversations around the concept of barriers and opportunities to provide women equal success in the industry, including current issues being faced. Attendees will review the history of women in the industry - within the ACCT association, and the importance of that work. Attendees will network with peers and allies and have the potential to develop points of contact for future discussions.
How to In-House Your Company's SEO	Peter Ross	There's a lot of confusing misinformation floating around the Internet when it comes to search engine optimization. Do keywords still matter? What's a rich snippet? Why set up Google Webmaster Tools? We're going to debunk the myths and give you actual strategies that you can put to work immediately.	- How to measure organic traffic, competitors' rank, and opportunities for growth - A framework for a content marketing strategy that can improve search rank
A Virtual Training That Rocks!	Dr Jose Gonzalez, Dr Luis Acevedo	In this workshop participants will be exposed to an engaging virtual training model. In addition, an exploration of the technology available and how to use it effectively will be addressed. The workshop will end with tips and tricks to make the virtual training rock!	Participants will be exposed to a virtual training design model Participants will explore technology tools for virtual training Participants will be exposed to the components of learning modules

General Sessions

Authentic Marketing- Referrals, UGC, Advocate Marketing	Ryan OGrady	How do I reach a new audience with an authentic message? A lot of marketing advice is about top-ten tricks, or cookie-cutter techniques. It's often about how to maximize advertising to strangers using paid or search advertising. While there is value in these tools, most businesses know that referral and repeat bookings are how to build stable growth.	<p>- How can you market authentically during a crisis with a simple message of thanks to past guests. We will show results and examples that any business can replicate from campaigns of zipline, aerial park and camp operators that sent past memories to guests and include a simple call-to-action: "Here are your photos from when you visited us. We hope you enjoy looking back on a happy memory during these stressful times. We'd love it if you could share them with friends and family."</p> <p>- How Guest Photos and Videos gain referrals: As soon as a photo of one of your guests is captured it has the potential to generate referrals, UGC and brand advocates. Photos that aren't provided to guests become worthless when your visitors leave. In order to turn every one of your guests into a potential brand advocate, it's essential to make sure that all guests have the means to share their experience.</p> <p>- Why authentic marketing- referrals, UGC and Advocate marketing work to grow business.</p>
Marketing in the Moment	Stephanie Sibille	In our ever-changing world, it's hard to predict what our customers want to hear - and even harder to deliver that to them! Whether we're in crisis or experiencing a grand opening, a great marketing strategy is crucial. In this workshop, we'll explore our current landscape, and what marketing tools and strategies to employ - and which ones to avoid.	<p>- Explore the nuance of different styles of marketing depending on current events</p> <p>- Learn which tools to use for which messages</p> <p>- Understand which messages are universal - and which ones should be tweaked based on the current environment</p>
The Devils in the Data	Sarah Borodaeff	The coronavirus pandemic has had a huge impact on the aerial adventure industry, but just how big of an impact are we talking about? We'll compare year-over-year business trends and data from the 2019 and 2020 Adventure Park Insider State of the Industry survey results and discuss what it might take to get "back to normal."	<p>- Knowledge and understanding of industry business metrics.</p> <p>- Ability to break down the data into applicable benchmarks.</p> <p>- Understanding of how to apply the data to your business.</p>
Game Changer: Contracts and Indemnity Provisions	Jennifer Arnett	Don't learn the hard way. The contracts that designers, installers, trainers, operators and owners enter can change their business. Indemnity provisions are especially important - and overlooked. Make sure the most boring part of your business doesn't mire you in liability you didn't expect.	<p>Attendees will:</p> <ol style="list-style-type: none"> 1) Learn from accident scenarios where the contract language can determine who is left to pay; 2) Learn about key provisions to include in contracts; and 3) Focus on indemnity provisions - what can hurt your business, and what can help.
Incident Data, Trending & Solutions	Cameron Annas	An overview of key loss trends and critical lessons learned before and after the accident. This session will discuss real life accidents from the viewpoints of the operator, insurance carriers and defense attorneys allow you to apply practical insights to protect your operation.	<p>What does the data show are the top incidents in the industry over the last 5 years?</p> <p>What are the trends in relation to industry evolving?</p> <p>What are solutions that we can take to reduce these incidents?</p>
Continuous Improvement Through Ongoing Services	Johnny Turman, Sam DeVanuta	A discussion of the strategic planning and budgeting for long term success and certification for courses and staff. Topics addressed will include a general outline of typical cost for budgeting purposes, an outline of services offered by third party vendors including staff training, inspection, maintenance as well as in-house options for operations.	<p>- Come away with an understanding of what services are available from PVM and other industry vendors that serve to maintain, grow, and develop their operations</p> <p>- Gain insight into the nitty gritty of staff and course certification</p> <p>- Establish building blocks for operators to make informed decisions in regards to staff training, course maintenance, and inspections.</p>
Lessons Learned from Incidents and Lawsuits	Rich Klajnscek, Robert Monaghan	A discussion of trends in accidents and incidents and what we have learned from them.	Learn from what happens in the real world and how to mitigate risk.
Burnout Proof Your Organization	Mr. Michael Levitt	Individuals are burning out at an alarming rate. People feel the constant demand to deliver, so they're either burning out or they're leaving their professions altogether, due to high stress and burnout. With COVID-19, this is becoming more prevalent and amplified, due to all the demands from working from home (WFH). You will learn burnout prevention techniques to implement immediately.	<p>Michael Levitt will teach you how to:</p> <p>How to recognize burnout signs within your teams and yourself, so you can understand who in your organization is struggling with burnout</p> <p>How to recognize how you became burned out in the first place</p> <p>How to transform your future with burnout prevention techniques that go beyond taking a 2-week vacation</p> <p>How to implement immediate steps you can take today, to stop the burnout from growing</p> <p>How to establish boundaries in your life, so that you can fend off potential burnout from external factors</p>
Standards, Regulations, and Your Responsibilities	Leslie Sohl	An opportunity for both Authorities Having Jurisdiction (AHJs aka Regulators) and stakeholders in the industry to learn from one another. Regulators and advocacy groups from various locations and jurisdictions will be speaking on a panel, along with the ACCT Policy Director. In addition to describing their program(s), the panel members will answer questions and review adopted standards and regulations.	Attendees will hear from various Authorities having Jurisdiction about their program and requirements. Attendees will have the opportunity to ask questions and have the opportunity to learn of various resources within the Association and in communities regarding how to participate in the process. If time, non-compliance trends and incidents (resolved) in various jurisdictions may be discussed for the purpose of improving safety.
Unify & Simplify: Where to begin?	Alex Moore, Kevin Trump	Perhaps you are a new Course Manager asking, "Where do I even begin?" Maybe you are a seasoned Course Manager looking to tighten up your existing operation. Maybe you're just looking for reassurance that you ARE on the right path. This workshop will explore common obstacles Course Managers face as well as methods to overcome these challenges.	<p>Get ideas on creating/updating their sites Policies & Procedures Manual and Operational Documents</p> <p>Explore Equipment, Equipment Logs, and planning for the future</p> <p>Understand Training design and the effect it can have with your organization</p>
Bring Your Compass: The Commissioning Process	Kyle Bruser, Erik Marter	Commissioning is a process that involves construction, design, engineering, training, operational documentation and policies and procedures manuals. As a builder, the commissioning process should be your guiding star from project inception and can be used an effective project management tool. As an operator, there are many things you should expect from your builder, aside from installation alone.	Attendees will glean a better understanding of the particular ACCT standards surrounding commissioning. Attendees will see the benefits of using commissioning as an organizational tool. Attendees will see examples of how Synergo responds to each of the commissioning requirements as outlined by the ACCT.
Crisis Communications: Lessons From The Pandemic	Skip King	The Covid-19 pandemic had organizations of every type scrambling with communications challenges - which included communications to clientele, staff, communities and other stakeholders. In this session, we'll look at what worked well - and how successful approaches were based on good, solid baseline crisis communications approaches.	<ol style="list-style-type: none"> 1) Learn how organizations mapped successful (and some less-than-successful) social and conventional media approaches to managing their brands during the pandemic; 2) Understand how pre-planning for baseline skills assisted in this process; 3) Understand how to set up your own organizations baselines, so that you can focus on critical-path decisions related to the situation, rather than trying to build things from scratch.

Connecting the Dots: Quality Assurance Program	Kyle Bruser, Erik Marter, Alex Moore	As PVM's, part of our charge is to measure and assess the quality and integrity of the courses we inspect. But how do we ensure the quality of our own systems and organizations? This workshop explores the importance of a strong Quality Assurance Program in tying together the many facets of our industry, from writing contracts down to ordering materials.	Attendees will explore models for what Quality Assurance Programs can look like. Attendees will learn the importance of a Quality Assurance Program in maintaining consistency across a wide array of departments. Attendees will see the value in asking to see a company's QA Program prior to selecting them as their PVM.
Basic Principles of Gear Inspection	Korey Hampton	Intended for those who may be new to the industry, who have recently been tasked with gear inspection at their facility, or those that are looking for foundational knowledge. Things we might cover are: "How much rust is too much rust?", "How much fraying is allowed on a harness?", and "Can I use a carabiner after I drop it"?	<ol style="list-style-type: none"> 1. Learn the basic principles of how to properly and thoroughly inspect a piece of gear. 2. Learn when to retire gear and when you may be able to continue to use it. 3. Learn where to look for resources and clarification if necessary.
Visual Tree Assessment for Adventure Courses	Katie Hogan	Be sure you are keeping an eye on the trees supporting and surrounding your adventure course! Learn to conduct simple daily inspections and when to call an arborist. Discuss ACCT and ASTM standard requirements for tree inspection and what to expect from your arborist. Leave the class with simple handouts to conduct inspections as soon as you get back home.	<ol style="list-style-type: none"> 1. Learn about tree biology, common tree defects, and potential hazards that might impact your course. 2. Practice identifying tree defects and hazards from photos and learn when to call your arborist. 3. Leave with a checklist of simple daily inspections your team can use to keep your course safe.
Tree Protection During Course Construction	Katie Hogan	Learn important steps you can take to protect your trees and investment. Tree protection is often overlooked during construction. Impacts from construction can lead to tree decline and even death that can take years to occur after the initial build. Ensure your trees support the safety, beauty, and environmental experience your clients love.	<ol style="list-style-type: none"> 1. Learn practical methods to protect trees, including planning and a pre-construction site checklists. 2. Explore real life examples from builders in the industry showing different levels of tree protection and the outcomes. 3. Practice your skills assessing tree protection with handouts and scenarios to help you learn how to protect your trees.
The Standard Doesn't Say That!	Kathy Haras, Rich Klajnscek	What the ACCT standards do and don't say has been subject to numerous myths and misperceptions. Some folks even say the standards are subjective. This workshop will tackle these issues head-on while highlighting the 3-step process for determining standards compliance. Mini-case studies will be used to expand participants' knowledge in multiple challenge course disciplines including installation, inspection, and equipment use.	<ol style="list-style-type: none"> 1) Describe the strengths and weaknesses of Performance and Design Standards 2) Become familiar with the 3-step process for determining standards compliance 3) Appreciate the role of process knowledge and systems thinking in applying a standard to a particular situation
Wire Rope as a Structural Element	Dave Merrell	We will look at how a wire rope functions as part of an overall system in aerial adventure structures. Sag, Tension, Support Systems, Elongation, Temperature, Relative Rope Length, Safety Factors and the non linearity of wire rope stresses will all be discussed.	<p>You will learn:</p> <ol style="list-style-type: none"> 1. How modifications to length of cable affect sag, tension and safety factors. These modifications include physical changes, temperature, and support conditions. 2. How wire rope is resilient in system failures due to its load shedding in a relaxation of the cable. 3. How wire ropes act non-linearly and how overloading the cable affects the safety factors of the cable.
Textile Cleaning and Longevity	Rich Reynolds	Using decades of experience developing textiles for the industrial and recreation sectors Rich Reynolds will dive into the hows and whys of textile cleaning and how proper, or improper, cleaning affects lifespan.	<p>Learn about webbing material compositions</p> <p>Understand how different cleaning agents interact with these materials short and long term</p> <p>Analyze different methods and supplies for textile cleaning and disinfection</p>
Zip Line Testing	Luke Winkler	Head Rush Engineering will present on the importance of zip line testing and provide helpful tools, tips, and tricks that they regularly use to conduct and record hundreds of zip line tests per day in the field.	<p>Learn the importance of testing zip lines</p> <p>See how Head Rush efficiently runs thousands of zip tests every month during product development</p> <p>What is involved in an operational envelope</p>
PPE Inspection - More Than Pass/Fail...	Mark Taber-Miller	This is an interactive Session where participants will be asked to assess equipment and determine whether it is Pass or Fail.	<p>Attendees will experience the pressure of evaluating equipment and comparing to peers.</p> <p>Attendees will gain an appreciation of the difficulties of determining absolute standards for any examination technique.</p> <p>Attendees will gain confidence in their ability to evaluate equipment.</p>
Mathematics for Aerial Environments	Dr Luis Acevedo, Dr Jose Gonzalez	In this workshop, participants will learn which calculations are traditionally measured in aerial environments. Using examples, participants will learn how to calculate the tension and the safety-factor of zip lines, cables among others. Participants will receive a template to be used during the workshop and an informative guide with the workshop content to be used on their own aerial environments.	<ul style="list-style-type: none"> • Participants will learn how to calculate zip line tensions. • Participants will learn to calculate safety factor, expected loads, Working Load Limit among others. • Participants will learn how to calculate the strength of the different components of the circuit. • Participants will receive an informative guide with the presentation content.
Kong Italy Tour			
Operation Accreditation- Updates and Lessons Learned	Tim Prairie	We will be looking "under the hood" of the OA program. How an organization can become accredited and what they can expect in the process.	All about the OA program.
Preparing for an Operation Review	Korey Hampton	Did you know that the ACCT Standards require a review of an organization's practices by an external qualified person(s) at least every five (5) years? Have you noticed that most of the accidents in our industry are a result of human error and not structural or equipment failures? Have you scheduled yours yet? Let us help you prepare for it.	<ol style="list-style-type: none"> 1. Why your organization needs, and would benefit from, an Operational Review. 2. What to expect from the review process. 3. How to prepare ahead of time.
Portfolio 2.0	Leslie Sohl	The Accreditation and Certification Committee (ACC) Task Force: Universal Portfolio will present and explain the new tool to be used by all ACCT programs moving forward. This will apply to any professional looking to have their qualifications reviewed as a prerequisite (e.g. applicants for the Inspector Certification Exam (ICE)). Come prepared to learn the process and provide feedback.	<p>Attendees will be shown the new tool and how to use it.</p> <p>Attendees will be able to ask questions and provide feedback.</p>